

Community in *Cabo*

BY JEANNIE AND TED NORTON, OWNERS



CHURCH IN SAN JOSÉ DEL CABO

We just returned from eight days at WorldMark Coral Baja. It was a wonderful vacation in spite of some glitches. Thanks to the help of the front desk staff—Marcela, Hector, Gabriel, Eduardo and Alma—the glitches worked into a very memorable vacation experience. I just have to tell my story:

We arrived on Friday and our friends got in the next day. We took taxis into Cabo—and left our video camera in the taxi, never to be recovered: Glitch #1.

I knew when we left Spokane, Washington, that I was coming down with something, but tried to fake it and told myself it was just fatigue. By Tuesday, I knew it was strep: Glitch #2.

I asked Marcela if there was a doctor I could go to. Instead, she arranged for Dr. Lomas and his nurse to come to me in Coral Baja, to my room—the first time I've had a house call since I was five years old! "You are in Mexico, now," Dr. Lomas reminded me. He examined my throat and agreed I needed antibiotics and antihistamine. His nurse picked up the medications from the pharmacy and delivered them to my room an hour later. I could not believe this wonderful service!

But it was a fellow WorldMark member who really came to my rescue. When I checked my wallet to pay the doctor, I found out my husband had my ATM card and I was out of checks. I didn't know how I was going to pay the bill: Glitch #3.

I was discussing my dilemma with Marcela when another WorldMark guest asked, "How much money do you need?" I told her (having never seen her before in my life) that the bill was \$200. She asked me to wait and returned in five minutes with \$200 cash and handed it to me. I didn't know her name, her room number or anything about her. Would this ever happen in any of those "big" resorts in Los Cabos? I don't think so! When my husband and our friends returned, I told them how the woman had come to my rescue. They were impressed and said this is what makes WorldMark a "community of friends" rather than traveling strangers. My husband immediately went to the ATM machine and returned the \$200.

The remainder of our vacation was wonderful. As I began to feel better, we rode all-terrain vehicles and went boating and fishing for a really memorable time.

I know this all might have happened at another WorldMark resort. For some reason, though, I think the compassion of the staff at Coral Baja and their caring attitude toward guests creates an atmosphere where guests care about each other, too. This certainly was the case in our circumstances. With this in mind, I'm delighted to recommend Coral Baja as my number one WorldMark vacation choice!