

Logs in .txt, manual troubleshooting, lost revenue... How centralized monitoring with Grafana saved Fundo LLC

If you're still manually analyzing .txt logs to troubleshoot your cloud infrastructure, you're likely wasting valuable time and not gaining the insights you need. In fact, that's exactly what happened at Fundo LLC.

Problem

At Fundo LLC, engineers spent hours manually analyzing .txt logs from Azure Blob Storage to find errors in applications and cloud infrastructure. The lack of centralized monitoring made diagnostics difficult, incident response slow, and resulted in financial losses.

 The result is slow incident response, lost productivity, negative user experience, and direct financial losses.

2Ops Solution

- Integrated Grafana Loki + Faro SDK to collect logs from backend and frontend
- Configured real-time alerts with prioritization
- Unified data from Azure Monitor and Cloudflare into a single system
- Deployed Grafana Stack (Prometheus + Loki) in Azure
- Connected GitHub Actions to track releases
- Added synthetic monitoring + custom dashboards
- Conducted training and provided full documentation

 **Result :** the time to detect problems decreased from hours to minutes, the team gained full visibility of all services in real time, and productivity and quality of service increased.

What took hours now takes minutes. With the right observability stack in place, Fundo LLC transformed chaos into clarity — turning reactive firefighting into proactive control.

If you're still in the .txt log trenches, maybe it's time for an upgrade.

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<https://www.quetext.com/results/73ae456383fa769b9ceb>

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