# GRACE SKOWRON

#### **EDUCATION**

The University of Tennessee, Knoxville 2025

## B.S. in Communication

Major: Public Relations Minor: Business Administration and Retail & Consumer Science

GPA: 3.7/4.0

## CONTACT

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## **SKILLS**

Press Releases

Public Speaking

Copywriting

Creative Writing

Media Pitches

InDesign

Teamwork

Time Management

Photoshop

Personable

Problem Solving

Trustworthy

## PROFESSIONAL AFFILIATION

#### **Public Relations Student Society of America** Secretary 2023-Present

- · Reported chapter updates to headquarters and recorded meetings to ensure transparency and keep members informed
- Attended the PRSSA National Conference in Nashville, TN, Oct. 2023, and Annahiem, Calif.,
- Engaged with fellow PR students to exchange insights and expand professional knowledge

#### RELATED EXPERIENCE

## UTK Public Relations in Siena, Italy

June 2023 Developed cross-cultural understanding by attending class field trips, speaking with locals, and embracing the opportunities

- Improved interpersonal communication by learning from locals and practicing language skills in real-world settings
- Produced a study abroad promotional video using Canva to highlight student experiences

## PROFESSIONAL EXPERIENCE

## New York Fashion Week, New York, NY **Event Coordinator**

February 2025

- Coordinated key NYFW stakeholders to ensure smooth event execution and communication
- Helped designers navigate crises during shows to maintain event flow and professionalism
- Coordinated with photojournalists and media outlets to facilitate press access and coverage at NYFW

## Major Threat Restaurant Group, Plainfield, IL

May 2020-Present

- · Delivered outstanding customer service by answering questions and providing tailored support
- Used active listening to address concerns, demonstrating effective crisis communication
- Resolved customer issues quickly to maintain satisfaction and trust
- Collaborated on promotional ad development, increasing social media engagement and awareness

## RELEVANT COURSEWORK

#### **Public Relations Campaigns**

Aug. 2024-Dec. 2024

Created a client-focused campaign for a client, resulting in a fully executable plan aligned with aaudience insights and client goals

#### **Public Relations Cases**

Jan. 2024-May 2024

Conducted a full situation analysis and crisis evaluations for Spotify, deepening straategic insight in PR planning and response

#### **Public Relations Writing**

Jan. 2024-May 2024

Created a full media kit for Project Beauty Share, including a press release, PSA, content calendar, and other strategic materials to support outreach efforts

#### **Public Relations Research**

Aug. 2023-Dec. 2023

Conducted original PR research using qualitative and quantitative methods, strengthening data-driven strategy skills and communication insights

#### **Public Relations Graphic Design**

Aug. 2023-Dec. 2023

Used Photoshop, Illustrator and Indesign to rebrand my fashion company, Pretty Little Thing, designing event posters, ad campaigns and a refreshed logo to elevate visual identity

#### Retail & Culture

Aug. 2023-Dec. 2023

Explored fashion's role in personal expression and societal impact, deepening knowledge of diversity and inclusion in retail culture

#### **Public Speaking**

Jan. 2023-May 2023

Strengthened communication skills by delivering informational, persuasive and group speeches, enhancing public speaking confidence and clarity

#### **Retail Management**

Jan. 2023-May 2023

Gained foundational management skills by analyzing internal processes, prioritizing customer satisfaction and developing leadership abilities

## **Social Media Strategy**

Aug. 2022-Dec. 2022

Expanded expertise in brand awareness and social media strategy by analyzing successful brand case studies and adapting to evolving digital platforms