
HANNA PAMPALONI

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PROFESSIONAL SUMMARY

A proven leader with exemplary workplace focus and productivity. Hard working team member and dedicated to excellence in every pursuit. Able to step into any role and produce consistent, high-quality work while focusing on and providing excellent customer service.

EDUCATION

B.S. in English and Writing: Journalism - **Liberty University** GPA 3.5

SKILLS

- **Writing-** Freelance reporting for The Spirit of Jefferson newspaper in Charles Town, WV. Copy writing for a non-profit organization active in three states. Volunteered for Liberty University's student newspaper, publishing several articles in a semester. Copy writing, social media writing, and product writing for small business.
- **Leadership-** Responsible for over 100 employees serving over 1500 guests every day. Created, developed, and implemented a training program and oversaw its execution. Developed leadership skills in young teens through leading by example and personally mentoring them.
- **Photography-** Freelance photography, specializing in portraits, landscape, and events. Studied photography at the Institute of Photographic Studies, and have traveled to shoot for freelance projects.
- **Customer Service-** Trained by a company globally recognized for their outstanding customer service.

WORK HISTORY

Chick-Fil-A Virginia

Team Member

Shift Leader

Assistant Hospitality Director

Training Director

Peet's Coffee and Tea

Team Member

Shift Leader

VCA Animal Hospitals

Veterinary Assistant

Veterinary Assistant Team Lead

March 1, 2013 - December 11, 2015

December 11, 2015 - January 1 2016

January 1, 2016 - June 1, 2016

June 1, 2016 - July 1, 2017

March 1, 2018 - October 1, 2018

October 1, 2018 - March 18, 2019

March 18, 2019 - April 1, 2021

April 1, 2021- July 7, 2022