Ocean View Resorts experiences electrical fire during Cat. 5 Hurricane Terry and announces temporary closing

KEY WEST, FL, Sept. 15, 2024 – Ocean View Resorts, a five star destination in Key West, was hit hard by Category 5 Hurricane Terry causing an electrical fire leading to a temporary closure of the all inclusive resort. This storm made landfall last night, bringing record breaking winds and flooding to the area. Amidst the hurricane, the resort's electrical system was flooded, sparking a fire in the main building of the property.

Despite implementing hurricane protocols, eight guests were injured in the incident, with three currently in critical condition. Ocean View Resort's emergency response team has been acting swiftly, evacuating guests and alerting all first responders in the area. Ocean View Resorts is offering financial assistance and support to any affected guests, including medical expenses for those injured while an investigation into the electrical failure is underway.

Due to these circumstances, Ocean View Resorts has announced a temporary closure, effective immediately. The resort is expected to remain closed for the next four months, and a reopening date will be announced in the near future as soon as it is safe to resume normal operations. The resort's website has been updated for anyone looking to volunteer or donate to Key West's hurricane relief cause.

"Only the entrance and main wing were impacted by the electrical fire, we have been able to put out the fire and are currently investigating what started the flare up," said Gary Baumer, Chief of Key West Fire Department (KWFD). KWFD has effectively put out the fire, the department is now looking into the extent of the damages.

"We at Ocean View Resorts are devastated by the events of last night. Our priority is the safety and well-being of our guests and staff," Grace Thompson, owner of the Ocean View Resorts, stated. "While we are heartbroken by the destruction of Hurricane Terry, we are fully committed to restoring and rebuilding Ocean View Resort as soon as possible. We are working hard to ensure that we will avoid a similar situation in the future."

Ocean View Resorts is tirelessly working to get in contact with all guests who have booked stays within the next four months. Full refunds, rescheduling and alternative accommodations are being provided for all travelers. The resort is not currently accepting new reservations as it focuses on repairs. The resort is providing temporary housing in the unaffected east wing for staff and offering temporary shelter for any displaced person impacted by Hurricane Terry.

About Ocean View Resort

Ocean View Resort is a five-star, all-inclusive resort providing relaxation, luxury and unforgettable moments at a world-class seaside destination. Located in Key West, Florida, *Ocean View Resort* offers accommodations to couples getaways, corporate retreats, destination weddings and more. With a number of amenities, *Ocean View Resort* has been awarded the AAA Four Diamond Award, TripAdvisor Certificate of Excellence, and has been listed on the Forbes Travel List the past five years. Discover a paradise where you can unwind, adventure, and enjoy. For more information, visit <u>www.OVRdestination.com</u> or call (888)798-0041 to book now!

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