



SURFSIGHT™ DATA PLAN SERVICE

A data plan service at a competitive price

Surfsight's Data Plan Service provides Geotab users a one-stop shop solution that includes both a data plan and the Surfsight cloud service, at a competitive price.

The data plan offers an improved SIM management service to help ensure continued connectivity to the cloud service and better technical support when troubleshooting connectivity issues.

DATA PLAN

The Data Plan Service is offered as a monthly subscription for each AI-12 camera. The plan includes the Surfsight cloud service and data connectivity, up to 1GB of data at LTE speeds¹.

The data service is managed by Lytx for a continuously positive user experience by allowing for continued connectivity and reasonable data consumption. Lytx strives to ensure data consumption doesn't exceed 1GB monthly.

To regulate data usage, the service might limit live video per vehicle or automatic video uploads to the cloud.

If the video is not automatically uploaded to the cloud, the event metadata is still uploaded and available from the cloud, and the video can be retrieved from the Surfsight Add-In, available from MyGeotab with the push of a button.

IMPROVED SIM MANAGEMENT

Ensure both continued service and monitored data consumption.

BETTER TECHNICAL SUPPORT

Quickly troubleshoot connectivity issues.

COMPETITIVE PRICE

Surfsight's service that includes both a data plan and the Surfsight cloud service.

THE DATA PLAN PROVIDER

Lytx chose Twilio to be the Surfsight AI-12 dashcam data provider. Twilio is a mobile core carrier, offering roaming agreements with carriers across the US and around the world. In North America, Twilio currently provides coverage through AT&T and T-Mobile and in Canada Twilio service is provided through Telus, Rogers Wireless, and Bell. To support the Surfsight Twilio Data Bundle, the minimum firmware version for the dashcam should be upgraded to v3.9.49.

¹ When the 1GB monthly data limit is exceeded, communication between the camera and the cloud service might be limited, including limits on video uploading and other data. Lytx reserves the right to utilize at least 200MB per month of the data plan in order to provide software updates and retrieve data as may be necessary while offering these services. Lytx retains the right, in its sole discretion, to update and adjust camera settings, such as maximum upload size limits, quality and length of session periods