

## Improved USAA App Home Page Design

### Key Features & Enhancements:

#### 1. Streamlined Navigation

- A bottom navigation bar with essential tabs:
  - **Home** (Dashboard)
  - **Accounts** (Banking, Investments, Loans)
  - **Insurance** (Auto, Home, Life, Claims)
  - **Support** (Chat, FAQs, Contact Options)
  - **More** (Settings, Profile, Preferences)

#### 2. Customizable Dashboard

- Users can rearrange widgets for quick access to:
  - Account balances
  - Recent transactions
  - Bill reminders
  - Investment performance
  - Insurance policy details
- Toggle visibility for a simplified or detailed view.

#### 3. Smart Financial Insights & Spending Breakdown

- AI-driven insights on spending habits, saving trends, and upcoming bills.
- Categorized spending breakdown with visual charts.
- Personalized savings and investment tips.

#### 4. Live Customer Support Chat

- Quick chat feature with USAA representatives.
- AI-powered virtual assistant for instant help with FAQs.
- Callback request option for phone support.

#### 5. Quick Actions & Shortcuts

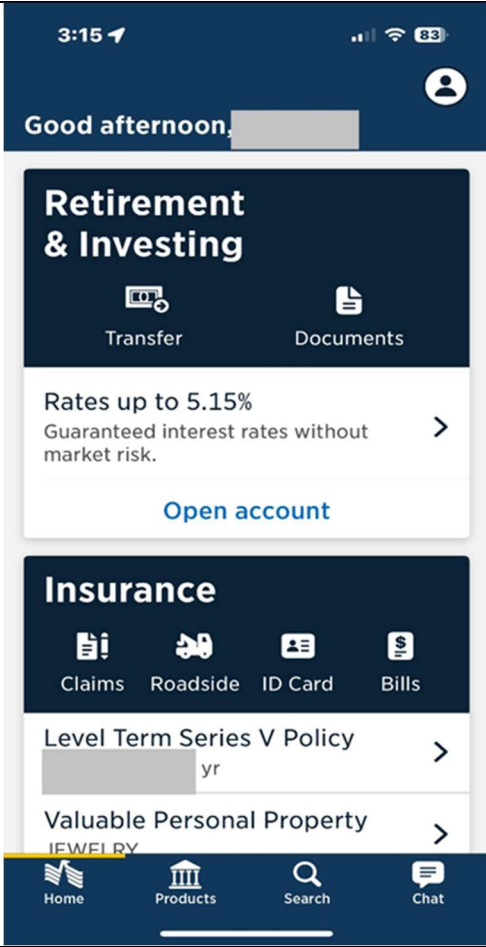

- Instant transfers and payments from the home screen.
- Quick deposit for mobile check deposits.
- Insurance claims filing in a few taps.

#### 6. Dark Mode & Accessibility Improvements

- User-friendly interface with a dark mode option.

- Enhanced text sizing and contrast settings for readability.
- Voice command integration for hands-free navigation.

This revamped home page ensures a modern, efficient, and user-centric experience while maintaining security and ease of access.

| Current USAA App Home Page:   | Redesigned USAA App Home Page:   |
|---|--|
|                               |   |
| <ul style="list-style-type: none"> <li>• Does not show a full snapshot of all Open accounts.</li> </ul>         | <ul style="list-style-type: none"> <li>• Shows a snapshot of all open accounts.</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Does not have a widget showing investment performance.</li> </ul>      | <ul style="list-style-type: none"> <li>• Widget showing investment performance.</li> </ul>   |
| <ul style="list-style-type: none"> <li>• Difficult to obtain assistance/chat with a person or a bot.</li> </ul> | <ul style="list-style-type: none"> <li>• Easy access in more than one place to get assistance from a live agent or bot.</li> </ul> |