

2024 Revenue Strategy

Hannah Schindler

Meet the Management Team



Hanna Schindler CRO



Bruce Ackerman NA & LATAM



Edo Sokora EMEA



Rom Amir APAC



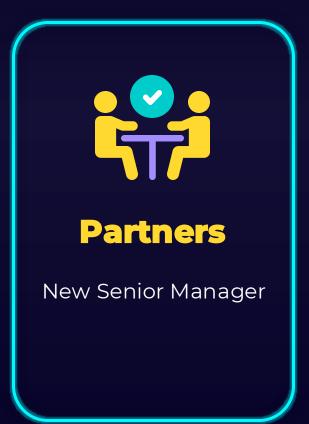
Joseph LaloumGlobal Partnerships

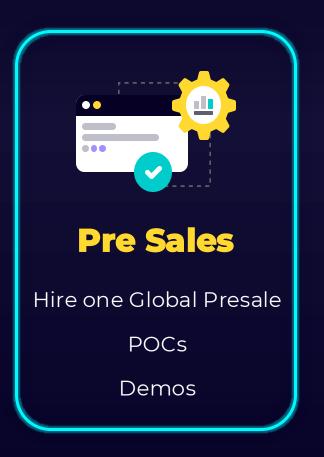


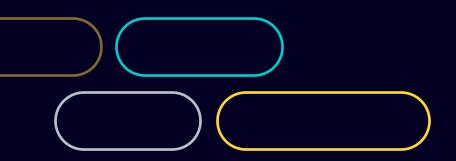
Elay ElazarGlobal Presales

Building a Dream Team









FY 2023 Summary



2023 Booking Actual vs. Plan (Jan2023-Nov2023)

Booking	Geo
TCV	Americas
	EMEA
	APAC
	Total

Q4-23				
Plan	Actual	Gap		
18,136	15	-18,121		
18,136	-	-18,136		
<u>7,557</u>	<u>=</u>	<u>-7,557</u>		
43,828	15	-43,813		

YTD				
Plan	Actual	Gap		
60,452	6,168	-54,284		
60,452	2,225	-58,228		
22,670	<u>856</u>	<u>-21,814</u>		
143,574	9,249	-134,325		

Americas EMEA APAC Total

5,400	15	-5,385
5,400	-	-5,400
<u>2,250</u>	<u>=</u>	<u>-2,250</u>
13,050	15	-13,035

18,000	6,092	-11,908
18,000	7 91	-17,209
<u>7,500</u>	<u>239</u>	<u>-7,261</u>
43,500	7,121	-36,379

What worked well...

- Good **new energy** from the Management Team
- Product roadmap getting bigger
- New **procedures** & governance

...and what didn't:

- Sales team stability & knowledge
- Lack of **focus** on sectors or regions
- Poor **Pipeline**
- No **minimum** deal size
- No **upsell & cross sale** for existing customers
- Customer complaints about quality issues
- **Macro** impacts





2024 Target Revenue



2024 Targets



Assumptions:

- 1. New business \$1.2M average ACV per SD (new hires/experienced differentiation), evenly won during 2024.
- 2. 15-16 full-year SD, quota gaps will be allocated to VPs, Partnership managers and others.
- 3. \$1.2Mx15=\$18M ACV => \$9M Revenue in 2024

Challenges:

- 1. Insufficient pipeline for 2024.
- 2. Teams are partial & expected replacements.

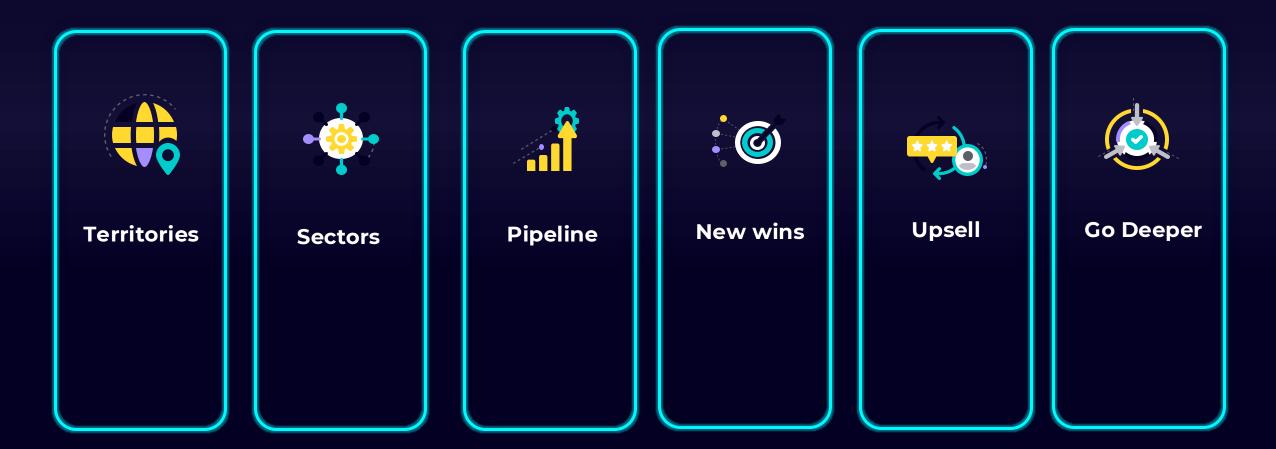
Current Pipeline

		Q4-2023	Current 2023	Q1-2024	Q2-2024	Q3-2024	Q4-2024	Current 2024	2025 onwards
	Unweighted	6.8	6.8	50.4	21.0	5.0	0.9	77.3	3.5
TCV	Weighted	4.6	4.6	17.5	5.9	3.0	0.2	26.6	0.5
	(%)	68%	68%	35%	28%	61%	18%	34%	13%
	Unweighted	4.4	4.4	31.5	12.2	4.4	0.5	48.5	1.3
ACV	Weighted	2.8	2.8	10.3	3.0	3.0	0.1	16.3	0.2
	(%)	64%	64%	33%	25%	68%	15%	34%	14%

Current Pipeline 2023 & 2024: \$84M TCV and \$53M ACV

1:5 Winning => \$53M / 5 = \$10.6M ACV < \$18M ACV 2024 Target (missing 37M ACV in pipeline)

Sales Strategy



Territories

Where we want to focus:

- North America
- UK
- EU
- Colombia
- Mexico

Where we DON'T want to focus:

- Africa
- Russia
- Middle East



Sectors in Focus

- Gaming
- Gambling
- Fintech
- Digital Banks
- Commerce
- Shared Economy
- Social
- Telco
- Mobility
- Media









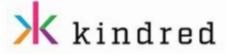






















Pipeline

\$90M

Sales Contacts

40%

Lead Gen 30%

Partners **70%**

ticketmaster



























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New Wins

- Min deal size \$40K
- 3-5 large deals per region
- Focus on new logos

Upsells

- 20 type A customers
- Two in a BOX with CSM

Products

- KYB
- SFM
- Deutsche Post
- EDV DMV (US)



Go Deeper

- Push vs. pull
- DON'T wait for the RFP or the renewal!
- Hunters vs. Farmers
- Push more Beta
- Getting in low
- Re-identify low hanging fruit
- Collaborate with Marketing



2024 Objectives (DRAFT for discussion)

Sales target

- New Logos \$18M ACV, \$9M Revenue
- Upsell to Existing \$11M
- Sales team attrition add metrics
- POC
 - Successes rate 90%
 - Win rate >50%

Deals close rate

- Small deals (3-6 months)
- Large deals (6-12 months)

Build strong pipeline

(1;5 conversion)

Our top asks from Management

- **1. Marketing & Strategy –** high-quality leads, sales collateral, Heat Map.
- **2. Product** work together to build "sellable" offerings based on customer feedback (e.g. KYB).
- **3. R&D** meet commitments and deadlines.
- 4. CSM two in a box for sales of existing accounts.
- **5.** Support No surprises!
- **6. Finance & Legal** flexibility, responsiveness & creativity.





You can't just sit there and wait for people to give you that golden dream.

You've got to get out there and make it happen.

Diana Ross



THANK YOU



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