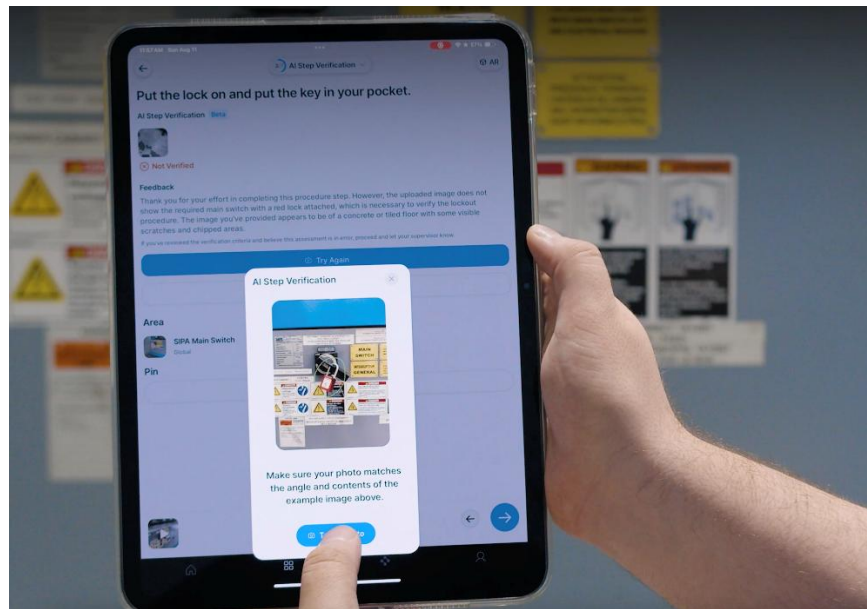




January 28, 2025

New Smart Features: Level Up Your Procedures, On-the-Job Answers, and Decision-Making

Product and Marketing



Discover our latest capabilities built to provide more accurate on-the-job answers, uplevel your procedures and decision making, and strengthen data security. Upgrade to Squint iOS or Android version 3.1.1 to unlock these exciting capabilities and improve your learning and development, maintenance, repair, production, and operations.

New Features

- **Smart Modules** supercharge work instructions with warnings, photo evidence, AI step verification, AR spatial instruction pins, signature requests, and more.
- **Auto-generated Video Captions** break through the noise.
- **Procedure Sets** streamline workflows and training by grouping procedures effortlessly.
- **Analytics Dashboards** track engagement, flag workflow gaps, and help to identify targeted solutions.

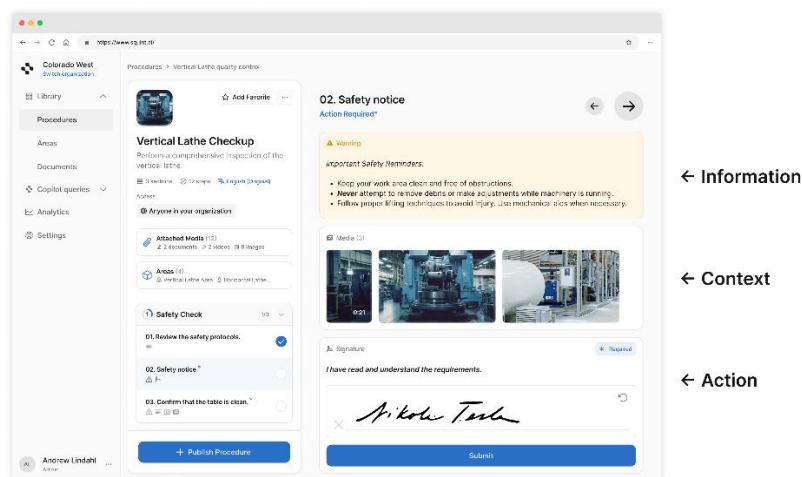
- **Document Control** bolsters compliance through a new user role, version tracking, and revision history.
- **New Access Groups** give you control over who can view, edit, and share files.

Feature Improvements

- **Smarter Squint AI Copilot** provides greater answer accuracy from complex diagrams and tables.
- **A revamped admin and analytics Desktop App** provides powerful new features and improved navigation.
- **Improved Speech-to-Text** enables faster procedure creation.
- **¡Hola! Cześć! The Squint App is now available in Spanish and Polish**, complementing our content translation capabilities across 50+ languages.

Smart Modules supercharge work instructions with warnings, photo evidence, AI step verification, AR spatial instruction pins, signature requests, and more

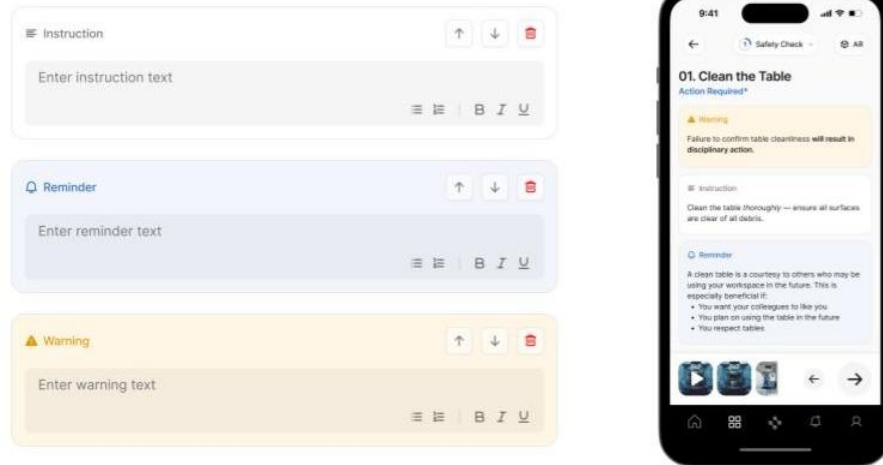
We're excited to introduce Smart Modules built to help operators follow workflows by providing visual cues and spatial guidance. Use Smart Modules to improve retention through quizzes, and streamline audit trails by capturing and verifying photo evidence, securing signatures, and documenting numerical values.



Smart Modules make it easier to follow work instructions and track work.

Information Smart Modules:

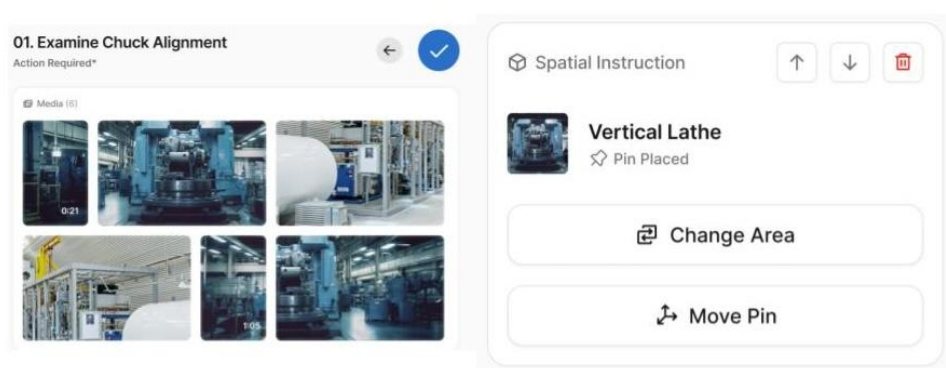
- **Instructions:** Provide detailed guidance to ensure safety and compliance.
- **Warnings:** Highlight critical safety warnings.
- **Reminders:** Share relevant tips and best practices to optimize performance and adherence.



Information Smart Modules provide critical reminders.

Context Modules:

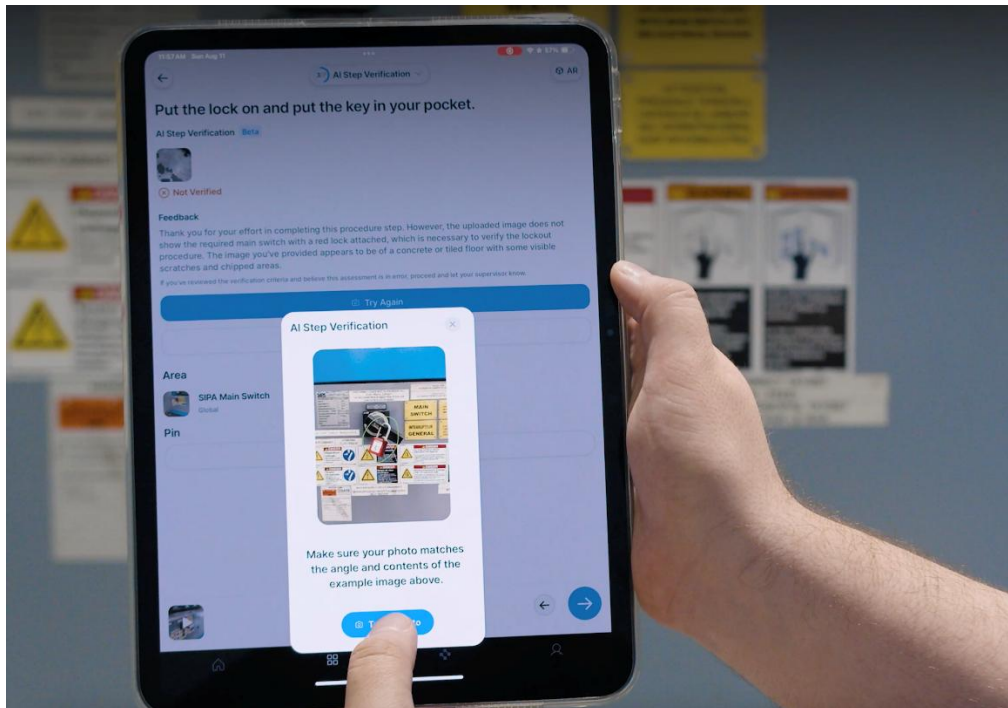
- **Spatial Instructions:** Use Augmented Reality (AR) pins to indicate where procedures should be performed.
- **Media:** Attach photos and videos for clarity and visual reinforcement.



Context modules provide photos, videos, and AR spatial guidance.

Action Modules:

- **Photo Evidence:** Capture step completion, and leverage AI-powered photo verification.
- **Interactive Questions:** Include multiple choice or open-ended questions graded by AI to test proficiency and ensure retention.
- **Number Input:** Document numerical data within specified ranges for audit trails.
- **Signatures:** Collect operator signatures for ironclad documentation.



AI Step Verification compares photos of procedures completed properly and improperly to help determine when a task is carried out. Admins can verify the results as needed.

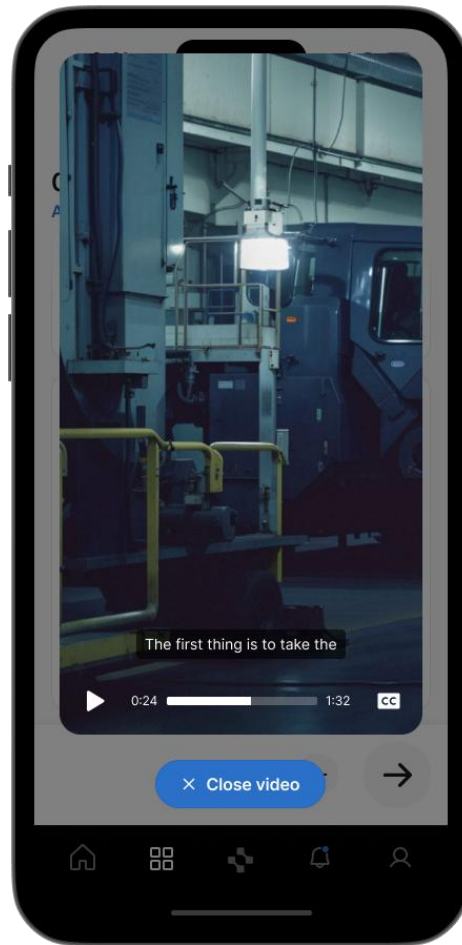
Auto-generated Video Captions break through the noise

Squint has just rolled out auto-generated captions on videos for crystal clear instructions, even in loud workspaces.

The new captions appear in the video's native language and are now available on both mobile, tablet, and desktop platforms. Never let a noisy environment get in the way of your success! Auto-generated captions empower users to:

- Follow clear text versions of the spoken instructions, ensuring important details are never missed, whether you're working on the shop floor or in a bustling warehouse.

- Bridge language barriers and support a multicultural workforce.
- Access vital information anytime, anywhere.



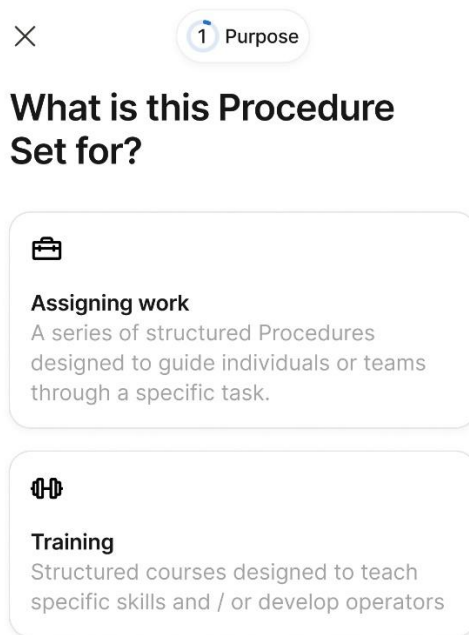
Squint's automatic captions ensure you can stay focused on getting the job done right.

Procedure Sets streamline workflows and training by grouping procedures effortlessly

We're introducing Procedure Sets, which allow managers to group one or more procedures to better organize workflow and training management. Use Procedure Sets to:

- **Assign Work:** Shift leaders can group maintenance or repair tasks for team members to complete collaboratively.
- **Train:** Senior employees, such as team leads or learning and development managers, can create content to certify operators in specific skills, incorporating both theoretical and practical assessments.

By grouping Procedures into sets, managers enable better progress tracking across complex workflows, such as those involving multiple steps, facility locations, or operators.



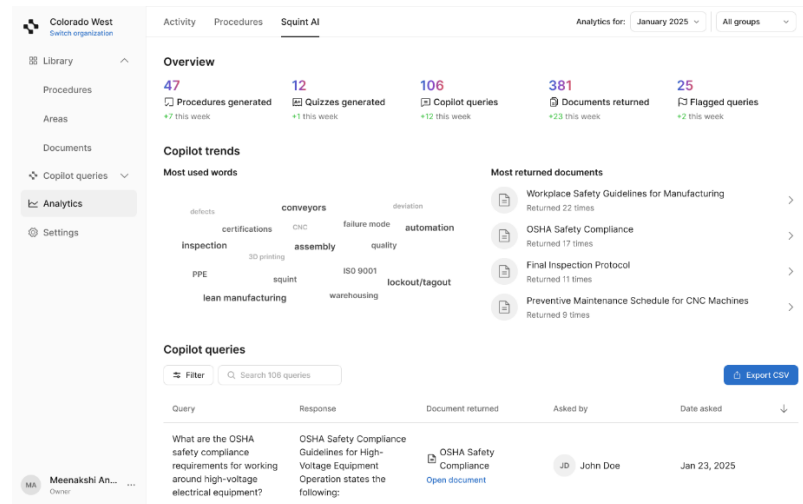
Streamline work and training with Procedure Sets.

New Analytics Dashboard tracks engagement, workflow gaps, and helps to identify targeted solutions

Get ready for improved insights with our new **Analytics Dashboard**. The **Squint AI Dashboard** gives admins visibility into how Squint is being used across their organization, enabling smarter decision-making, optimized content, and more effective workflows.

- **Track User Engagement:** Understand how actively your team is utilizing Squint AI and gain visibility into how Squint AI is supporting your company's goals and improving operations. Monitor key metrics such as number of procedures AI-generated, Copilot trends, flagged queries, and company documents returned.
- **Segment Performance Data by Department:** Segment performance data by organizational units such as Maintenance, Processing, or any other Access Groups within your organization to get a clearer picture of how different areas are performing.
- **Pinpoint Operator Challenges:** Identify areas where users are getting stuck and swoop in with targeted solutions.

- **Customize Views with Filters:** The dashboard includes powerful filters to customize views based on time or Access Groups, giving you the flexibility to dive deep into specific segments and export the results.



Try out our new **Squint AI Dashboard** in the [Desktop App](#).

That's just the beginning!

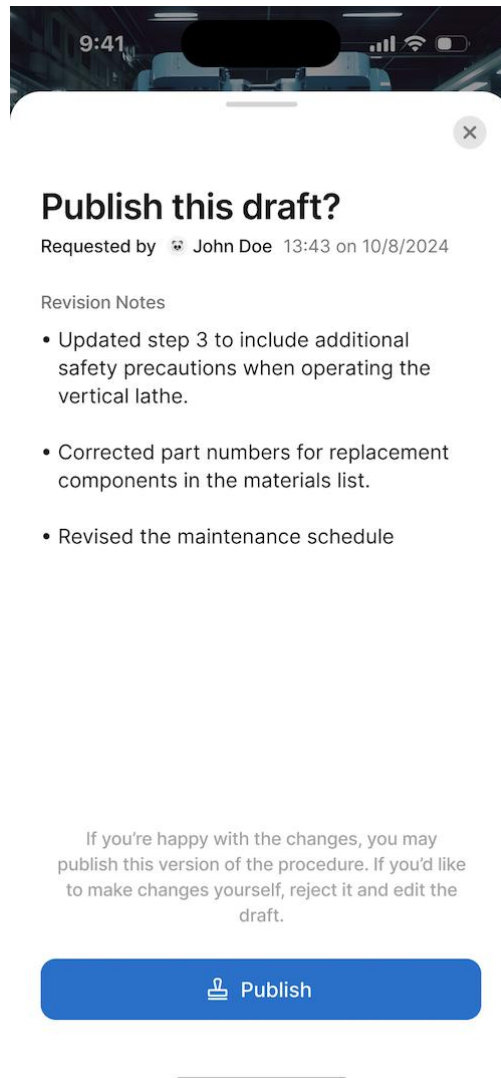
- **The Activity Dashboard** helps managers track worker adoption and understand how they're using Squint. Track if they're publishing procedures, uploading areas, and feeding in new documents.
The Activity Dashboard is available as of February 7, 2025.
 - Track overall usage and adoption of Squint across your organization, helping you realize ROI.
 - Track procedures completes, area mapping, document uploads, and more.
- **The Procedures Dashboard** helps managers gauge procedure and content effectiveness, including procedure time to complete, rating, and operator feedback. Coming Soon (Q1 2025):
 - Evaluate how effectively operators are accessing and utilizing your procedures.
 - Identify areas for improvement to refine procedures, making them more efficient and accurate for operators to perform.

Stay tuned for more updates as we continue to develop this powerful tool!

Document Control bolsters compliance through a new user role, version tracking, and revision history

Take charge of your publishing process with our new compliance features:

- **Streamlined review process:** Content Authors draft content and route it to admins for review and approval. Admins can track revisions over time, enhancing audits.
- **Enhanced compliance:** Built-in version tracking and revision history help meet document control requirements. Admins can monitor and audit all content changes for better oversight.

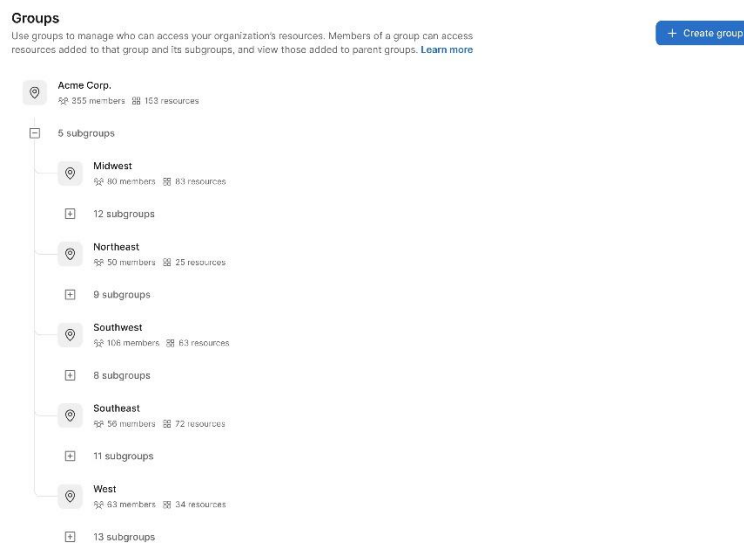


Version history keeps track of procedure updates.

New Access Groups give you control over who can view, edit, and share files

With Access Groups, easily manage permissions based on roles and responsibilities. Organizations can control who can view, edit, and share procedure files while maintaining data security and privacy and facilitating collaboration. Access Groups provide you with:

- **Streamlined Access:** Operators can locate relevant procedures quickly and seamlessly. Say goodbye to navigating complex libraries!
- **Improved Data Control:** Safeguard privacy by managing access to procedures, documents, folders, and user roles.



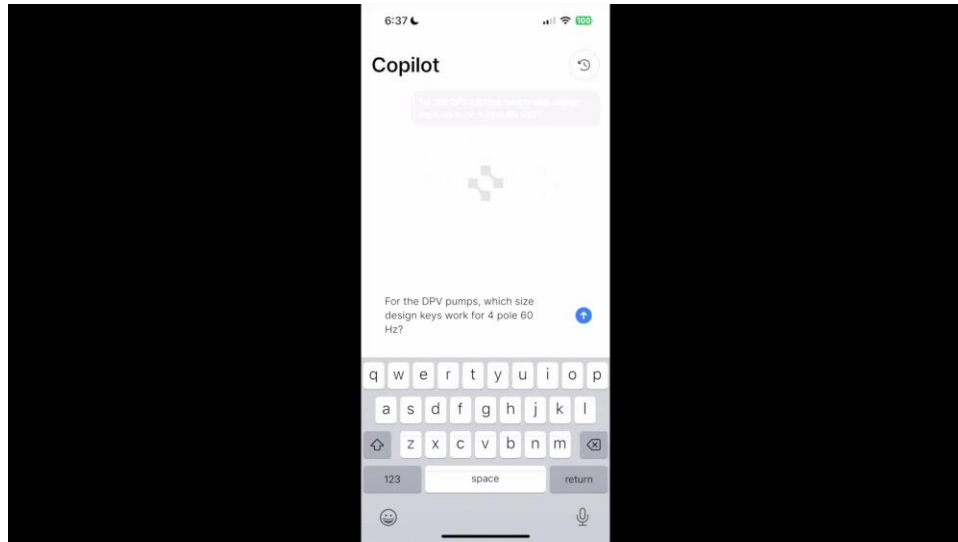
Manage permissions based on roles with Access Groups.

Feature Improvements

Smarter Squint AI provides greater answer accuracy from complex diagrams and tables

We just launched Squint's new Copilot, the world's best virtual assistant for understanding the troves of data matrices and complex graphical diagrams that make up the bulk of industrial content.

Squint AI understands getting accurate answers is critical to our customers. That's why our engineers improved our AI architecture, utilizing state-of-the-art Retrieval Augmented Generation techniques designed to improve accuracy when requesting answers nestled in PDF tables with complex formats and merged cells.

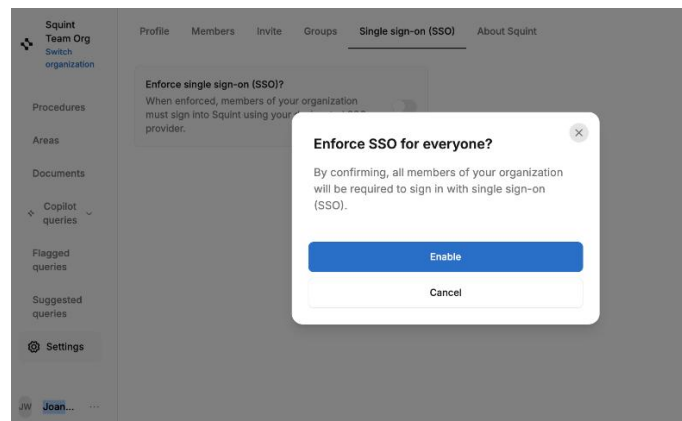


Squint AI Copilot just got smarter.

A revamped admin and analytics Desktop App provides powerful new features and improved navigation

Head over and sign in to the [Desktop App](#) for a smoother user experience packed with enhanced functionality. You'll still have access to user management, and Copilot configuration.

- **Enhanced Navigation:** Quickly find what you need with improved navigation bars.
- **Powerful New Features:**
 - Access Procedures, Procedure Sets, and Areas with ease.
 - Organize documents with new move and rename options.
 - Enjoy secure access through single sign-on (SSO).

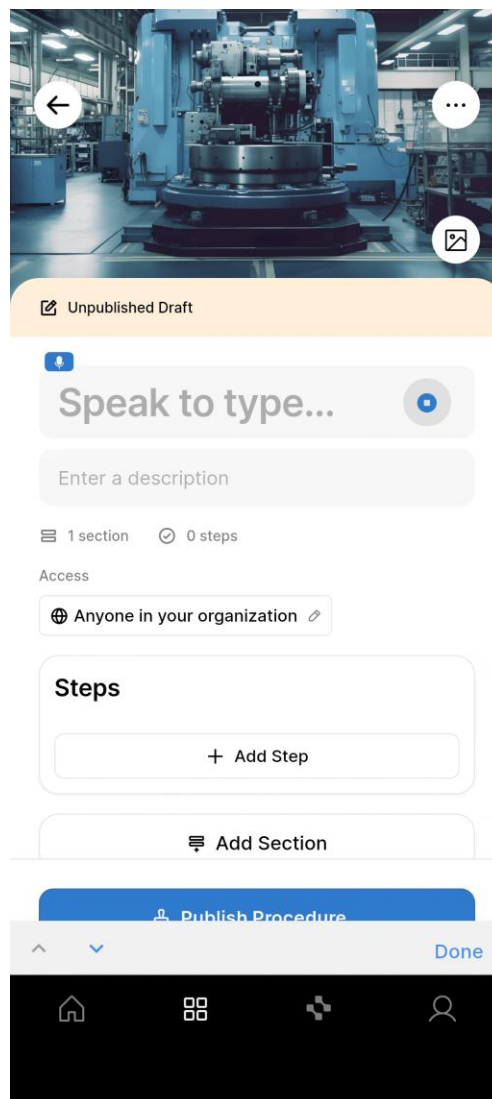


With the new Desktop experience, you can enforce single sign-on (SSO).

Improved Speech-to-Text enables faster procedure creation

Now you can simply speak your instructions in Squint to create or edit procedures—no more tedious typing! This feature enhances Squint’s ability to automatically generate procedures from videos, especially for operators who need to be hands-free, making the entire process smoother than ever.

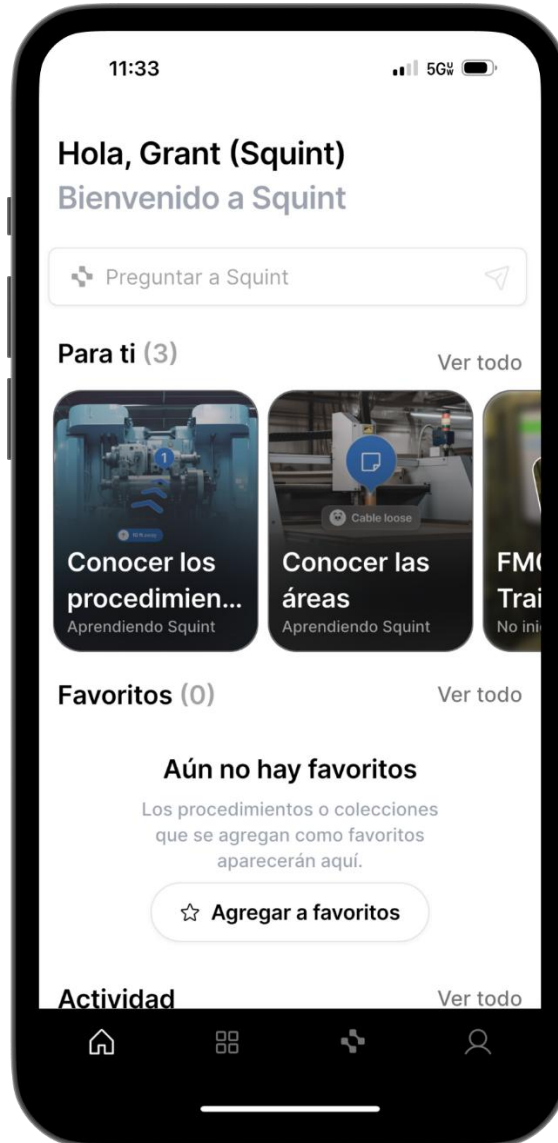
Best of all, speech-to-text works across every text field in the Squint app. Just talk, let Squint capture your words, and watch your procedures come to life—faster and easier than manual typing ever allowed. Say goodbye to typing and experience the future of procedure creation!



Hola! Cześć! The Squint App is now available in Spanish and Polish, complementing our content translation capabilities across 50+ languages

The Squint app's interface now supports Spanish and Polish, providing a seamless experience for our multilingual workers.

This update complements our automatic procedure translation capabilities, which cover more than 50 languages, ensuring global accessibility.



Navigate the app in Spanish.

Don't miss out on these game-changing improvements. Sign in now to elevate your workflows today!