

Nancy Daniels, MA

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- **Revenue Generation:** Spearheaded innovative content initiatives that drove \$2.5 billion in revenue.
- **Startup Sale:** Contributed to the \$315 million sale of a startup by elevating brand presence via strategic content development.
- **Peak Revenue:** Increased peak revenue to \$157.7 million through targeted content strategies.
- **Award-Winning Content:** Developed award-winning content recognized by prestigious organizations such as TIME and Fast Company.

PROFESSIONAL EXPERIENCE

Eastern Consulting

Sr. Copywriter, Editor, Storyteller, and Writing Consultant

2007-Present

- Spearhead content creation across the entire lifecycle from initial strategy to post-launch optimization, ensuring alignment with business goals
- Craft high-impact Amazon product descriptions that boost visibility and drive conversion rates
- Deliver expert editing services and counsel to doctoral candidates who need a first-class, high-quality dissertation editor, guaranteeing 100% graduation/pass rate for clients from prestigious universities, such as New York University, University of Kentucky, University of Louisville, Western Washington University, and more

University of Illinois, *Educational Theory Journal*

Senior Copyeditor

9/2024-Present

- Edit and review education-focused articles for *Educational Theory*, a scholarly journal owned and operated by the University of Illinois, and published in partnership with Wiley Publishing
- Efficiently manage multiple editing projects, delivering 90% of them before deadline
- Collaborate with managing editor to handle queries for and by authors
- Deep understanding of academic field and Chicago Manual style standards, significantly improving integrity of edited content

Inception

Sr. Content Marketing Manager/Marketing Operations Manager

2022-2023

- Directed end-to-end production and distribution of B2B sales enablement content across channels
- Developed high-converting content for sales enablement collateral, including webpages, product one-pagers, case studies, customer success stories, emails, and short-form video scripts
- Managed marketing operations and collaborated with Product, Design, and Sales leaders to craft visually-compelling content supporting demand generation and brand awareness, and identify content opportunities in support of revenue-generating business objectives
- Enhanced customer engagement efforts through targeted email campaigns and social media outreach

Magic Leap

Content Marketing Manager

2021-2022

- Engineered marketing operations and developed B2B content marketing strategy by creating, publishing, and promoting content that engaged, educated, and excited target audiences, achieving strategic company goals
- Steered content sessions across teams to ensure robust pipeline of potential content ahead of upcoming milestones (new product launch, website revamp, major events, etc.)
- Revitalized company reputation, brought credibility back to Magic Leap, and showcased value of augmented reality for enterprise through award-winning submission content, including TIME's Best Inventions of 2022, Fast Company Best Experience Design, and iF Gold Award 2022 for design

- Managed core areas of content marketing, including research and competitive analysis, content marketing plans, editorial calendars, social media copywriting, B2B copywriting and editing, landing pages, blog articles, SEO, content performance monitoring, and analysis

Hitachi Vantara

Sales Enablement Program Manager

2019-2020

- Boosted sales productivity and managed sales operations by supporting Sales with content, training, and analytics needed to have more successful sales conversations, resulting in increased revenue, increased customer engagement, and satisfied objectives
- Developed and executed global enablement strategy for field and partner sales, crafting compelling content such as sales plays, videos, sales storylines, articles, presentations, and more for diverse regions and geographies
- Maintained high engagement rates with internal sales win story program, writing and publishing three stories per week
- Engaged, equipped, and empowered Sales along the buyer's journey so they could map their solution knowledge to their customers' specific industry, inspire with business insights and perspective, and show buyers what our solutions would mean to them
- Leveraged modern systems and processes that support better usability and accessibility of sales content, including MindTickle, Seismic, Workfront, and Salesforce.com

United Nations High Commissioner for Refugees (UNHCR)

Associate IT Officer (Portfolio Manager, contractor)

1/2018-12/2018

- Led development and maintenance of project management methodology, tools, and templates used as basis for deliverables as part of UNHCR Project Management Life Cycle (PMLC)
- Developed high-quality project documentation, including business cases, requirements specifications, project initiation documentation, project closure reports, and more
- Monitored overall portfolio progress, evaluated growth, managed risk and issue resolution processes, and managed program administration, controls, reporting, and communication

OpenText

Sales Enablement Program Manager

2016-2017

- Implemented corporate-wide sales training and onboarding strategy across 16+ business units. Developed content for face-to-face sales teams onboarding
- Developed targeted content for pitches, optimizing sales conversions and outcomes
- Enhanced effectiveness of sales webinars, improving performance metrics and engagement
- Built relationships with domestic and international product marketing managers, product managers, account executives, and solution consultants to develop webinar content
- Created best practices learning content for social selling and presentation skills

HP

Sales Enablement Program Manager

2015-2016

- Designed and delivered comprehensive sales enablement strategy, supporting 150+ salespeople
- Created onboarding, continuous learning, and targeted training programs to drive customer engagement, and drive demand generation and revenue growth
- Managed training portfolio, including Value Selling, Challenger Sales, and fundamental sales skills
- Hosted webinars and podcasts, wrote quarterly sales newsletters, and conducted win/loss reviews
- Elected Communications Chair, HP Americas Women's Leadership Council (2 years)

HP

Business Operations Manager

2014-2015

- Created and updated quarterly balanced scorecard and product roadmap for executive leadership as part of planning/strategy team, for ~\$250M revenue generating unit.
- Compiled quarterly plan of record to document annual goals and metrics for software enhancements

HP**Senior Technical Editor**

2008-2014

- Collaborated with agile teams throughout product lifecycle to develop documentation, increasing user productivity and highlighting software enhancements
- Analyzed enhancement requests, customer use cases, and business requirements to develop implementation plans
- Wrote and edited training content for local, virtual, and on-site delivery
- Led 7-member team to create and maintain HP Exstream Style Guide, ensuring adherence to company standards, brand personality, and tone
- Selected by HP Corporate through competitive process to deliver employee engagement initiatives

OTHER SKILLS

MS Office Suite | Salesforce.com | Microsoft Teams | Workfront | Seismic | MindTickle | Monday.com
Conductor | Google Docs | Slack | JIRA | Zoho | SharePoint | Case Studies | Blogs | Agile, Scrum, Kanban
Partner Marketing | B2B | SaaS | SEO | Press Releases | Product Marketing | Emails
ChatGPT | Canva | Expert in writing styles: AP, APA, MLA, Chicago Manual of Style
Brand Consistency | Thought Leadership | Ghostwriting | B2B Copywriting | Storytelling
Executive Communications | Internal Communications | Academic Editing | Copy Editing

EDUCATION

MA, English, Roosevelt University
BA, English, University of Kansas