



December 18, 2024

## Company Announcements



### Connect 2025 Schedule Now Available — Check It Out!

Curious about what's in store for Connect 2025? The holidays are in full swing, but let's see what's in store when you come to Grapevine, Texas, this June.

Here's a taste of what you and your pharmacy staff can expect at Connect 2025:

- ✦ Inspiring keynotes
- 🎓 Hands-on workshops
- 👉 Networking with peers and RedSail experts
- 🚀 Exclusive previews of future RedSail innovations

[View Full Schedule](#)

### Holiday Hours

As a reminder of our holiday hours:

**Christmas Eve:**  
8:00 AM – 5:00 PM (ET)

**Christmas Day & New Year's Day:**  
Closed (Emergency Support Only)

The RedSail Technologies team would like to thank you for being a valued partner and wish you a safe and happy holiday season! In celebration and to cherish time with loved ones, the NextWave Pharmacy Newsletter will not be published during the holiday weeks.

The next edition will be available on Wednesday, January 8, 2025.

## Product News & Features



### Community Pharmacy Management Software

#### Add Rx Trigger Event Type for Paid Claim

We have added a new *Event Type Paid Claim* setting to the **Add/Edit Rx Trigger** window at **Care Plan > Rx Triggers > New/Edit > Event Type > Paid Claim**.

This addition will allow the pharmacy to trigger a Care Goal with the appropriate instructions to ensure that a hard copy of the "Medicare Prescription Payment Plan Likely to Benefit Notice" is provided to enrollees identified as likely to benefit (or the person acting on their behalf) at the time the prescription is picked up.

#### Update Print Care Action Reports Dialog

Care Actions with associated **Reports** that are set to *Prompt with Care Action Complete* will now show in a dialog displaying the reports to select to print or preview.


This feature will allow users to see what is going to print and gives them the option to check or uncheck certain reports.

#### Add MSRP to Point of Sale Retail Item Gross Profit Reports

The *MSRP* data field is now available on the **Retail Item Sold** report template.

This will allow pharmacies using the **Point of Sale Retail Gross Profit Reports** to compare the manually entered MSRP to other pricing elements on the report such as the **Total Paid** to identify potential pricing rule issues.


## Latest Podcast



### Independent Pharmacy Challenges and Innovations in 2024 | Catalyst Rewind


[Watch Now](#)

## Latest Blog Articles



### How Drug Shortages Spur Drug Compounding


[Read Blog](#)



### 6 PioneerRx Features to Promote Customer Retention


[Read Blog](#)

## Industry News



### Pharmacy Closures Are a Prescription for Catastrophe


[Read More](#)



### 2025 Outlook: Alternative PBMs Look to Heap Pressure on Industry Titans

[Read More](#)

## Pharmacy Spotlight



### Chad Kodiak – KODOCARE

Chad Kodiak has mastered the art of vaccine education. He knows that a more informed patient does wonders for your patients' health journeys. His Joliet, Illinois-based KODOCARE pharmacy is just one example of how LTC pharmacies can be a pillar of the community in more ways than one.

[Visit KODOCARE Pharmacy](#)

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