

Claire Bates, LMSW (she/her)
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Summary: Experienced manager, researcher, communicator, and facilitator. Described by one mentor as a “compassionate nerd,” Claire brings a passion for inquiry and expertise in writing, collaborating, attending to detail, organizing, and planning events. She seeks to advance the goals of an organization meeting today’s systemic societal challenges with effective, just, and participatory solutions.

Education

Master of Social Work with Emphasis on Community, Management, and Policy Practice—4.0 GPA
Graduate Certificate in International Peace and Conflict Resolution—4.0 GPA
University of North Carolina at Chapel Hill, Chapel Hill, NC, 2017

Bachelor of Arts in Psychology—3.96 GPA
Huntington University, Huntington, IN, 2010

Scholars’ Semester in Oxford with Emphases on Writing and Philosophy of Religion—3.86 GPA
University of Oxford, Oxford, England, 2009

Experience

New Strokes Counseling—Owner and Social Worker (2022–Present; Randolph, VT)—Founded and managed counseling practice with an emphasis on trauma healing in remote rural region, especially supporting those facing poverty and/or discrimination. Built solid relationships; managed logistics, credentialing, and purchasing; maintained detailed records; and ensured administrative compliance.

Claire Bates Music—Community Organizer and Musician (2019–Present; Various Locations in US)—Organized and facilitated community events using multimedia artistic expression to foster dialogue on systemic challenges and solutions. Wrote, edited, and published monthly newsletter. Composed songs to challenge societal narratives. Composed research summary on concert events, formatted in American Psychological Association (APA) style.

Orange Southwest School District—School Social Worker (2021–2022; Randolph, VT)— Organized and facilitated events and group services, secured multiple grants, and initiated and strengthened organizational relationships with community partners. Supported children and families in rural region in navigating challenges including poverty. Collaborated with colleagues to connect families with resources and programs and to provide social and emotional care, including crisis stabilization.

War-Impacted People’s Dialogue Project—Director and Researcher (2018–2019; Various Locations in US)—Designed and managed development-phase research about structured, activism-focused events connecting people impacted by war, including refugees, military members or veterans and their families, peace activists, and more. Initiated community collaborations, scheduled and conducted interviews and pilot groups, maintained and processed thorough research notes. Composed and edited resulting APA-formatted resource manual and shared manual with stakeholder organizations.

Dispute Settlement Center—Intern and Consultant (2017–2018; Carrboro, NC)— Designed and carried out research regarding population service needs and facilitation approaches to mitigate structural power imbalances. Planned and facilitated trainings and community events. Collaborated to provide conflict services across settings (including criminal and restorative justice, Medicaid denials, family mediations, and school districts). Composed, edited, and shared clear, thorough research reports.

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Global Social Development Innovations—Research Assistant (2015–2017; Chapel Hill, NC)—Facilitated and amplified work of international team conducting evaluation research on interventions to meet development goals such as financial inclusion, health behaviors, and sanitation. Gathered, composed, and edited APA-compliant literature reviews to support publication, processed and organized data, planned convenings supporting research team’s goals, communicated with potential partners, and fostered supportive relationships within team.

Refugee Mental Health and Wellness Initiative—Intern and Mental Health Coordinator (2015–2016; Chapel Hill, NC)—Collaborated with and supported research team in documenting and addressing mental health needs of refugees in Central NC. Enabled team’s goals by composing and editing successful grant proposals and compliant grant reports, mentoring team members in writing skills, improving data management, and nurturing interagency partnerships. In a culturally conscious manner, provided and documented mental health assessments and services for refugee people.

Social Cognitive Affective Neurodevelopment Laboratory—Research Assistant and Start-Up Laboratory Manager (2011–2012; Detroit, MI)—Coordinated team (hiring, training, scheduling, and supervising twenty employees and volunteers) to study child neurobiology. Developed materials and protocols for onboarding, communications, and outreach. Cowrote grant proposals and secured sixty-thousand-dollar Brain and Behavior Research award. Managed logistical aspects of 160-participant study.

Selected Additional Experience

Compassionate Communication—Independent Trainer (2013–2020; Various Locations in US)—Planned and facilitated conflict skills training events for adults in educational, workplace, and religious settings.

Community Technology Empowerment Network Uganda—Remote Intern (2017; Arua, Uganda)—Collaborated in development of nonprofit organization led by refugee youth, while studying systems of humanitarian relief. Cowrote and edited proposals and communication materials, establishing ongoing organizational partnership with United Nations High Commissioner for Refugees.

Telling It—Literacy Consultant (2011–2012; Ypsilanti, MI)—Organized and facilitated workshop events to strengthen literacy in children experiencing housing instability. Supervised over ten volunteers.

Alpha Chi Honor Society—President and Event Coordinator (2007–2010; Huntington, IN)—Oversaw academic honor society. Organized events to increase student engagement and success.

Love Church Youth Program—Volunteer Coordinator and Volunteer (2006–2009; Fort Wayne, IN)—Recruited, trained, and coordinated college-student mentors for youth experiencing urban poverty.

Selected Awards

Clarence and Lilly Pickett Award for Quaker Leadership (2018) • Leopold Schepp Foundation—Leopold Schepp Scholar and Cathleen Fitzgerald Barnier Scholar Awards (2016–2017) • University of North Carolina at Chapel Hill School of Social Work—Alumni Scholar Award (2016–2017), Dean’s Scholar Award (2015–2017), and Morton Scholar Award (2015–2016) • Super-Regional Conference of Alpha Chi Honor Society—Presentation Award (2010) • Huntington University—Outstanding Scholar of the Year and Psychology Department Awards (2010), Presidential Scholar and Colloquium Scholar Awards and Dean’s List (2006–2009) • National Merit Finalist Award (2006)