

Script Name: IntergalacticScriptv1

Strategy: Drive warm transfers for Save On.

<u>Category:</u>	Screening	
<u>Message Name:</u>	greeting	
<u>Message Key:</u>	soe_welcome_message	
<u>Message Copy:</u>	Hi, what can we help with today?	
<u>Feature(s)</u> - Input - Buttons - Carousel	[Start new service] [Switch providers] [I have a question] [Need a recommendation]	<u>Next Key or Link:</u>
<u>Condensed response:</u>	I want to start new service.	soe_new_service
<u>Condensed response:</u>	I'm considering switching providers.	soe_switching
<u>Condensed response:</u>	I have a question.	soe_question
<u>Condensed response:</u>	I'd like a recommendation	soe_quick_recommenda tion

<u>Category:</u>	New service
<u>Message Name:</u>	New service start
<u>Message Key:</u>	soe_new_service
<u>Message Copy:</u>	Congratulations on your new address. Rates and plans

	vary by location, so we'll need a little info:	
Feature(s) <ul style="list-style-type: none"> - Input - Buttons - Carousel 	Input: First name ZIP code Phone number [Submit] <i>By clicking Submit, I consent to receive calls from SaveOnEnergy about products and services at the cellphone or landline number(s) provided. I understand these calls may be made by an automated dialing device and consent is not required to enroll in our services.</i>	
Condensed response:		Next Key or Link:
	My first name is name , my ZIP code is zip and my phone number is phone .	soe_new_service_type
	My first name is name , my ZIP code is zip and my phone number is phone .	soe_unserviceable

Category:	New service	
Message Name:	New service type	
Message Key:	soe_new_service_type	
Message Copy:	Do you need service for a home or business?	
Feature(s) <ul style="list-style-type: none"> - Input 	[Home] [Business]	

- Buttons - Carousel		<u>Next Key or Link:</u>
<u>Condensed response:</u>	This is for my home.	soe_new_service_type_home
<u>Condensed response:</u>	This is for my business.	soe_new_service_type_business

<u>Category:</u>	New service
<u>Message Name:</u>	Business rate explainer
<u>Message Key:</u>	soe_new_service_type_business
<u>Message Copy:</u>	<p>Our business supply rates are customized based on usage and other factors. Our specialists will go over the rates for you because we can't generate them over chat.</p> <p>We'll reach out momentarily to get you connected to them.</p>

<u>Category:</u>	New service	
<u>Message Name:</u>	New service home questions	
<u>Message Key:</u>	soe_new_service_type_home	
<u>Message Copy:</u>	Great! How can I help you with home service?	
<u>Feature(s)</u> - Input - Buttons - Carousel	[Help find a plan] [Recommend a plan]	<u>Next Key or Link:</u>

<u>Condensed response:</u>	I need help finding a plan.	soe_home_plan_find
<u>Condensed response:</u>	I want a recommendation.	soe_home_plan_recommend_question1

<u>Category:</u>	New service	
<u>Message Name:</u>	Recommendation question 1	
<u>Message Key:</u>	soe_home_plan_recommend_question1	
<u>Message Copy:</u>	We have two easy questions. First, do you want service for a house or apartment?	
<u>Feature(s)</u> - Input - Buttons - Carousel	[House] [Apartment]	
<u>Condensed response:</u>		<u>Next Key or Link:</u>
	For a house	soe_home_plan_recommended_question2
	For an apartment	soe_home_plan_recommended_question2

<u>Category:</u>	New service	
<u>Message Name:</u>	Recommendation question 2	
<u>Message Key:</u>	soe_home_plan_recommended_question2	
<u>Message Copy:</u>	How would you rate your credit?	
<u>Feature(s)</u> - Input	[Excellent] [Good]	

- Buttons - Carousel	[Fair] [Poor]	Next Key or Link:
Condensed response:	My credit is excellent.	soe_home_plan_our_pic k1
Condensed response:	My credit is good.	soe_home_plan_our_pic k1
Condensed response:	My credit is fair.	soe_home_plan_our_pic k2
Condensed response:	My credit needs work.	soe_home_plan_our_pic k2

Category:	New service	Chat goes to an agent.
Message Name:	Our recommendation	
Message Key:	soe_home_plan_our_pick1	
Message Copy:	Based on the information you've provided, TriEagle and TXU Energy may be the best providers for you. An energy expert will call you shortly to go over the details and help you make a decision.	
Feature(s) - Input - Buttons - Carousel		
Condensed response:		Next Key or Link:

Category:	New service	Chat ends here for customers
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		seeking a recommendation.
<u>Message Name:</u>	Our recommendation	
<u>Message Key:</u>	soe_home_plan_our_pick2	
<u>Message Copy:</u>	Based on the information you've provided, TXU Energy and Just Energy may be the best providers for you. An energy expert will call you shortly to go over the details.	
<u>Feature(s)</u> - Input - Buttons - Carousel		
<u>Condensed response:</u>		<u>Next Key or Link:</u>

<u>Category:</u>	New service	
<u>Message Name:</u>	Help find a plan	
<u>Message Key:</u>	soe_home_plan_find	
<u>Message Copy:</u>	Have you ever shopped for a home electricity plan?	
<u>Feature(s)</u> - Input - Buttons - Carousel	[No] [Yes]	<u>Next Key or Link:</u>
<u>Condensed response:</u>	This is my first time.	soe_home_plan_find_firs t
<u>Condensed response:</u>	Yes, this is not my first rodeo.	soe_home_plan_find_ro deo

<u>Category:</u>	New service
<u>Message Name:</u>	Help veteran shopper
<u>Message Key:</u>	soe_home_plan_find_rodeo
<u>Message Copy:</u>	<p>You may already know this. Your home is in a Save On Energy neighborhood.</p> <p>And it looks like we have a Preferred Product that will work best for you, with supply rates that are among the lowest in your area. We recommend speaking to an energy specialist. One will call shortly.</p>

Chat ends here.

<u>Category:</u>	New service
<u>Message Name:</u>	Help first-time buyer
<u>Message Key:</u>	soe_home_plan_find_first
<u>Message Copy:</u>	<p>Awesome! We'll make it easy. First, let's get you a great electricity plan. Most customers prefer plans that allow them to use as much or as little electricity as they want at one low, fixed rate.</p> <p>An energy specialist will call shortly to work with you.</p>

Chat ends here.

<u>Category:</u>	Switching service
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<u>Message Name:</u>	Switching start	
<u>Message Key:</u>	soe_switching	
<u>Message Copy:</u>	Great! To find you a better plan, we'll need a little more information:	
<u>Feature(s)</u> <ul style="list-style-type: none"> - Input - Buttons - Carousel 	Input: First name ZIP code Phone number [Submit]	
	<i>By clicking Submit, I consent to receive calls from SaveOnEnergy about products and services at the cellphone or landline number(s) provided. I understand these calls may be made by an automated dialing device and consent is not required to enroll in our services.</i>	
<u>Condensed response:</u>		<u>Next Key or Link:</u>
<u>Condensed response:</u>	My first name is name , my ZIP code is zip and my phone number is phone .	soe_switching_welcome
	My first name is name , my ZIP code is zip and my phone number is phone .	soe_unserviceable

<u>Category:</u>	Switching service
<u>Message Name:</u>	Switching help
<u>Message Key:</u>	soe_switching_welcome
<u>Message Copy:</u>	Thank you. What can we help with today?

<u>Feature(s)</u> - Input - Buttons - Carousel	[Help find a plan] [Lights are off] [Recommend a plan]	
<u>Condensed response:</u>		<u>Next Key or Link:</u>
	I need help finding a plan.	soe_switching_help
	My power is off.	soe_switching_disconnected
	I want a recommendation.	soe_home_plan_recommend_question1

<u>Category:</u>	Switching service	This path ends here
<u>Message Name:</u>	Switching service lights off	
<u>Message Key:</u>	soe_switching_disconnected	
<u>Message Copy:</u>	An energy specialist will call you now to try to help get your lights back on.	

<u>Category:</u>	Switching service
<u>Message Name:</u>	Switching help to find plan
<u>Message Key:</u>	soe_switching_help
<u>Message Copy:</u>	Customers often switch providers because of high energy bills or unhappiness with their renewal rate. Which applies to you?:
<u>Feature(s)</u> - Input - Buttons	[High bills] [Renewal rate]

- Carousel		
<u>Condensed response:</u>		<u>Next Key or Link:</u>
	My bill is too high.	soe_switching_bills
	I don't like my renewal rate.	soe_switching_renewal

<u>Category:</u>	Switching service	
<u>Message Name:</u>	Switching for high bills	
<u>Message Key:</u>	soe_switching_bills	
<u>Message Copy:</u>	<p>Your monthly bill is affected by your plan type, electricity usage and your rate.</p> <p>Happy customers select plans that work for them. What do you want today?</p>	
<u>Feature(s)</u> - Input - Buttons - Carousel	[Find a plan] [Plan types] [Recommend a plan]	<u>Next Key or Link:</u>
<u>Condensed response:</u>	Help me find a plan that works for me.	soe_switching_bill_find_plan
<u>Condensed response:</u>	Tell me about plan types.	soe_switching_bill_plan_types
<u>Condensed response:</u>	I want a recommendation.	soe_home_plan_recommend_question1

<u>Category:</u>	Switching service
<u>Message Name:</u>	Switching serviceable
<u>Message Key:</u>	soe_switching_bill_find_plan

This chat ends here.

<u>Message Copy:</u>	<p>Great news! Your home is in a Save On Energy neighborhood. And it looks like we have a Preferred Product that will work best for you, with supply rates that are among the lowest in your area. We want to customize this plan for your usage.</p> <p>An energy specialist will call shortly to discuss details of our Preferred Product.</p>
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<u>Category:</u>	Switching service	
<u>Message Name:</u>	Switching plan information	
<u>Message Key:</u>	soe_switching_bill_plan_types	
<u>Message Copy:</u>	The right plan will match your usage and lifestyle. Which of the following plan types interests you?	
<u>Feature(s)</u> - Input - Buttons - Carousel	[Predictable] [Conditional] [Variable rate]	<u>Next Key or Link:</u>
<u>Condensed response:</u>	Tell me about predictable plans.	soe_switching_plan_types_predictable
<u>Condensed response:</u>	Tell me about conditional plans.	soe_switching_plan_types_conditional
<u>Condensed response:</u>	Tell me about variable rates.	soe_switching_plan_types_variable

<u>Category:</u>	Switching service
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<u>Message Name:</u>	Switching predictable plans	
<u>Message Key:</u>	soe_switching_plan_types_predictable	
<u>Message Copy:</u>	These plans provide a fixed rate for your electricity supply and sometimes include delivery fees as well. Happy customers prefer them because of the rate stability.	
<u>Feature(s)</u> - Input - Buttons - Carousel	[Tell me more] [Question] [Go back]	
<u>Condensed response:</u>		<u>Next Key or Link:</u>
	Tell me more.	soe_switching_plan_types_more
	I have a question.	soe_switching_plan_types_question
	I want to go back.	soe_switching_bill_plan_types

<u>Category:</u>	Switching service	Chat ends here
<u>Message Name:</u>	Switching serviceable call	
<u>Message Key:</u>	soe_switching_plan_types_more	
<u>Message Copy:</u>	Hey, you live in a Save On Energy neighborhood with awesome plans available. An energy specialist will call shortly and go over the details of a Preferred Product.	

<u>Category:</u>	Switching plans	Chat ends here
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<u>Message Name:</u>	Switching plan type question
<u>Message Key:</u>	soe_switching_plan_types_question
<u>Message Copy:</u>	Type your question below:
<u>Feature(s)</u> <ul style="list-style-type: none"> - Input - Buttons - Carousel 	Open composer

REASSIGN TO AGENT

<u>Category:</u>	Switching service	
<u>Message Name:</u>	Switching conditional plans	
<u>Message Key:</u>	soe_switching_plan_types_conditional	
<u>Message Copy:</u>	Conditional plans offer rates tied to usage levels. Using too much – or too little – electricity can result in higher rates.	
<u>Feature(s)</u> <ul style="list-style-type: none"> - Input - Buttons - Carousel 	[Tell me more] [I have a question] [Go back]	<u>Next Key or Link:</u>
<u>Condensed response:</u>	Tell me more.	soe_switching_plan_types_more
<u>Condensed response:</u>	I have a question.	soe_switching_plan_types_question
<u>Condensed response:</u>	I want to go back.	soe_switching_bill_plan_types

<u>Category:</u>	Switching service
<u>Message Name:</u>	Switching variable rate plans

<u>Message Key:</u>	soe_switching_plan_types_variable	
<u>Message Copy:</u>	Variable-rate plans are the least popular because rates can go up or down without advance notice.	
<u>Feature(s)</u> - Input - Buttons - Carousel	[Tell me more] [I have a question] [Go back]	
<u>Condensed response:</u>		<u>Next Key or Link:</u>
	Tell me more.	soe_switching_plan_types_more
	I have a question.	soe_switching_plan_types_question
	I want to go back.	soe_switching_bill_plan_types

<u>Category:</u>	Switching service	
<u>Message Name:</u>	Switching renewal rates	
<u>Message Key:</u>	soe_switching_renewal	
<u>Message Copy:</u>	Renewing a plan may not improve your monthly energy bill. The right plan should match your usage and lifestyle. What can we tell you next?	
<u>Feature(s)</u> - Input - Buttons - Carousel	[Plan types] [Get a recommendation]	<u>Next Key or Link:</u>
<u>Condensed response:</u>	Tell me about plan types.	soe_switching_bill_plan_types
<u>Condensed response:</u>	I want a recommendation.	soe_home_plan_recommend_question1

<u>Category:</u>	Question	
<u>Message Name:</u>	Question start	
<u>Message Key:</u>	soe_question	
<u>Message Copy:</u>	What do you have a question about?	
<u>Feature(s)</u> - Input - Buttons - Carousel	[New service] [Switching providers] [Current provider] [Something else]	<u>Next Key or Link:</u>
<u>Condensed response:</u>	I'm starting new service.	soe_new_service
<u>Condensed response:</u>	I'm considering switching providers.	soe_switching
<u>Condensed response:</u>	I'm seeking information about my current provider.	soe_current_provider
<u>Condensed response:</u>	I want to ask something else.	soe_other_question

<u>Category:</u>	Question	
<u>Message Name:</u>	Question current provider	
<u>Message Key:</u>	soe_current_provider	
<u>Message Copy:</u>	What question do you have about your provider?	Agent takes over.
<u>Feature(s)</u> - Input - Buttons - Carousel	Open composer	

<u>Condensed response:</u>		<u>Next Key or Link:</u>

<u>Category:</u>	Question	
<u>Message Name:</u>	Other questions	
<u>Message Key:</u>	soe_other_question	
<u>Message Copy:</u>	Is your question about one of the following?	
<u>Feature(s)</u> - Input - Buttons - Carousel	[Landlord] [Building a house] [Specific plan] [Other]	<u>Next Key or Link:</u>
<u>Condensed response:</u>	I'm a landlord.	soe_other_question_landlord
<u>Condensed response:</u>	I'm building a home.	soe_other_question_new_home
<u>Condensed response:</u>	I have a question about a specific electricity plan.	soe_agent_question
<u>Condensed response:</u>	I want to know something else.	soe_agent_question_something_else

<u>Category:</u>	Question
<u>Message Name:</u>	Question for agent

<u>Message Key:</u>	soe_agent_question	
<u>Message Copy:</u>	What's your question?	
<u>Feature(s)</u> - Input - Buttons - Carousel	Open composer	Agent takes over
<u>Condensed response:</u>		<u>Next Key or Link:</u>

<u>Category:</u>	Question	
<u>Message Name:</u>	Questions from landlords	
<u>Message Key:</u>	soe_other_question_landlord	
<u>Message Copy:</u>	Is your question about one of the following:	
<u>Feature(s)</u> - Input - Buttons - Carousel	[Need electricity] [Tenant moving]	<u>Next Key or Link:</u>
<u>Condensed response:</u>	I need electricity turned on.	soe_landlord_tcpa
<u>Condensed response:</u>	A tenant is moving.	soe_landlord_tcpa

<u>Category:</u>	Question
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<u>Message Name:</u>	Landlord TCPA
<u>Message Key:</u>	soe_landlord_tcpa
<u>Message Copy:</u>	OK, we'll need a little information to get started.
<u>Feature(s)</u> <ul style="list-style-type: none"> - Input - Buttons - Carousel 	Input First name ZIP code Phone number [Submit] <i>By clicking Submit, I consent to receive calls from SaveOnEnergy about products and services at the cellphone or landline number(s) provided. I understand these calls may be made by an automated dialing device and consent is not required to enroll in our services.</i>
<u>Condensed response:</u>	
	My first name is name , the ZIP code for my rental property is zip and my phone number is phone .
	My first name is name , the ZIP code for my rental property is zip and my phone number is phone .

<u>Next Key or Link:</u>
soe_landlord_call
soe_unserviceable

<u>Category:</u>	Question
<u>Message Name:</u>	Calling landlord
<u>Message Key:</u>	soe_landlord_call

Chat ends

<u>Message Copy:</u>	Great! You're in area served by Save On Energy. An energy specialist will call you shortly to discuss plans.	
<u>Feature(s)</u> - Input - Buttons - Carousel		<u>Next Key or Link:</u>
<u>Condensed response:</u>		
<u>Condensed response:</u>		
<u>Condensed response:</u>		
<u>Condensed response:</u>		

<u>Category:</u>	Question	Chat ends
<u>Message Name:</u>	Unserviceable	
<u>Message Key:</u>	soe_unserviceable	
<u>Message Copy:</u>	<p>I'm sorry. It looks like you're outside our service area.</p> <p>But you can visit the SaveOnEnergy Learning Center (https://www.saveonenergy.com/learning-center/) for tips on reducing your energy usage and other information.</p>	
<u>Feature(s)</u> - Input - Buttons - Carousel		
<u>Condensed response:</u>		<u>Next Key or Link:</u>

Category:	Question	
Message Name:	Question new construction	
Message Key:	soe_other_question_new_home	
Message Copy:	Do you have an address or Electric Service Identifier ID, also known as an ESI ID?	
Feature(s) - Input - Buttons - Carousel	[Yes] [No]	Next Key or Link:
Condensed response:	Yes.	soe_new_home_address
Condensed response:	No.	soe_no_home_address

Category:	Question	
Message Name:	Question new home address	
Message Key:	soe_new_home_address	
Message Copy:	Great. We need a little information to find a plan that's right for you.	
Feature(s) - Input - Buttons - Carousel	Input First name ZIP code Phone number [Submit] <i>By clicking Submit, I consent to receive calls from SaveOnEnergy about products and services at the cellphone or landline number(s) provided. I understand these calls may be made by an automated dialing device and consent is not</i>	

	<i>required to enroll in our services.</i>	
Condensed response:		Next Key or Link:
	My first name is name , my ZIP code is zip and my phone number is phone .	soe_new_home_call
	My first name is name , my ZIP code is zip and my phone number is phone .	soe_unserviceable

Category:	Question	Chat ends
Message Name:	Question home call	
Message Key:	soe_new_home_call	
Message Copy:	Great! You're in area served by Save On Energy. An energy specialist will call shortly to help find a plan that's right for you.	
Feature(s) - Input - Buttons - Carousel		
Condensed response:		Next Key or Link:

Category:	Recommendation	
Message Name:	Quick recommendation start	
Message Key:	soe_quick_recommendation	
Message Copy:	Great. Is this recommendation for a home or business?	
Feature(s) - Input - Buttons - Carousel	[Home] [Business]	Next Key or Link:
Condensed response:	It's for my home.	soe_quick_recommendation_home
Condensed response:	It's for my business.	soe_quick_recommendation_business
Condensed response:		
Condensed response:		

Category:	Question
Message Name:	Question something else
Message Key:	soe_agent_question_something_else
Message Copy:	Please type your question below.

Kick to agent

<u>Feature(s)</u> - Input - Buttons - Carousel	Input	
<u>Condensed response:</u>		<u>Next Key or Link:</u>

<u>Category:</u>	Recommendation	
<u>Message Name:</u>	Quick recommendation business	
<u>Message Key:</u>	soe_quick_recommendation_business	
<u>Message Copy:</u>	<p>Business supply rates are customized based on usage and other factors. Our specialists will go over the rates for you because we can't generate them over chat.</p> <p>But first, we need a little information.</p>	
<u>Feature(s)</u> - Input - Buttons - Carousel	<p>Input First name ZIP code Phone number [Submit]</p> <p><i>By clicking Submit, I consent to receive calls from SaveOnEnergy about products and services at the cellphone or landline number(s) provided. I understand these calls may be made by an automated dialing device and consent is not required to enroll in our services.</i></p>	<u>Next Key or Link:</u>

<u>Condensed response:</u>	My first name is name , the ZIP code for my business is zip and my phone number is phone .	soe_recommendation_b usiness_call
<u>Condensed response:</u>	My first name is name , the ZIP code for my business is zip and my phone number is phone .	soe_unserviceable
<u>Condensed response:</u>		
<u>Condensed response:</u>		

<u>Category:</u>	Recommendation	Chat ends
<u>Message Name:</u>	Quick recommendation business call	
<u>Message Key:</u>	soe_recommendation_busine ss_call	
<u>Message Copy:</u>	Great! You're in area served by Save On Energy. An energy specialist will call you shortly to discuss plans.	
<u>Feature(s)</u> - Input - Buttons - Carousel		
<u>Condensed response:</u>		<u>Next Key or Link:</u>

<u>Category:</u>	Recommendation	
<u>Message Name:</u>	Quick recommendation home	
<u>Message Key:</u>	soe_quick_recommendation_home	
<u>Message Copy:</u>	We have two easy questions. First, do you want service for a house or apartment?	
<u>Feature(s)</u> - Input - Buttons - Carousel	[House] [Apartment]	<u>Next Key or Link:</u>
<u>Condensed response:</u>	For a house.	soe_quick_recommendation_question2
<u>Condensed response:</u>	For an apartment.	soe_quick_recommendation_question2
<u>Condensed response:</u>		
<u>Condensed response:</u>		

<u>Category:</u>	Recommendation	
<u>Message Name:</u>	Quick recommendation home question 2	
<u>Message Key:</u>	soe_quick_recommendation_question2	
<u>Message Copy:</u>	How would you rate your credit?	
<u>Feature(s)</u> - Input - Buttons	[Excellent] [Good] [Fair]	

- Carousel	[Poor]	
		Next Key or Link:
Condensed response:	Excellent	soe_recommendation_credit1
Condensed response:	Good	soe_recommendation_credit1
Condensed response:	Fair	soe_recommendation_credit2
Condensed response:	Needs Work	soe_recommendation_credit2

Category:	Recommendation	
Message Name:	Recommendation home TCPA1	
Message Key:	soe_recommendation_credit1	
Message Copy:	Great. Rates and plans vary by location, so we'll need a little info:	
Feature(s) - Input - Buttons - Carousel	Input: First name ZIP code Phone number [Submit] <i>By clicking Submit, I consent to receive calls from SaveOnEnergy about products and services at the cellphone or landline number(s) provided. I understand these calls may be made by an automated dialing device and consent is not required to enroll in our services.</i>	
Condensed response:		Next Key or Link:
Condensed response:	My first name is name , my ZIP code is zip and my phone number is phone .	soe_home_plan_our_pic k1

<u>Condensed response:</u>	My first name is name , my ZIP code is zip and my phone number is phone .	soe_unserviceable
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<u>Category:</u>	Recommendation	
<u>Message Name:</u>	Recommendation credit1	
<u>Message Key:</u>	soe_home_plan_our_pick1	
<u>Message Copy:</u>	Based on the information you've provided, TriEagle and TXU Energy may be the best providers for you. An energy expert will call you shortly to go over the details and help you make a decision.	Chat ends here
<u>Feature(s)</u> - Input - Buttons - Carousel		<u>Next Key or Link:</u>
<u>Condensed response:</u>		
<u>Condensed response:</u>		
<u>Condensed response:</u>		
<u>Condensed response:</u>		

<u>Category:</u>	Recommendation
<u>Message Name:</u>	Recommendation TCPA2
<u>Message Key:</u>	soe_recommendation_credit2
<u>Message Copy:</u>	Great. Rates and plans vary by location, so we'll need a little info:

Feature(s) <ul style="list-style-type: none"> - Input - Buttons - Carousel 	Input: First name ZIP code Phone number [Submit] <i>By clicking Submit, I consent to receive calls from SaveOnEnergy about products and services at the cellphone or landline number(s) provided. I understand these calls may be made by an automated dialing device and consent is not required to enroll in our services.</i>	
Condensed response:		Next Key or Link:
Condensed response:	My first name is name , my ZIP code is zip and my phone number is phone .	soe_credit2_plans
Condensed response:	My first name is name , my ZIP code is zip and my phone number is phone .	soe_unserviceable
Condensed response:		

Category:	Recommendation	
Message Name:	Recommendation credit2	
Message Key:	soe_credit2_plans	
Message Copy:	Based on the information you've provided, TXU Energy and Just Energy may be the best providers for you. An energy expert will call you shortly to go over the details and help you make a decision.	Chat ends here
Feature(s) <ul style="list-style-type: none"> - Input 		

- Buttons - Carousel		<u>Next Key or Link:</u>
<u>Condensed response:</u>		
<u>Condensed response:</u>		
<u>Condensed response:</u>		
<u>Condensed response:</u>		

<u>Category:</u>		
<u>Message Name:</u>		
<u>Message Key:</u>		
<u>Message Copy:</u>		
<u>Feature(s)</u> - Input - Buttons - Carousel		<u>Next Key or Link:</u>
<u>Condensed response:</u>		
<u>Condensed response:</u>		
<u>Condensed response:</u>		
<u>Condensed response:</u>		