

#### **2024 Mental Health Awareness Month**

**Campaign Proposal** 



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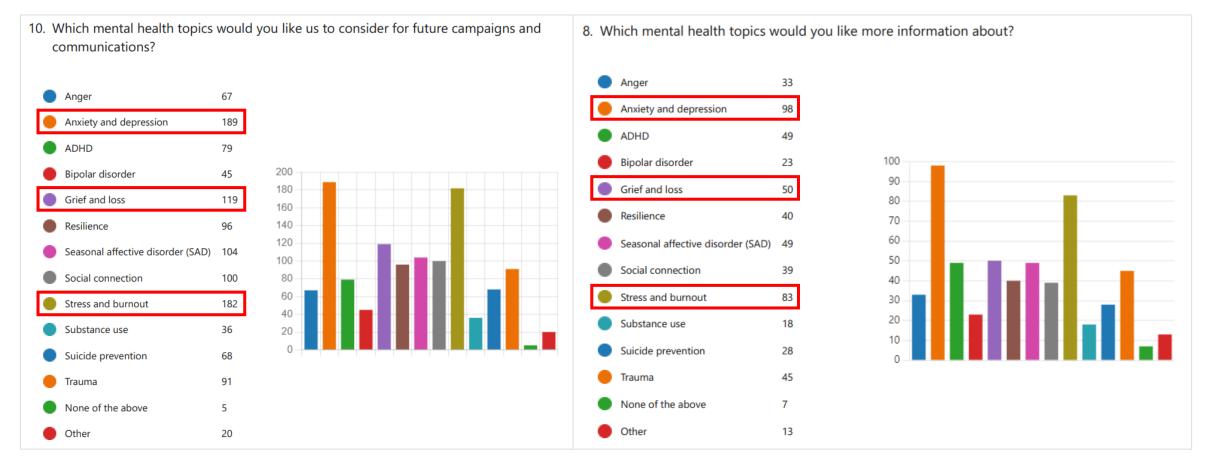
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# What the Data Shows

#### **Takeaways from Past Campaign Surveys**

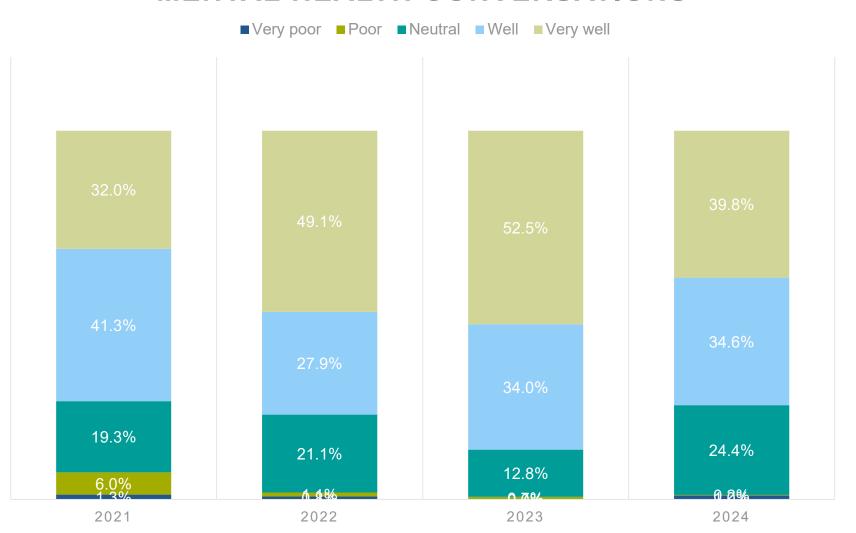
- The following slides will illustrate the following:
  - Anxiety/depression, stress/burnout, and grief/loss have consistently been the highest requested mental health topics to address.
  - Consistent improvement in perception of campaigns' efforts to create a safe space for mental health conversations.
- Takeaways from survey comments:
  - Overall very positive feedback; campaign thoughtfulness is appreciated.
  - There is both too much and not enough campaign promotion/communication.
  - Support from direct supervisors would be helpful and encourage participation.
  - Requests for more consistent mental health focus and conversation throughout the year.
  - Requests for more information about how to access services/utilize EAP and Teladoc for behavioral health

# Mental Health Topics for Future Campaigns



# How would you rate the Mental Health Awareness Month campaign's efforts to create a safe place to have open conversations around mental health?

#### MENTAL HEALTH CONVERSATIONS



# Survey Responses

2021: 152
Approx. 1,700
employees; 8.9%
response rate

2022: 276
Approx. 1,820
employees; 15.2%
response rate

2023: 143
Approx. 1,920
employees; 7.4%
response rate

2024: 575 Approx. 1,920 employees; 30% response rate

# Wellness, HR Benefits, and DEIB

#### **Additional Feedback and Considerations**

- Incorporate information about substance abuse. We have a 50% higher claims on substance abuse than our control group, somewhat tied to our mental health claims.
  - Could talk about access for substance abuse services and healthier ways to cope with stress and burnout.
- Address financial stress. Annual well-being survey data also supports this recommendation.
- Identify opportunities to support leaders; provide tools to help them support MHA efforts.

# Additional Feedback and Considerations (cont.)

- Employee Healthy Life is prioritizing community well-being; this also aligns with great opportunities to lift up Employee Resource Groups and highlight the mental health benefits of strong, supportive communities and spaces of safety and belonging.
- Potential opportunity to promote AbleTo, a new mental health selfsupport resource being piloted with the employee population. (If available in time for the campaign.)
- The amount of information shared during the campaign can be overwhelming and there's a lot of benefit to "microlearning" – consider how to incorporate microlearning into campaign efforts.

# **Proposed Themes and Structure**

### 2024 Overarching MHA Month Approach

- Theme: Living well with stress, anxiety, and depression
- Incorporate microlearning opportunities
- Leverage Mental Health Awareness Teams space for ongoing engagement and communication
- Weekly topics provide supporting information associated with anxiety, depression, and stress
  - Healthy coping strategies
  - Accessing care and resources (AMA with a Member Support Specialist?)
  - Supportive communication (for managing work stress/anxiety and conflict mitigation)
  - Forming supportive communities / relationships
- Events and activities:
  - ERG highlights and open house(s)
  - Mindful Minutes challenge in Virgin Pulse (quarterly challenge open to all PS commercial membership)
  - Live webinars from Burnalong, EAP, and potentially Teladoc and AbleTo?

# **Proposed Campaign Structure**

2024 Theme: Living well with anxiety, depression, and stress

|                       | Week 0   | Week 1                                     | Week 2                       | Week 3                       | Week 4   | Wrap-up   |
|-----------------------|--|--|------------------------------|------------------------------|--|---|
| Weekly topics         | Campaign<br>overview   | Healthy coping strategies                  | Accessing care and resources | Supportive communication     | Forming supportive communities / relationships | Campaign wrap-<br>up and survey<br>launch – what to<br>expect ongoing |
| ERG highlight         | Overview: ERGs and DEI Council   | Veterans                                   | People of Color<br>Unity     | FLARE                        | Accessibility<br>Advocates                     | Allyship and call-<br>to-action: Get<br>involved                      |
| Challenge             |  | Mindful Minutes                            | Mindful Minutes              | Mindful Minutes              | Mindful Minutes                                |   |
| Activities and Events |  | All ERG: Mental<br>Health Tools<br>webinar | AMA with an<br>MSS (pend)    | Burnalong<br>webinars (pend) | AA ERG: Mental<br>health                       |   |
| Resource<br>highlight | General BH<br>resources page<br>on Healthy Life<br>site  | EAP<br>Virgin Pulse                        | MSS team<br>Teladoc<br>EAP   | Burnalong                    | Committees<br>ERGs<br>Social clubs             | Resource recap  |
| Communications        | Weekly InsideSource blog posts (long-form content), emails (summarized, linking to blog), Teams posts (microlearning), PS newsfeed (highlights and redirect to blog/Teams), meeting invites as applicable. |  |                              |                              |  |   |