



Intelledox Joins the Symitar Vendor Integration Program

VIP enables Intelledox to connect with Symitar's Episys platform

April 30, 2018 07:00 AM Eastern Daylight Time

DALLAS--([BUSINESS WIRE](#))--[Intelledox](#), a global software provider focused on transforming forms-driven business processes, today announced that it has joined the Symitar® Vendor Integration Program (VIP).

Participation in the program will provide Intelledox with access to Symitar's technical resources to enable its Infiniti platform to integrate with [Episys](#). The Vendor Integration Program is designed to help ensure that Symitar's customers can easily deploy third-party products.

Intelledox Infiniti now integrates with Episys via SymXchange™, a services-based programming interface that enables third-party vendors and credit unions to access the platform's core data and business rules. The integrity of data is maintained throughout any data exchange, because access to business rules and data is managed through a service layer, which governs these interactions.

The Intelledox Infiniti platform enables banks, credit unions and other enterprises to rapidly deliver a 100% digital customer experience across acquisition, onboarding and service processes. Paper or static web forms can be replaced by adaptive interviews – delivered via web or mobile device – using the data in Episys.

Then based on new and existing data, Intelledox can dynamically create personalized documents or other communications on demand in real time. When connecting Intelledox with e-signature solutions, credit unions can deliver a seamless digital interaction from end to end. This not only saves both the credit union and its members time and money, but improves data integrity and reduces the likelihood of abandoned processes, which can affect revenue.

"Consumers are busy and want to manage their finances when and where they choose," said Rodney Frye, president of Intelledox North America. "Automating the forms process is a perfect example of enhancing the customer value proposition in the digital age. By applying a digital solution, credit unions are able to meet the needs of their members and solidify their acquisition and retention strategies."

This includes offering innovative services such as "skip-a-pay," where members can apply online to postpone a payment on a loan. "Enabling members to apply for skip payment using a one-step digital process goes a long way toward delivering the seamless integrated experience that members value," Frye said.

Intelledox Infiniti requires no coding, which makes it ideal for credit unions and regional financial institutions that lack major IT infrastructure or technical support. "By becoming part of Symitar's Vendor Integration Program, Intelledox Infiniti can provide more credit unions with a strong foundation for delivering an exceptional customer experience now and in the

future,” Frye added.

Symitar’s VIP takes the customer out of the middle, providing vendors with direct access to Symitar’s technical resources and test systems. VIP inclusion is not an endorsement of the vendor’s product.

See a Demonstration: Webinar May 10

Intelledox will be demonstrating this new integration in a webinar on May 10 at 2:00 p.m. Eastern time. [More details and register.](#)

About Symitar

Symitar®, a division of Jack Henry & Associates, Inc. (NASDAQ: JKHY), is a provider of integrated computer systems for credit unions of all sizes. Symitar has been selected as the primary technology partner by more than 800 credit unions, serving as a single source for integrated, enterprise-wide automation and as a single point of contact and support. Additional information about Symitar is available at www.symitar.com.

About Jack Henry & Associates, Inc.

Jack Henry & Associates, Inc.® (NASDAQ: JKHY) is a leading provider of technology solutions and payment processing services primarily for the financial services industry. Its solutions serve approximately 9,000 customers nationwide, and are marketed and supported through three primary brands. Jack Henry Banking® supports banks ranging from community banks to multi-billion dollar institutions with information processing solutions. Symitar® is a leading provider of information processing solutions for credit unions of all sizes. ProfitStars® provides highly specialized products and services that enable financial institutions of every asset size and charter, and diverse corporate entities to mitigate and control risks, optimize revenue and growth opportunities, and contain costs. Additional information is available at www.jackhenry.com.

About Intelledox

The Intelledox platform is used by many of the world's leading companies and government organizations to transform outdated forms and processes into intelligent, customer-centric experiences. Through its easy-to-use and solution-ready platform, organizations can implement adaptive digital journeys, from acquisition to on-boarding to service. With North American Headquarters located in Dallas, Texas, Intelledox has offices in New York, Singapore, Sydney and Global Headquarters in Canberra, Australia. More than 200 global customers and millions of users trust the Intelledox Infinity platform. Visit www.intelledox.com

Contacts

Media Contact:

Intelledox

Karen Oakland

karen.oakland@intelledox.com

(888) 576 6428 ext. 700

#Hashtags

[#innovation](#)

[#DigitalTransformation](#)

[#CX](#)

[#DTM](#)

Social Media Profiles

<https://www.linkedin.com/company/intelledox/>

[Intelledox on LinkedIn](#)

