



# Kyle Cox, Technical Writer

Dedicated and detail-oriented technical writer with a proven track record for transforming complex information into clear, concise, and user-friendly documentation.

Excels in collaborating with cross-functional teams, bringing strong communication skills and a meticulous approach to delivering accurate and comprehensive documentation. Seeking to leverage expertise in technical writing to contribute effectively to a dynamic and innovative organization.

## Work Experience

### **Technical Writer**

Star Dynamics, Hilliard, OH  
**October 2022 - Present**

- Collaborate with multi-disciplinary engineering teams across multiple countries and timezones to ensure correct, concise end-user documentation for Radar Cross-Section testing equipment used by Raytheon, NATO, and the United States Air Force.
- Maintain enterprise-wide document and version control for overlapping, complex radar systems deployed across the United States and European Union.
- Design promotional marketing material to ensure competitive advantage and industry recognition from national and international customers.

### **Technical Writer**

Owens Corning, Granville, OH  
**August 2020 - October 2022**

- Collaborated with manufacturing leaders in the US and abroad to update over 100 different instruction manuals across Owens Corning's diverse catalog of insulation products.
- Oversaw the implementation of new laboratory test management software across one third of Owens Corning's Research and Development laboratories, managing and resolving conflicts of interest between different departments.
- Assumed executive management of Owens Corning's test methodology archive, digitizing, storing, and securing almost a century of irreplaceable testing data. Devised secure, at-home archiving apparatus to ensure ease of access, optimal resource allocation, and security of proprietary information to support this effort



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## Work Experience

### **Hack Squad Team Lead**

DISH Network, Hilliard, OH  
January 2018 - July 2020

- Supervised the team in charge of collecting employee feedback.
- Compiled feedback to formulate new best practices and pilot programs, leading to significant internal process improvement.

## Education

Carroll University, Waukesha, WI  
Bachelor of Science in Professional Writing  
Minor in Communication

## Proficiencies

Adobe FrameMaker | Microsoft Office

Enterprise-level Document Management | Project Management

## Portfolio

For writing samples and testimonials please visit my website at:  
[www.kylecoxtechwriting.com](http://www.kylecoxtechwriting.com)