

Thomas Kiernan Largey

Quincy, Massachusetts 02171
857.526.2586

tklargey95@gmail.com
tomlargey.com

Work Experience

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| 2019-2026 | Community Resource Initiative
Public health non-profit providing financial support to people with HIV and other infectious diseases
<i>Enrollment Specialist</i> <ul style="list-style-type: none"> Redesigned application process and patient database system to accelerate time-to-decision for patient claims; served as subject matter expert during database testing, ensuring the system's design aligned with team workflows and reporting needs; reduced application review time from 3 weeks to 1 week Designed and implemented an expedited application process for high-risk, acutely ill patients; reviewed and decided all applications submitted through the expedited program Responsible for approving or denying benefits based on in-depth review of health and financial records Final reviewer, conducted quality review of first-level decisions for accuracy and program compliance; implemented rigorous training program that reduced decision error rate Training lead: taught employees how to process benefits applications; created employee training guides; partnered with supervisors to assess skill gaps and design targeted training programs; created skills improvement plans; trained all new enrollment specialists Negotiated with pharmacies on insurance claims | Boston, Massachusetts |
| 2018 | Coalition to Protect Patient Safety
<i>Regional Field Organizer for the "No" on Question 1 Campaign</i> <ul style="list-style-type: none"> Geographic team leader on a campaign that defeated a ballot measure, 70.24% to 29.76% Organized campaign volunteers, initiatives and events; worked as a liaison between campaign and Norfolk County hospitals Assisted in grassroots events including community meetings and persuasion calls | Burlington, Massachusetts |
| 2018 | Fancred Sports
<i>Writing and Social Media Contributor</i> | Newton, Massachusetts |
| 2016 | Gate of Heaven and Saint Brigid Parishes
<i>Office Manager</i> | South Boston, Massachusetts |
| 2015 | Phelan for Mayor 2015 Campaign
<i>Campaign Assistant</i> <ul style="list-style-type: none"> Maintained campaign databases; developed campaign brochures and pamphlets; canvassed for candidate | Quincy, Massachusetts |
| Summers
2012 and 2013 | Fish & Richardson P.C.
Global intellectual property law firm
<i>Office Coordinator</i> <ul style="list-style-type: none"> Organized, coordinated, and executed logistics for on-site meetings and conferences as well as video/teleconference calls Assisted with general mail distribution and office supply inventories | Boston, Massachusetts |

Education

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| Boston College
<i>Bachelor of Arts in History, Class of 2018</i> <ul style="list-style-type: none"> Relevant other coursework: Microeconomics; Macroeconomics; Writing Seminar; Business, History, and Politics of Sport William J. Kane Scholarship (recognizing student who exemplifies the Ignatian ideal of 'a man for others') Inaugural Boston College Endeavor Program: <i>Member</i>, Sports Management Cluster WZBC, Boston College Radio: <i>Member</i>, Production Committee; <i>Host</i>, weekly sports talk show | Chestnut Hill, Massachusetts |
| University College Dublin
<i>Summer program 2017</i> <ul style="list-style-type: none"> Boston College Ireland Program; Business, Politics and History of Sports (University College Dublin) | Dublin, Ireland |
| Emerson College
<i>Summer student 2016 (Global Communications + Sports Management)</i> | Boston, Massachusetts |