# Notes of Exchange

Winter 2015



The Newsletter of Exchange National Bank, P.O. Box 189, Atchison, KS 913.367.6000

#### Did You Know...

~ ENB is the oldest bank in the state of Kansas. We were even here before Kansas became a state!

~ We process our loans in -house. This means faster turnaround.

~ We offer 10 convenient area locations:

600 Commercial St. Atchison, KS

712 Kansas Ave. Atchison, KS

Inside Cash Saver 2016 U.S. Highway 59 Atchison, KS

216 W. Riley St.

423 Main St. Effingham, KS

401 Centre Dr. Lansing, KS

630 Delaware St. Leavenworth, KS

701 Shawnee St. Leavenworth, KS

201 Valley St. Rushville, MO

121 S. Main St. Trov. KS

See our website for hours.

www.myexchangebank.com

#### We Are Back!

After a bit of a hiatus, okay, maybe an extended one, the ENB newsletter is back!
Since we take pride in giving our customers and community the latest news, updates, and banking knowledge available, this is just one more way we offer these advantages to you.

Given that it has been a while since our last newsletter, there have been a few changes.

We've grown! At our last publication date, ENB had locations in Atchison and Effingham, Kan. Now, ENB has locations in Troy, Leavenworth, Lansing, and Easton, Kan., as well as, Rushville, Mo. That means 10 locations to serve your banking needs.

Previously, ENB had approximately 60 employees. Now more than 100 employees

make up the ENB family.

Then, Rich Dickason was President. Currently, he is C.E.O. and Mark Windsor oversees the day-to-day operations as ENB's President.

Even with our growth, ENB strives to give each customer a personal banking experience and relevant banking information. This is still our primary goal.

## Mobile Banking at Your Fingertips...literally.

Your banking information is accessible via the internet anytime any place on your smart phone. If you have an iPhone, iPad, or Android, our banking app is available. Simply search for "Exchange National Mobile Banking" and download the official app that looks exactly like our logo. The bank has made sure that information sent across the network is encrypted.

Leah Maxwell, an ENB Senior Vice President in Leavenworth, said, "The product has great functionality, is easy to use, and employs numerous security features making it an excellent tool to monitor and control your banking relationship."

It just takes a few minutes to set up mobile banking. Click "Enroll Now" on our website's homepage and simply follow the steps. We even have a demo to assist you with the process.

Just need to quickly check your balance? Log into the app and select "My Accounts" to access your information in seconds. You can also check transaction history.

In addition, ENB offers the ability to text account balances and account history right to your phone. It's truly the fastest way to access your account information. This can be set up on our website.

ENB customer, Paige Noll of Nortonville, Kan., has been using mobile banking for the past six months. As a busy mom of three and business owner, it's convenient. "It's nice to check all my bank accounts right from home, anytime of day." She added,

"I have loved being able to check balances, pay bills, transfer money and now, even deposit checks. The remote deposit is my favorite tool!"

Mobile deposits can be made by taking a picture of your check with your mobile device. Deposits made by 4 p.m., (CST) will be available the next business day. This saves out-of-town customers a trip to the bank.

Paige's husband also runs a business in Nortonville. She said, "The convenience of having our bank in our hands, has been wonderful. I would definitely recommend mobile banking to all ENB customers. It's convenient, accurate, and easy to use."

If you're not using the benefits of mobile banking yet, why not start today?

### **ENB Gives Back to the Community**

Exchange Bank understands the importance of giving back to the community. That's why employees at every ENB branch support United Way.



Dan Raplinger, a loan officer, serves on the Atchison United

Way board. "Not only is it a positive reflection on the bank, but of the people that work here," he said.

According to Atchison United Way Executive Director Terry Knopke, there is a huge need for assistance from preschoolers to the elderly in our communities. "Without the help of United Way, many of the agencies we support would not be able to make it," she said.

In Leavenworth, the Salvation Army, Catholic Charities, and Red Cross, among other agencies, "assist people in crisis with vital, basic services to help them get back on their feet," Leah Maxwell, ENB Senior Vice

President said. "We all derive our livings from the communities we work in and United Way provides a small way for us to give back to those communities and support youth programs and programs for those less fortunate."

Terry added, "If we all just give a little of what we work so hard for, together we make a huge difference in our little communities."

# Branch Manager, Judy Ballinger, Retires

If you have ever banked at Atchison's Kansas Ave. location, then most likely Judy Ballinger is a familiar face.

Judy, branch manager at our Kansas Ave. motor bank, has retired after 22 years of dedicated service. In 1992, after just two short days of training at Atchison's main bank, Judy started her career on day three at Kansas Ave. and has been there ever since.

One of her most memorable moments is when she was asked to take over as branch manager. She has enjoyed her customers and coworkers who "work very hard" right along-side her.

Judy said, "I plan on spending more time with my grandkids, sleeping in some, trying to tackle several home projects, and volunteering."

Good luck to you, Judy, and thank you for your service.



# Dean Hamon Celebrates 45 Years in Banking



Dean Hamon started in the banking business back in 1970. He's held numerous positions including: loan officer, compliance officer, advertising and marketing officer, and public relations officer. Currently he works part-time as ENB's compliance auditor bringing all this past experience with him.

His job as an auditor involves targeting higher risk, technical banking regulations. He supports the board and management in meeting on-going regulatory challenges and mitigating compliance risks. Dean serves

Atchison's main bank and all other ENB locations.

"Working for Exchange Bank provides me the opportunity to serve a well-established, successful banking organization," Dean said.

He graduated from Northwest Missouri State College with a bachelor's of science in business, majoring in accounting.

He's lived in Leavenworth

for 45 years and has served his community as president of Leavenworth's Chamber of Commerce and president of the Area Development Corporation. He currently maintains a senior membership in the Leavenworth Kiwanis Club.

Outside of work Dean said, "I enjoy spending time with family, traveling, and fishing."







Check us out at:

www.myexchangebank.com

Like us on Facebook.

Follow us on Twitter.

#### Meet "Notes of Exchange" Author: Lisa Baniewicz



Lisa Baniewicz is one of our newest faces at Exchange Bank. After being a stay-at-home mom for more than 18 years, Lisa works as a teller in Atchison and helps Ginger Hunninghake in the marketing department. This work includes

writing "Notes of Exchange."

She has more than 20 years of writing, editing, and publishing experience. Now that her five children are all in school, ENB is her latest adventure.