

BASTIAN GILANG PERMANA

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SUMMARY

Computer Engineering graduate with a strong foundation in data center engineering, software development, machine learning, and project management. Passionate about the intersection of engineering, sports, and entertainment technology, particularly in Formula 1 and football. Experienced in managing IT infrastructure, optimizing network performance, and implementing scalable solutions. Adaptable and collaborative, I excel in dynamic environments, leveraging technical expertise and leadership skills to drive innovation. With a commitment to sustainability and Industry 6.0, Integrate management, marketing, and technology to align with a Zero-Net Carbon vision. Aspiring to grow as a Project Manager in Engineering, leading impactful projects that contribute to a smarter and more sustainable future.

EDUCATION

Dibimbing.id | Product and Project Management

Jan 2025 - Present

Activities

- Business Process Model.
- Problem Solving Methods.
- Created PRD for Adiraku Finance Study Case.
- Product and Project Management.

Toastmaster Internasional | Secretary Officer Org. and VPPR Team

Oct 2023 - Present

Activities :

- Organize club and executive committee meetings
- Document Organize, Update and maintain club records & files Club Officer at Toastmasters International and distribute membership
- Compliance with standard and parliamentary procedures

Univ. Of Dinamika (STIKOM Surabaya) | Computer Engineering

Sep 2018 - Oct 2023

Activities and Societies Activities :

- Chief Executive Officer at "New Computer Engineering (Newcomer)" 2020
- Head Officer Event Organization at "New Computer Engineering (Newcomer)" 2019
- Chief Executive Officer Creation Organization of "Automatic Smart Garden" (Asgard) devices 2018

Jurnal Portofolio:

- **Sign Language Detection as a Public Service Survey Tool Using Long Short Term Memory in Real Time**
- **Public Service Survey Tool Using Realtime LSTM Based on Computer Vision with Data Stored in Microsoft Excel**

Resource :

- <https://jatim.tribunnews.com/2019/03/06/belajar-otodidak-satu-angkatan-mahasiswa-stikom-surabaya-buat-konsep-automatic-smart-garden>
- <https://jatimnow.com/baca-13085-teknologi-asgard-bantu-petani-bercocok-tanam-di-dalam-ruangan>
- <https://iyem.id/news/2019/03/06/teknologi-asgard-bantu-petani-bercocok-tanam-di-dalam-ruangan.html>
- <https://www.suarasurabaya.net/infoteknologi/2019/Tampilkan-Asgard-Bantu-Bercocok-Tanam-di-Lahan-Minim/>
- <https://kumparan.com/jatim-now-admin/teknologi-asgard-bantu-petani-bercocok-tanam-di-dalam-ruangan-1551858344795137376>

Tools :

- Arduino dan Software Developer
- PLC
- Cisco and Mikrotik Hands - on

My Skill | Product And Project Management

Aug 2024 - Nov 2024

Activities and Societies Activities :

- Product / Project Management and Discovery
- Product Research and Validation
- Product Requirement Document
- Project Management and Scrum

Activities and Societies Activities :

- Estimating time and budgets
- Running effective meetings and managing stakeholders
- Identifying and managing risks
- Agile and Scrum frameworks
- Project Management and Scrum

Resource :

<https://startupcampus.id/blog/lulus-manajemen-proyek-di-startup-campus-berhasil-dapat-kerja-sesuai-impian/>

EXPERIENCE

IP Network Solusindo, PT | Jr. Account and Project Management

Jan 2024 - Present

Government division

Activities :

- Build and maintain strong relationships with government clients and technology principals to ensure effective collaboration in strategic IT projects. and Monitor and manage client IT infrastructure, including scheduling and regular maintenance, while providing transparent reports to ensure system reliability, effective data protection, and optimal performance.
- Manage vendors and contract administration, including price negotiations, service renewals, and ensuring compliance with business and regulatory requirements. and Coordinate with internal teams, vendors, and IT sector principals to ensure smooth project implementation, compliance with Service Level Agreements (SLAs), and performance metrics evaluation for continuous improvement.
- Oversee strategic account management and government services for the Ministry of Religious Affairs, Ministry of Finance, Ministry of Investment, Traffic Corps of the Indonesian National Police and Indonesian National Police, Ministry of Home Affairs, Bank Indonesia, and the Financial Services Authority (OJK).
- Possess strong technical knowledge and hands-on experience in networking, cybersecurity, cloud computing, and data center infrastructure, including Juniper, Palo Alto, Cisco, Extreme, AWS, NetApp, and HPE technologies.
- Experienced in managing procurement processes through government electronic procurement systems such as E-Catalog LKPP, LPSE, and SiProjek. And also ISO 27001 (Information Security Management) and ISO 9001 (Quality Management) standards.

Anugerah Utama, CV | Assistant Sales and Marketing Manager

Aug 2018 - Sep 2023

Government and Garment Industry division

Activities :

- Client Government Relationships, Vendor management And Administration, Contracts, Price Negotiations & Renewals, Business Development And Operations. Coordinating and monitoring with stackholder team and Principal garment sector to ensure projects are delivered on time.
- Managed, monitored, scheduling, and administration client Government and Garment, Track and analyze transparency effective data protection and optimal performance.
- Market Research, Track and analyze sales and marketing performance in government and garment industry sectors, including analyzing government procurement policies, market demand, and customer preferences
- Manageing Account Governance Service, Bank Indonesia Sulampua (Sulawesi, Gorontalo, Maluku, Maluku Utara, Papua dan Papua Barat and Java) and Financial Services Authority (OJK)
- Knowledge Product Garment Industry (Shoes, T-Shirt and etc). And ISO 27001 and 9001

Anugerah Utama, CV | IT Support

Aug 2017 - Aug 2018

Networking Division

Activities :

- Implemented IT infrastructure, including switches, firewalls, access points, and server-storage systems, for clients in various sectors, including education, government, and telecommunications.
 - Managed and monitored client IT infrastructure, delivering regular maintenance reports to ensure reliability and transparency for the IT team and Stackholder Magement.
 - Assist in managing and maintaining network infrastructure, including switches, firewalls, and access points to ensure optimal performance.
 - Monitor and analyze network performance using various monitoring tools to detect and resolve issues before they impact business operations.
 - Support the team in troubleshooting and network repairs, including basic device configuration and connectivity issue resolution.
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INTERNSHIP

Ministry of Home Affairs Service Office Surabaya | IT Support

Aug 2022 - Sep 2023

Networking, Security and Software Division

Activities :

- Successfully implemented IT infrastructure solutions for clients across diverse sectors, including education, government, and telecommunications. Deployed and integrated hardware such as switches, firewalls, access points, and server-storage systems, leveraging partnerships with industry leaders like Cisco and Mikrotik into IT Infrastructure Implementation & Integration
- Provided ongoing management and monitoring of client IT infrastructure, ensuring system reliability and transparency through regular maintenance reports IT Infrastructure Management & Monitoring

- Delivered comprehensive technical support to end-users regarding network-related issues, such as internet connectivity problems, access to network resources, and other connectivity challenges. Diagnosed and resolved network and security incidents.
- Maintained and secured network infrastructure through regular performance monitoring, configuration and management of network devices (routers, switches, firewalls, VPNs), and timely software updates. Monitored network activity to identify potential security threats.
- Created and managed data analysis and reports, including journals in Microsoft Office. Utilized machine learning techniques for project work within the Office environment into Analysis & Reporting to service level agreements.

Project :

- **Public Service Survey Tool Using Realtime LSTM Based on Computer Vision with Data Stored in Microsoft Excel**

GE Computer | IT Support

Aug 2016 - Sep 2017

Hardware and Software Maintenance Division

Activities :

- Investigated and resolved hardware and software issues for a variety of devices, including computers, laptops, printers, mobile devices, and peripherals. Collaborated with team members and leadership on complex problem diagnosis into Hardware & Software Troubleshooting.
- Installed, reinstalled, and configured operating systems (Windows, macOS, Linux) and applications based on client requirements. Provided operating system and application repair services on Operating System & Application Management.
- Repaired and replaced damaged laptop components, including hard drives, RAM, screens, keyboards, and other internal parts. Used high-quality replacement components.
- Optimized device performance through system cleaning, hard drive defragmentation, and driver updates. Provided guidance to clients on maintaining optimal device performance.
- Performed data backups before repairs or OS reinstalls. Restored client data following completion of repair services Data Backup & Recovery

ORGANIZATIONS

Association Computer Engineering “HMTK” University

Sep 2019 - Sep 2020

Human Resources and Talent Development division

Activities :

- Recruitment and Selection Organizational Development
- Event Management and Community Building
- Onboarding and Training Team Management and Organize workshops, seminars, or other relevant activities to address HR development needs.
- Build and maintain good relationships with HMTK members, alumni, and relevant external parties.
- Provide constructive feedback for performance development of members and Collaborate with other divisions within HMTK to achieve common goals

Project :

- Chief Executive Officer at "New Computer Engineering (Newcomer)" 2020
- Head Officer Event Organization at "New Computer Engineering (Newcomer)" 2019
- Chief Executive Officer Creation Organization of "Automatic Smart Garden" (Asgard) devices 2019

Skill :

- Onboarding & Training
- Team and Stakeholder Management Organizational Development
- Leadership and Teamwork
- Interpersonal and Problem-Solving Skills

Youth Organization English Society “MIGHTY” University

Aug 2018 - Sep 2023

Personel and Human Resources Development Management Head Division

Information and Publication Public Relations Head Division

Activities :

- Delegate tasks effectively and monitor team performance and collaborative and supportive team environment internal and external team.
- Oversee the recruitment process, including developing job descriptions, advertising vacancies, screening applications, and conducting interviews. and Develop and maintain relationships with potential candidates and recruitment internal and external teams.
- Design and implement training, development programs and performance management to enhance the skills and knowledge of organization members.
- Recruitment and Selection Organizational Development Build and maintain relationships with student media, local news outlets, and other relevant media contacts
- Manage Event Management and Community Building organization's social media presence, including scheduling posts, engaging with followers, and monitoring social media trends

Skill :

- Project and Management team coordinator
- Training & Development organizational
- Community and Organizational building development

COURSE

Dicoding Indonesia

- Foundations of Project Management
- Cloud Practitioner Essentials AWS Cloud
- Basic Programming in Python
- Basic Programming in Haskell
- Basic Programming Structured Query Language (SQL)
- Basic Programming Data Science
- Basics Programming to Become a Software Developer

Course | Project Management

- IBM IT Project Manager
- IBM Project Manager
- Google Management Project
- SAP Technology Consultant
- My Skill Project and Product Management

Course | Networking, Database, Cloud Computing and etc

- AWS re/Start Graduate
- NetApp Accredited Hybrid Cloud Associate
- Computer Network Fundamental by Cisco dan IT Box
- Classical Cryptography for Beginner Course
- Introduction to Information Security Course

CERTIFICATES

Juniper Network

- Juniper Networks Certified Associate, Junos (JNCIA-Junos)

Mikrotik

- Mikrotik MTCNA

EC Council

- Digital Forensics Essentials (DFE) v1

AWS

- AWS re/Start Graduate

LANGUAGE

English Language : Excellent

- TOELF Score 450
- TOEIC Score 500

Indonesia Language : Excellent

SKILL

Soft Skill: Infrastructure and Software Engineer. IT Infrastructure Implementation and Service Management Cloud Computing, Networking, Security and Database. Project Coordinator And Management Support. Team and Stakeholder Management, Monitoring and Document Reporting. Negotiation, Communication and Service Management. Project Coordinator And Management. Adaptability and Problem Solving. Teamwork and Communication. and Detail-Oriented.

Hard Skill: Figma. Jira & Trello. Draw.io. Hubspot. Microsoft and Google Workspace. Arduino dan Sofwatre Developer. PLC Omron. Matlab and octave. AWS, Netapp, Juniper and Cisco Hands - on