



Mahindra Automotive North America
275 Rex Boulevard
Auburn Hills, MI 48326
Phone: (248) 268-6600

December 07, 2020

Dear ROXOR Dealer,

The intent of this letter is to alert our ROXOR Dealer community of an issue we discovered with the S-11AC00001556 3" Lift Kit accessory brake hose. Effective immediately Mahindra Vehicle Sales and Service, Inc. is recalling all previous revisions of S-0606CAA22711N Front Brake Jounce Hose, which is to be replaced by S-0606CAA22711N-003. This recall is fully covered by warranty.

What is the concern?

The current orientation and routing of the Front Brake Jounce Hose for the 3" Lift Kit Accessory can cause damage to the hose during normal vehicle usage and may eventually result in brake fluid leakage. The new brake hose is re-routed when installed on the vehicle per the recommended service procedure. Contact with the tire will no longer be possible.

What should you do?

Contact your Customers with lifted ROXORs and inform them that you will file a recall Warranty Claim to Mahindra Vehicle Sales and Service, Inc. through the ROXIT website on their behalf.

How long will it take?

After the warranty claim is approved and you receive the brake hose replacement, the installation should take 30 minutes to perform. The replacement procedure is detailed in TSB-025 Lift Kit Brake Hose, which is being released to ROXOR Dealers in conjunction with this letter.

What should you do if you have further questions?

Please email ROXOR Customer Service with any questions or concerns at customerservice@roxoroffroad.com.

We will continue to put our Customers' safety as our top priority and as always, thank you for being a ROXOR Dealer!

A handwritten signature in black ink, appearing to read "Mike Davidson".

Mike Davidson
Vice President of Sales & Service
Mahindra Vehicle Sales and Service, Inc.

