

Message from the Chief People Officer

Leadership Training

Objective: One-to-many communication from the Chief People Officer of global bank to all people leaders in Commercial Banking.

Copy:

Managing people is one of the most important responsibilities we have.

The best managers create high performing teams, have the most satisfied employees, deliver stronger financial results and create better customer experiences.

But, good management takes practice.

To help give our leaders the skills they need, we're rolling out a new curriculum for managers called The Art of Leadership. The program was built to reinforce the firm's attributes of a leader and support consistent leadership development across levels, businesses and geographies.

Although the Art of Leadership offerings are designed for managers with one to five years of experience, the topics are beneficial for anyone who manages people. During the next year we will expand the curriculum to include development opportunities for all levels of management, including brand new managers and managers of other managers.

➤ Visit Training Central to register for a session.

Developing great leaders is very important to us and to the long-term success of our business, so we appreciate your participation in this training. If you manage other managers, please give them the time to take advantage of this valuable resource and then find ways, through coaching or development opportunities, to reinforce what they have learned.

Thank you for continuing to make 'People' an important priority for the firm and for what you do every day to create a great experience for our employees and our customers.

Message sent to all Commercial Banking employees globally.