## PILLAR 3

- Specialization
  - "Why shouldn't I just buy from Home Depot or Grainger?"
    - 6-sec "They sell everything, while we focus solely on lighting.
    - 15-sec "We're just lighting. Not drills or plumbing. We know lighting better than anyone.
- Product Guidance
  - o "Can someone help me spec this?"
    - 6-sec "Yes! We have lighting pros standing by."
    - 15-sec "From layouts to lumens, our reps are certified lighting specialists. Call us and we'll spec it right."
- Project Understanding
  - o "Have you worked jobs like ours?"
    - 6-sec "We work warehouses, stadiums, and more every day."
    - 15-sec "We've supported lighting rollouts for commercial, industrial, multi-site, and municipal builds. We get your world."
- Not Just a website
  - o "Is this just eComm or are there real people?"
    - 6-sec "We have real experts, real support, real fast."
    - 15-sec "We've got a full lighting support team with designers, reps, and specialists ready to help."
- Lighting-Only Expertise
  - "How much do you really know about lighting?"
    - 6-sec "We've got over 40 years in lighting. It's all we do."
    - 15-sec "We've been doing this for over 40 years. We know it like the back of our hand."
- Real Use-Case Consulting
  - o "Can you help with unique needs?"
    - 6-sec "Yes. We build tailored lighting packages."
    - 15-sec "From warehouse retrofits to new multifamily builds, we offer tailored guidance for your space, timeline, and budget"