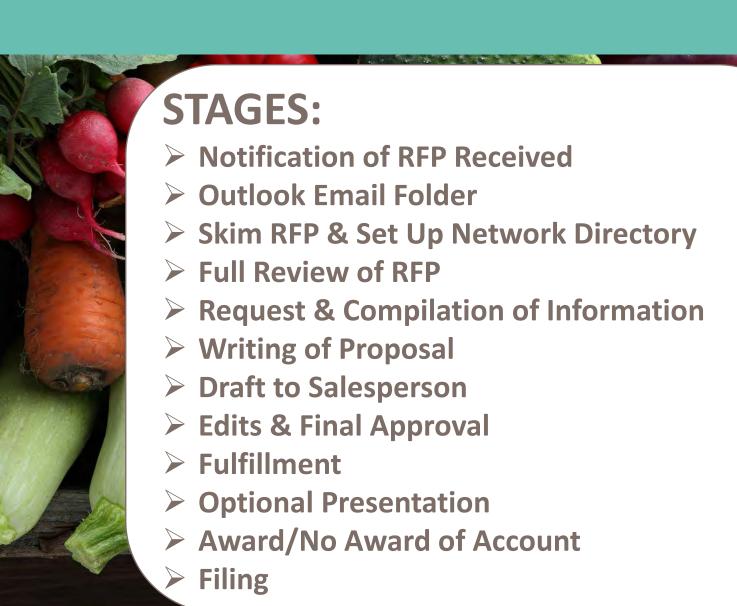
PROPOSAL WRITER TRAINING - DAY 1: Proposal Process & Tools





Overview of Proposal Process



Notification of RFP Received

The designated proposal writer should begin working with the listed salesperson to begin compiling information. Please see the opportunity in Salesforce for additional information.

Opportunity:

Proposal #: 23192

Account Name:

Salesperson: (

Proposal Writer: Jenn Dee

Type: New Client

Business Segment: School Nutrition

State: VT

Current Vendor:

Priority: Low

Amount: \$500,000.00

Managed Volume: \$500,000.00

Prebid Meeting: 6/23/2023 8:30 AM

Questions Due:

Bid Due Date: 7/14/2023 12:00 PM

Ship Date: 7/12/2023



(Plus a few extras we're adding in new this year, like # copies and shipping destination)

Skim RFP & Set Up Directory

ECTION C: Proposal Format and Contents

Proposals must be concise and in outline format. Pertinent supplemental information should be referenced and included as attachments. All proposals must include/address the following:

Letter of Transmittal, which includes:

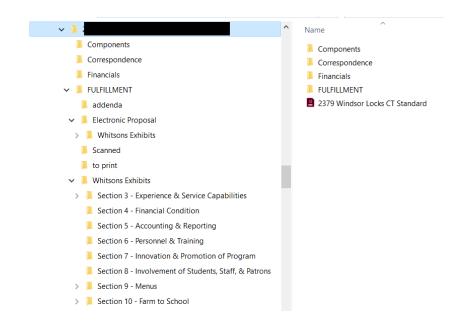
- a. An introduction of the FSMC.
- b. The name, address and telephone number of the person to be contacted, along with others who are authorized to represent the company in dealing with the SFA and this RFP.
- c. A description of the FSMC's ability and desire to meet the requirements of the RFP, and a positive assertion of the FSMC's intention to do so.
- d. Any other responsive information not otherwise included in the proposal.

C.2. Executive Summary, which:

- Briefly describes the FSMC's approach to the proposal and clearly indicates any options or alternatives.
- b. Indicates any major requirements that cannot be met by the F5MC.
- Highlights the major features of the proposal and identifies any supporting information considered pertinent and responsive.

C.3. Price/Cost Information

- a. List and describe any and all costs to the SFA for any Management Fee (FSMC's profit) to be charged as a flat rate or on a per meal basis.
- b. List and describe any and all costs to the SFA for the Administrative Fee (FSMC's overhead and other off-site costs not otherwise paid by the SFA) to be charged as a flat rate or on a per meal basis.
- If consulting services are not covered in Administrative Fee, list those services along with the extra charges.
- d. List payment terms and arrangements.
- Complete budgeted financial forms provided in Schedule E and provide a summary of the following:
 - 1. Financial Budget Projections;
 - 2. Income Summary;
 - 3. Labor Cost Summary: Management/Administrative/Clerical;
 - 4. Individual School Labor Cost Summary; and
 - Miscellaneous Expense Summary.



10 I Page

Figure Out What Template to Use.
Plus, set up your Outlook email folder!

RFP: Request for Proposal



COMMONWEALTH OF PENNSYLVANIA DEPARTMENT OF EDUCATION 333 MARKET STREET HARRISBURG, PA 17126-0333 www.education.pa.gov

Food Service Management Company (FSMC)
Request for Proposal (RFP) and COST REIMBURSABLE Contract



July 1, 2023 to June 30, 2024

Any School Food Authority (SFA) selecting to use a full-service FSMC must prepare a RFP utilizing this document which may not be re-typed or changed in any way. Addendums to the original or renewal year contract are not permitted. Should the SFA and FSMC enter into any addendum, the Division of Food and Nutrition (DFR) will not review the addendum and the language in this document prevails as binding. The standard form contract has open fields where additions can be made on the contract, itself, in lieu of attaching an addendum.

CONNECTICUT REQUEST FOR PROPOSAL/CONTRACT: Food Service Management Company to Manage District's **Child Nutrition Programs** RESPONSE DUE DATE: MAY 22, 2023 at 12:00 PM CSDE RFP APPROVAL 3 30 23 Andrew Paul Signature of CSDE Consultant Andrew Paul Printed Name CSDE Consultant SFA/FSMC 2023-24 RFP/Contract Document Revision: Feb. 2023

Request & Compilation of Information

Information Outline - PA Standard Proposal Details Proposal Name Proposal Writer Date Due Date Shipped Shipping Destination EMINDER: Financials must be completed & submitted to writer at least ONE DAY PRIOR to shipping # of Copies (inc. Whitsons) electronic USB (unless more are specified) with full proposal will be included Electronic PDF Required? # of Electronic Copies Special Instructions Any Exceptions Financial Write-up - Please provide write-up and all necessary financial forms completed at least 1 day prior to shipping date) *Writer: please email financial write Staffing Schedule - Salesperson please provide at least 2 days before shipping date

Includes:

- Information Outline
 - Service Plan, References,
 Resumes, Menus, & More
- Financial Writeup/Price
 Proposal /Bid Price Sheets
- Special Info Requests (i.e., menus, new info)
- Cover Letter & Ship Label
- Forms & Documentation
- Bid Bond & Insurance
- Electronic/Paper Exhibits

Information Outline – Let's Check One Out!

Proposal Info Request Tools

STRATEGIC FINANCIAL ANALYSIS

Considerable effort coses into the development of our projections, making certain to conduct a through review of your onsite operations, program goals and menu expectations, and then benchmark your program against similar clients. In fact, for YXZ, we striled our accountful at ARS SCHOOL ISI as the benchmark for your program. Our projections are then passed through three levels of careful review and analysis to ensure our proposal is both resilistic and achievable for the entiretive of the control

FINANCIAL PROPOSAL

We propose to manage the N/Z school nutrition program on a cost reimbursable basis in accordance with the terms of the Request for Proposal. We stand behind our financial projections and are confident that they reflect realistic expectations in year one and throughout the extended life of the contract.

- cuarantee. The District and Weiscogehall work together to ensure a financially sound food service operation. We quarantee the food service program will operate profitably por the Request for Proposal.
 OR We quarantee the food service program will operate profitably at a surplus of Spoc. We are willing to put our management fee and/or administrative fee at risk as part of our quarantee.
- Investment. We will invest up to \$0000X in equipment on behalf of XYZ in Vear I of the contract, as per
 the Request for Proposal. All equipment purchases conform to local and state purchasing regulations
 and quidelines. Our recommendations were developed with your objectives in mind, and believe these
 enhancements will better serve your students, speed service Jose and improve the variety of meals
 available to students. Our recommendations include DETAILS.
- Labor. Our projected labor is consistent with the positions, hours and wages contained within the RFP,
 plus considers a XIN wage increase for the 2023/24 school year. OR WWw.cowis recommending minor
 labor adjustments to enhance the effectiveness and efficiency of your program, as detailed in our
 enclosed labor schedule.
- Health Insurance and Benefits. All current employees working XX hours per week or more will continue
 to be eligible for health insurance. All new employees will be eligible for medical benefits based on the
 company policy in place at the time they are hired.
- Consulting Services. All services Waitsoos provides, either on a contractual or consulting basis, are also
 included in our administrative and management fee.
- Payment Terms. Payment terms are 10 days per the RFP

Financial Writeup

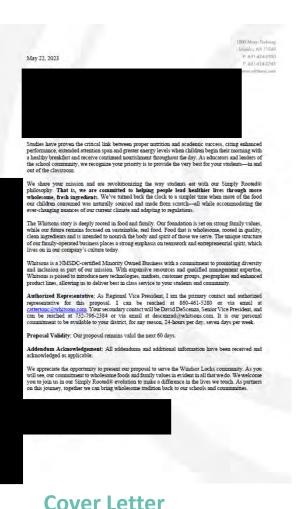


MA Price Proposal Letter



Financial Schedule

Proposal Info Request Tools

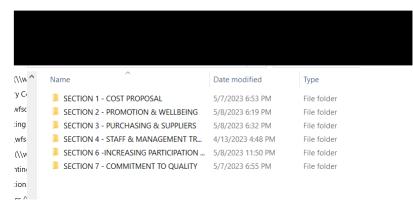




This one above is for the binder

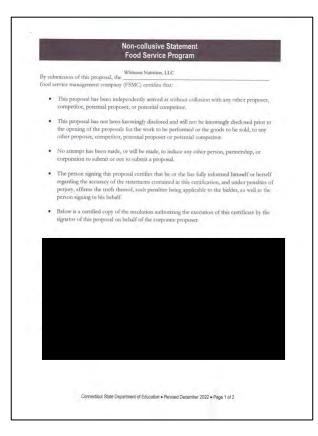
This one above will be for an envelope with just the signed document and pricing sheet opinious.

Shipping Label



Electronic Exhibits Directory

Forms & Documentation





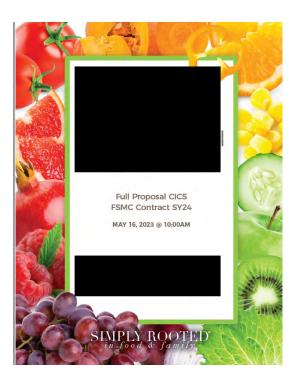


Bid Bond

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Certificate of Insurance

Writing of Proposal



Meeting Your Evaluation Criteria

Whitsons has a complete understanding of your program and service requirements, and is able to perform under the terms and conditions of the RFP without conditions or qualifications beyond prescribed limits. All required documentation has been noted and provided within each applicable section in accordance with the RFP requirements.

Criteria	Documentation	Location in Proposal
Cost/Financial Propusal		
Offerors proposed meal rate for fixed price program, and detailed proposal for this program. The lowest overall cost proposal that meets all food spicifications and RPP criteria will receive the highest point value.	Submit completed proposal summary form	Separate Contract and Required Documents Envelope
Current audited financial statements with a reasonable explanation for any deficits.	Provide a copy of your company's most recently audited financial statement. Statements should reflect the bidder is in good financial health.	Exhibits USB: 'Section 1' Folder
Promotion of Health and Well-being of Stud	ents enter	
FSAC must demonstrate their commitment to creating a healthy environment dedicated to supporting the SFA efforts to provide whole influsionation and wholesome scanch made food that encourages student participation and ventices. Next and specially learned and ventices these and specially learned preferences and culture as each campus.	Irlan for menu creation. Plan for introducing new menu items. Marketing sechniques for the promotion of healthy choices and synging new foods. Sorving presentation plans to hide promotes appealing and entrong food tense, Menu item signage or assist in term identification and origins techniques for evaluating student castisfaction and participation finestrical. Natrition education evenus schedule of events.	Section 2, pages 13-45 Section 2, pages 49-66 Section 2, pages 67-72 Section 2, pages 75-74 Section 2, pages 75-87
and the second s		
Offerors experience and relationships with local purchasing and local food sources:	List of local purchasing vendor relationships including wheir practices for insting, clearing, packaging and storage. Full for promotiv/demification of local products during service (description to include sates/try and or farm/facility of origini. Reporting of local products to SFA including meetics.	Section 3, page 89-96 Exhibits USB: 'Section 3' Folder Section 3: page 89-96 Exhibits USB: 'Section 3' Folder
Hormone and Pest Practices		
Offeror is committed to good stewardship of the land and to serving produce grown safely and without the use of chemicals that are harmful to child health.	Narrative and examples of commitment to good seewardship of the land and to serving produce grown safely and without the use of chemicals that are harmful so child health.	Section 3, page 97-98 Exhibits USB: "Section 3" Folder
Animal Welfare		
Offerors commitment to the development of menus and recipes to support animal welfare.	Any certifications or documentation that supports Offerors Hormone and Pest Practices.	Section 3, page 99 Exhibits USB: "Section 3" Folder
Contracting with Small and Minority Busines	sses, Women's Business Enterprises and Labor Surpli	is Area Firms
Points will be given to Offerors who prioritize contracting with small, minority businesses, women's business enterprises & labor surplus area firms.	Documentation of contracts with MWE, WBE and Labor Surplus Area Firm:	Section 3, pages 100-101 Exhibits USB: "Section 3" Folder

PROPOSAL FOR CHICAGO INTERNATIONAL CHARTER SCHOOL

Developing a Strategic Plan Specifically for

Communication is key when it comes to building the right program for your students. That's why it is important to us that we establish a close-knit partnership with your administration, onsite food service team and community in order to have a complete understanding of your short- and long-term goals, objectives, historical performance and student preferences. Your main goals as we understand them include



Establishing CICS as a premiere showcase account in Illinois, setting the standards for a best in class dining program by bringing an RD-credentialed manager and experienced culinarians on staff to elevate quality and service.



Collaborating with the CICS team to implement the Simply Rooted philosophy by using more scratch-cooked meals featuring wholesome, clean and local ingredients that are less processed, lower in fat and fiber rich to improve food quality.



Building participation and improving financial performance by increasing student engagement in meals through enhanced local purchasing, scratch cooking, authentic culturally relevant flavors, sampling events and trendy menu



knowledge of nutrition, through an interactive relationship with the health education and marketing programs at all levels of the school system.



program and Chefology 101 to allow students to develop lifelong habits and potential employment



sustainability, Farm-to-School initiatives and a commitment to range of palates.

As part of our commitment to CICS, we will maintain ongoing, authentic communication with all school community stakeholders and report monthly on our progress to ensure all facets of the program continue to meet your expectations. Following are some of the ways we believe we can achieve your vision for your school nutrition program

Draft, Edits & Final Pieces

- All Custom Narrative Writeups from Salesperson
 - Service Plan, References, Resumes, Menus, Misc.
- Financial Writeups and Schedules Finalized
- Duly Signed, Notarized, Approved Forms, Bonds, Insurance, and Requested Documents
- Electronic/Paper Exhibits

Create Draft Folder in Client Prospect.

Export Narrative to PDF and Save Here.

Insert All Other Pieces in the Right Place and Save.

Copy Exhibits Folders Over for Review.

Notify Salesperson and Wait for Changes/Green Light!

Fulfillment

PROPOSAL FULFILLMENT REQUEST

PROPOSAL:							
SHIP DATE:							
PRINTING FULF	ILLMENT						
# BINDERS	2		TABS 1-7	PTOUCH LABELS	2: Original & Chicago Intl Charter School IL		
FILE TO USE	CICS PUR	RE.pdf	(complete version in fo	lder for insert refere	ences)		
DIRECTORY	Sales/Pro	oposa	ls/2023 Proposals/ 2				
SPECIAL	There is	a tech	nical proposal and a pr	ice proposal to be se	aled separately		
ELECTRONIC EX	CHIBITS						
#USBs	1		DIRECTORY:				
INSTRUCTIONS	ic	Pla	ce in front of binder, in	cluding Whitsans' co	py		
TECHNICAL PR	OPOSAL PA	APER	INSERTS "FULL PROPOS	AL"			
ORIGINAL FOR	MS	INSE	RT	WHERE IN PROF	POSAL?		
On Letterhead		Cove	er Letter	Behind Paul Pag	e before TOC - revised		
PRICE PROPOS	AL PAPER	INSER	TS "CONTRACT & REQU	JIRED DOCUMENTS	•		
COPIES	1 origina		DIRECTORY:		Proposals/2023 Proposals/2367 Chicag		
	envelope; 1				International Charter School IL/Fulfillment/PRICE		
for us				PROPOSAL	PROPOSAL		
ORIGINAL FOR	MS	INSE	RT	WHERE IN PROF	POSAL?		
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Everything?

Post-Proposal Possibilities

- Presentation & Handout Request
- Follow-up Questions/Clarifications
- No Bids
- Bid Thrown Out Will Need to Resubmit
- Bid Award Yay! Onsite Proposal Created
- Bid Lost Boo! File It Away

Timelines

- Read RFP & Send Info Outline; Submit forms for signatures – within 3 days of notification
- Info Outline Returned (Except financials) within 48 hours – will need to keep track of outstanding information
- Final Financials, Bonds, Insurance & Forms Finalized –
 4 business days before due date
- Final Draft Approved & Sent to Fulfillment 3
 business days before due date
- Ship date 2 business days before due date

Proposal Development Tools

Software:

- MS Office Suite info gathering, communications, exhibits, tracking, and general administration
- MS Teams shared documents, meetings
- Adobe PDF RFPS, filling out forms
- Adobe InDesign proposal template narrative
- Adobe InCopy linked text for proposal templates
- Adobe Photoshop proposal graphic formatting
- PandaDoc filling out electronic forms
- Salesforce client contact information
- UPS create labels for shipping
- Upload sites –RFP required electronic upload websites

Proposal Development Tools

Physical Resources:

- Printers & Printer Supplies
- Binders
- Tabs (Regular & Mini)
- Shipping Labels
- Letterhead
- USBs, Labels & Holders
- Shipping: Boxes, Envelopes, Foam, Bubble Wrap, etc.
- Corporate Stamps & Seals
- Folders

Proposal Development Tools

Network:

 Sales/Client Prospects (RFP & Salespeople info; Save Drafts)

- Sales/Proposals
 - Proposal Templates, Info Forms, & Exhibits
 - Information Library
 - Graphics
 - InCopy Documents

Let's Take a Tour...

Take a Break!



Reading an RFP

What to Look For:

- > Account Name, Project Title & Bid Number (if applicable)
- Due Date & Time
- > # Paper (Hard) Copies, # Originals, # Electronic
- Contact Person & Shipping/Mailing Address
- > Financial Construct
- > Checklists, Criteria for Submission, Proposal Format
- > Verify All Forms Required Are Included
- > Keywords: vendor/bidder must submit, include, attach, etc. with its bid/proposal; documentation required

Parts of a Proposal

Within Document:

- Cover Page
- Table of Contents
- Statement of Confidentiality
- Section Header Page & Inside Pages
- Criteria Charts

Inserted into Final PDF:

- Cover Letter
- Forms & Documentation
- Financial Schedules OR Separate Price Proposal PDF file

Physically Inserted During Fulfillment:

- Paper or USB Exhibits
- Electronic USBs of Proposal

Standard Proposal Sections

- Executive Summary
- Documentation (sometimes in another section;
 sometimes separate)
- Financials/Pricing
- About Company/ References
- Full Service Plan
- Menus & Menu Development
- Marketing
- Nutrition/Allergens

- Community & Communication
- Management, Org Charts,& Resumes
- HR Policies & Benefits
- Training
- Quality Assurance
- Purchasing/Local Purchasing
- Accounting & Reporting
- Sustainability

Let's Take a Look!





SIMPLY ROOTED



