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## Transportation

# South Florida airports, businesses impacted by global tech outage

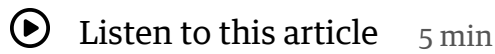


Image: South Florida Business Journal

The outage is affecting airlines and businesses nationwide.

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By [Dina Katgara](#) – , South Florida Business Journal  
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A global CrowdStrike/Microsoft outage caused dozens of delayed or cancelled flights out of South Florida airports and disrupted businesses nationwide.

Impacted carriers included [Delta Air Lines](#), [American Airlines](#) and [United Airlines](#), as well as smaller carriers such as Frontier.

### **Trending:** [Allegiant Air adds new flights out of two South Florida airports](#)

Due to the outage, Dania-beach Spirit Airlines is unable to rebook guests on new flights. Rebooking fees are waived through July 27, according to its website.

Departures and arrivals at Miami International Airport are delayed, with a total of 29 cancellations and 87 delays as of earlier today, according to MIA Communications Director Greg Chin.

"Passengers are urged to contact their airline to confirm their flight status before coming to MIA this morning and to make other travel arrangements if necessary," Chin said.

"Each airline is working to resolve the issue and resume normal operations."

According to FlightAware, a website that tracks flight data, most of the cancelled flights at MIA were from American Airlines, who said it has re-established operations since 5 a.m., according to its post on X.

As of 12 p.m., Fort Lauderdale-Hollywood International Airport had 163 delays and 60 cancellations, according to FlightAware. Palm Beach International Airport had 38 delays and 20 cancellations, according to Nicole Hughes, public information manager at Palm Beach County Department of Airports. She added that the outage is not affecting airport systems, just some carriers.

"Most of our carriers are operating, but some are still having issues," Hughes said. "We don't have any idea how long it will take for all the carriers to be fully functioning."

At PBI, most of the cancelled flights are from Delta, who has resumed some flights and issued travel waivers, according to its post on X.

Miami-based Brightline reported no issues with its train services due to the outage.

A defect found in a single content update on Windows impacted customers, according to CrowdStrike CEO George Kurtz on X. He said the issue is not a cyberattack and a fix has been deployed.

"Today CrowdStrike becomes a household name but not in a good way," a statement from Wedbush Securities, a national financial advisory firm, said. "This will take time to settle down but does not change our positive long-term view of CrowdStrike or cyber security sector."

### **Banks and tech companies in South Florida**

The website [Downdetector](#), which tracks outages and other problems with online services, showed elevated glitches related to websites, payments or online banking services at a number of companies including [Visa](#), [U.S. Bank](#), Xfinity, [Wells Fargo](#) and [Starbucks](#).

As for local banks, Miami Lakes-based BankUnited stated that it is not a direct CrowdStrike client. BankUnited, the largest South Florida-based bank by assets, said it does have third-party vendors who are on CrowdStrike, but "the impact was minimal and has been managed."

Ocean Bank's technology department implemented the corrective action overnight, the Miami-based bank said. "Branches are open and serving customers, online banking is operational, and our ATMs and ITMs are working as usual," Ocean Bank stated.

Pacific National, Locality Bank and U.S. Century Bank said they were not affected.

"At Amerant, we experienced minimal interruptions to our services. Our call center had minor delays earlier, but all systems are back to normal and performing optimally," said Carlos Iafigliola, COO, Amerant Bank.

Some of the region's largest technology companies report their operations were not impacted by the Microsoft outage. In a statement, a spokesperson for home security giant ADT said the company's "systems are stable and operating as expected."

Representatives for Miami-based Kaseya and cloud computing firm Citrix said they did not experience disruptions.

The City of Boca Raton said several of its applications online are down due to the outage, but all public safety systems were fully operational and available. Miami-Dade County said its operations were not affected.

### **South Florida hospitals**

Broward Health and Memorial Healthcare System reported that they were not affected by the outage.

Baptist Health South Florida communications manager Gina Halley-Wright said the health system was working to assess the impact of the outage and address any system issues. "At this time, most of our services and applications are operational," she said via email.

Kai T. Hill with the University of Miami Health System said all UHealth hospitals and clinics are open as scheduled and under normal operations for patients.

*Eman Elshahawy, Ashley Portero, Brian Bandell and Erik Bojnansky contributed to this story.*

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## **Florida Airports**

Total passengers, 2022

Rank	Prior Rank	Airport (Code) / Prior (*Not ranked in year prior) / URL
1	1	Miami International Airport (MIA)
2	2	Orlando International Airport (MCO)
3	3	Fort Lauderdale-Hollywood International Airport (FLL)
<a href="#">View This List</a>		