



### **BREAKTHROUGHS FOR TOMORROW**

2020 AND BEYOND

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MEET OUR CUSTOMER ADVISORY BOARD











# A NOTE FROM OUR FOUNDER & CEO

As Founder & CEO, it is my privilege to introduce you to Gensuite on behalf of our global Subscriber Group.

One thing that has always struck a chord with me about our users is the sheer passion they have for their craft and their vision for a best-practice based platform. Our shared mission is to create a tool that can be adopted and integrated into the DNA of every company to improve and protect lives worldwide, and we are committed to continuously innovating new solutions to support that goal. I'm proud to have been a part of this collaborative journey of innovation for over two decades now.

Gensuite is a cloud-based compliance and management software solution, inspired by users and created for leaders like you. Our comprehensive solution suite covers core functions in Environmental, Health, Safety & Sustainability (EHS&S), Quality, Security, Responsible Sourcing, Product Stewardship and Equipment Asset Management. For over two decades, our main objective has been to support leaders like you now and into the future.

We closed 2018 as the most successful year in Gensuite history, a testament to our shared vision. In the years to come, we aim to breakthrough to new frontiers. For us, that means collaborating to explore new ideas and bringing forth the next generation of Gensuite — data visualization, artificial intelligence, frontier technology, and a hyper-personalized user interface!

It's an exciting time to be a part of our experienced & diverse group of subscribers, partners and Gensuite team members, and I look forward to sharing this next chapter of the Gensuite story with you.

#### R Mukund

Gensuite Founder & CEO May 2019

## **ABOUT GENSUITE**

# INSPIRED BY USERS. CREATED FOR LEADERS LIKE YOU.

Discover Gensuite, the cloud-based, single-version software built on best practice workflows leveraging the latest in tech innovations.

### Committed to Innovation & Evolution

- Compliance and management software with integrated application modules across all functions and programs, available in 16+ languages with Mobile capabilities
- ▶ 225+ subscribing companies (20X+ growth) with a 92% retention rate from 2011-2019
- ► Proud to foster a global Subscriber Group 1,000,000+ users strong
- ▶ 380+ global team members, experienced in application support, training, customization, regional/local requirements, historical data migration and more
- ► Global network of Gensuite Experts and Alliance Partners
- Ranked #1 in Customer Satisfaction (92%) in the most recent NAEM EHS Software Survey

### All-Encompassing Solution & Service

- Cloud-based, single-version software solution suite built on 20+ years of best practice workflows & industry experience
- Readily configurable solution with flexible configuration features, powerful extensions & integration options
- ▶ Built to scale from single-site to enterprise-wide deployment, with the option for Gensuite READY™: a pre-configured, economical alternative ready for launch in <2 weeks!
- Streamlined collaboration across Mobile & Desktop, with on/offline functionality & intelligent email/push notifications
- ► Integrated data analytics with Tableau® business intelligence tools for real-time stakeholder engagement
- ► Equipped with leading-edge technology, including Genny<sup>TM</sup> - the first-ever virtual assistant designed for EHS&S management systems

Designed to foster robust sustainable processes for enterprise engagement, enhanced productivity & operational excellence



# **SECOND TO NONE**

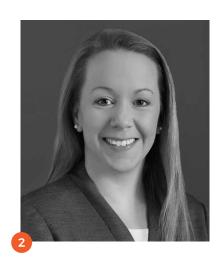
**66** WHEN YOU START USING GENSUITE, YOU GET SO MUCH MORE THAN A SOFTWARE PACKAGE OUT OF A BOX. THE GENSUITE TEAM IS THERE TO SUPPORT YOU AND YOUR TEAM TO ENSURE YOU GET THE BEST EXPERIENCE FROM YOUR PARTNERSHIP. WITH THEIR TEAM OF EHS EXPERTS FOR YOUR EHS NEEDS. IT'S A FANTASTIC PRODUCT AND A TALENTED AND AVAILABLE SUPPORT TEAM SECOND TO NONE.

**SAFETY LEADER & GENSUITE USER SINCE 2001** 

# MEET OUR **EXECUTIVE**LEADERSHIP

- 1 R Mukund Founder & CEO
- 2 Natasha Porter Executive Vice President & Customer Development Officer
- 3 Vijay Alluru Vice President & Product Management Executive
- 4 Matthew Bayuk Vice President & Product Design Executive
- 5 Donavan HornsbyVice President & StrategicBusiness Development Executive
- 6 Naveen GV Managing Director & Global Business Development Executive
- 7 Jason Krueger Vice President & IT/Fulfillment Executive
- 8 Mark Boehner
  Vice President & Service Delivery
  Operations Executive









Gensuite is led by an energized and motivated team of global leaders with over 20 years of domain expertise and a passion for enabling subscribers to accomplish their business process objectives more efficiently, effectively and collaboratively, while delivering value and performance excellence to their respective enterprises.



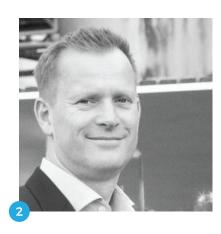






# MEET OUR CUSTOMER ADVISORY BOARD





- 1 RICK TAYLOR Vice President of EHS Parker Hannifin
- 2 JJ VAN DER BIJ SVP of EHS Tate & Lyle
- 3 MARK STOLER
  Gensuite Executive Council
  Chairman, Gensuite CAB
- 4 MICHAEL MELNYK Senior Director of Quality Thyssenkrupp
- 5 IRENE SANTOSCOY
  Director of EHS
  Danaher Corporation
- 6 ERIC RANKIN Vice President of EHS Ingersoll Rand









The Gensuite Customer Advisory Board (CAB) is a forum for strengthening partnerships with our most active subscribers with a chance to ensure that Gensuite continues to effectively support current and future compliance and management systems needs, provide direct executive-level feedback on how Gensuite is doing and what we can do additionally or differently, and how we can leverage synergies between innovators and thought-leaders across the Gensuite subscriber group to achieve shared priorities.













7 KEN ROSS
Vice President of Corporate
EHS & Security
Carpenter Technology Corp

- 8 KELVIN SANBORN
  Executive EHS Digital &
  Analytics Leader
  General Electric
- 9 ROB SOMERS Director of EHS Perrigo Company
- 10 JASMINE OMAR
  Worldwide Senior Manager
  of EHS Strategy & Risk
  Management
  Amazon
- 11 CHARLES MALANIAK
  Corporate Environmental
  Compliance Manager
  Wakefern Food Corp
- 12 ALLISON MONTGOMERY
  Global Senior Director of
  EHS&S
  Harris Corp

# **DEDICATED &**GLOBAL SUPPORT



### **375+ EMPLOYEES WORLDWIDE**

OFFICES

8 COUNTRIES



# INVESTING IN THE FUTURE

How will we continue our commitment to innovation and evolution in 2019, 2020 and beyond? We will pursue our strategy for growth by always enhancing our current capabilities, investing in new innovations and expanding our diverse Subscriber Group, Alliance partner network & global teams.



## Revitalizing **Gensuite**

In 2017, Gensuite announced its greatest User Experience initiative to date. And we delivered on that commitment with a system-wide upgrade and complete revitalization of our core application modules — in just 18 months. Today, our software offers the same innovative, best-practice driven solutions that our reputation is built upon, now with a refreshed & streamlined user experience across the entire suite. We're passionate about what we do, and "recharging" our software, system-wide was a vital element in our ongoing commitment to evolve to meet and exceed customers' needs — ensuring that Gensuite remains the single-version, cloud-based software solution built to last.

## Deploying Smart **Technologies**

Our team will continue to invest in smart technologies such as Genny™ artificial intelligence, Smart Glasses, IoT devices, and integrated data science and visualization.



#### Genny™

Virtual assistant for voice/textcontrolled commands for barrier-free interaction



#### Analytics & Machine Learning

Generate predictive performance intelligence and Al-analytics



#### **Smart Glasses**

Integrate for remote presence and content delivery at the point of use



#### Beacons

BLE proximity devices to notify and deliver user-relevant insights



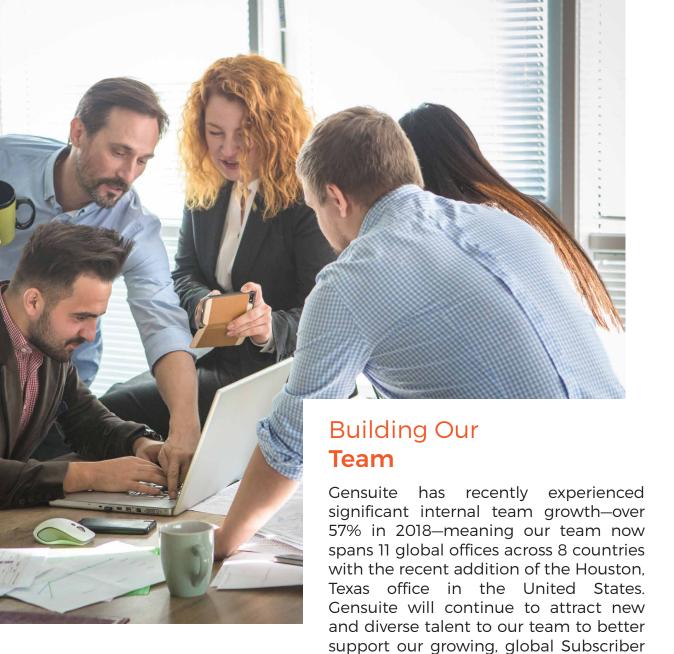
#### Image Recognition

Use artificial intelligence to analyze and recognize images and videos to help identify objects and potential hazards



#### Mobile

Seamless integration across desktop & Mobile devices, on/offline reporting and powerful QR Code functionality



Group.

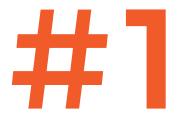
## Set Sights on **Driving Growth**

2018 was an unprecedented year for Gensuite—surpassing a momentous milestone of 1 million active users and record-setting company growth. In 2019-2020 and beyond, Gensuite plans to continue its commitment to innovation and evolution by focusing efforts on expanding its subscriber group and working closely with subscribers to brainstorm and create solutions to the industry's toughest problems into the future.



# WE'RE OBSESSIVE WHEN IT COMES TO

SUPPORTING THIS COMMUNITY



IN CUSTOMER SERVICE (NAEM, CAPTERRA)





SUPPORTING

1,000,000+

**USERS** 

# ENABLING A GLOBAL COMPANY TO DRIVE & TRACK SITE IMPLEMENTATION OF EHS PROGRAM ELEMENTS

#### **Business Profile**

- A publicly held, global industrial company
- Headquartered in Europe with 250+ locations and 50,000 employees
- ▶ Top performing in their markets

#### **Business Needs**

- Implement a phased priority scheme to manage EHS&S elements
- Set up a system that will provide company-wide visibility to global sites
- Leverage data mining capabilities to easily identify risks across sites and drive corrective actions

#### Specific EHS&S/IT Needs

- A system that can be configured to manage and oversee specific EHS&S performance and program progress to:
- Track site awareness and implementation of EHS&S tools
- Provide roll-ups of data and average scores across business sites to create reports to derive opportunities for program improvement
- Digitize processes used to track company-wide performance and program elements

#### **Gensuite Solutions**

- Enables site-level assignment and tracking of individual program elements and process implementation expectations
- Standardizes implementation through targeted implementation guidance notes and best practice sharing
- Provides visibility to site, business and corporate management on milestones accomplished by program element and analytical tools to identify key program gaps/needs

#### **Results & Benefits**

- Established a management template to drive successful implementation across sites
- Successful tracking of 50+ program elements across 250+ global sites
- Provided discrete data on program implementation status to oversee the company's EHS&S performance and program



# CONNECTING WITH THE WORLD: GENSUITE BELIEVES IN COMMUNITY

Gensuite is passionate about giving back to community, whether that be in Cincinnati, Ohio; Shanghai, China; or Malawi, Africa, and our team as a whole makes it a priority to be active in each global location's community. Gensuite demonstrates community impact around the world through our Global Community Outreach program. Going above and beyond the practical, environmental, health & safety and sustainability impact of our applications, our Global Community Outreach is our way of giving back, participating and donating to various charities around the world every quarter.



#### build**On**

In 2018, the Gensuite Team made it a company-wide initiative to raise money to build a school in Malawi, Africa for buildOn, a nonprofit organization dedicated to supporting and developing schools in underprivileged communities. Our team successfully raised \$30,000 to build the school through various fundraisers held all year—from pie throwing to sumo wrestling, we found ways to make raising money fun! We look forward to building the school in August 2019!



#### The Gensuite Scholarship

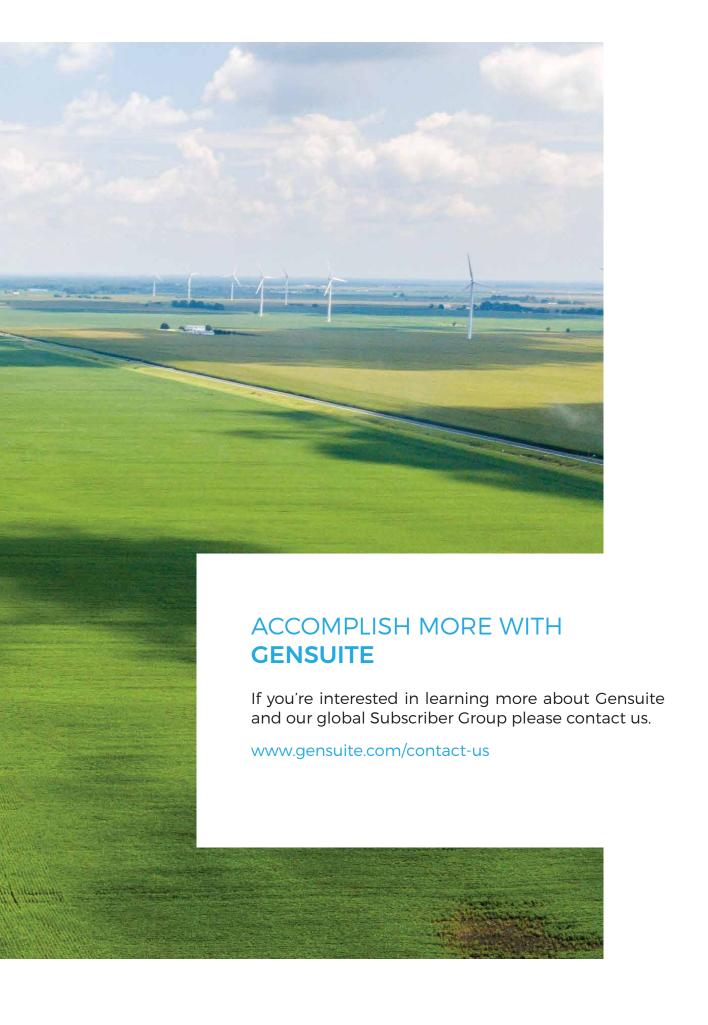
2019 will be the third year of the Gensuite Scholarship as part of a 5-year partnership with the University of Cincinnati. The Gensuite Scholarship honors one student in the University of Cincinnati Environmental Studies program with a \$5,000 tuition gift. With roots dating back 20 years in the Cincinnati area, Gensuite's goal with this scholarship is to support students in the Environmental, Health & Safety (EHS) discipline locally, and to build a stronger academic presence in the region.

#### Infinite Chance

As part of a new community outreach initiative, Gensuite will sponsor 4 students in Guatemala, supporting a 2-year trade school program for Infinite Chance, a non-profit organization co-led by Gensuite's own Senior Product Developer, Aaron Mott. In 2018, Gensuite donated a technology center to the children of one Guatemalan community to give them digital educational resources.







#### **FOLLOW US**

#### SOCIAL MEDIA

Find us @Gensuite and @GensuiteLLC









#### **CONNECT BLOG**

Sign-up for the Gensuite blog to receive articles weekly. www.gensuite.com/blog



### VOICE OF GENSUITE PODCAST

Tune into the Voice of Gensuite every other month for in-depth interviews from thought leaders and dive into trending industry news.

To listen. visit:

www.gensuite.com/gensuite-podcast

#### LINKEDIN GROUP

Share your ideas with us through an exclusive network of EHS&S thought leaders.

Find our LinkedIn group:

**EHS & Sustainability Best Practices Network** 

USA

Canada

Mexico

UK

France

India

China

Australia

Visit www.gensuite.com for more information