



Workers' Compensation Claims Solutions

Giving your workers
the support they need.

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 Davies North America



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Who We Service

Davies is your workers' compensation solution.

For over 35 years, we have provided the highest quality, most cost effective, and innovative solutions available in the industry. Through technology and an unwavering commitment to excellence, we enable our clients to meet their current and future needs while simultaneously utilizing less of their own resources.

“

Together with our clients, we are committed to returning injured employees to work. Our tailored, proactive approach allows more control to expedite closure and reduce the total cost of claims.”

We work with:

- Insurance Carriers/TPAs
- Insurance Agents/Brokers
- Self-insured Employers



Reduce Claims Handling Costs & Complexity

Getting workers back on the job quicker.

Our end-to-end service framework enables fast, accurate, and data-driven decision-making across the life cycle of a workers' compensation claim. Through collaboration, we provide a proactive, healthcare-driven process for injured employees while simultaneously working towards cost-conscious solutions that reduce your company's expenditures.

Davies can help you to maximize your costs savings, reduce your administrative responsibilities, and streamline your worker's compensation program. Our processes and innovative technology can play a critical role in minimizing workers' compensation costs, ensuring injured workers' access to care, and driving positive business outcomes.

Our solutions enable you to:

- Maximize Financial Performance
- Drive Client Value
- Reduce Risk
- Enable Critical Decision-Making
- Automate Manual Processes
- Optimize & Streamline Operations



**Visit our website at
davies-group.com/us
to learn more.**

Our Workers' Compensation Solutions

Customizable and tailored solutions to meet your unique needs.

We understand your unique business challenges and can design our workers' compensation solutions to meet the specific needs of each individual client. In general, we provide the following:

- Nurse Case Management
- Nurse Triage
- Medical Bill Review
- Pharmacy Benefit Management
- Telemedicine
- Medical Provider Options with PPO Networks
- Return-to-work Initiatives
- Peer Review
- Utilization Review



The Davies Claims Management Approach

Working to improve claims outcomes and contain costs.

Implementing integrated and simple workflows, our approach to workers' compensation claims is founded on our:

- ✔ Corporate Expertise
- ✔ Innovative Technology
- ✔ Customized Programs



Our approach:



We have the flexibility to embrace each client's claim philosophy.



We are thorough and strive for 100% decision and financial accuracy.



Recognize that each claim is unique, consistency by client is however paramount.



Quality Assurance are an integral part of how we operate.



Provide clear and frequent communication to all stakeholders.



Our platform ensures accurate payment through multiple

What Current Customers Have to Say

A rural eastern Kentucky K-12 school district serving 10,457 students attending 25 schools, relies on Davies to handle their claims. School district insurance claims can be complex, time consuming, and difficult to understand. In fact, the expenses of a poorly handled insurance claim can be passed on to the district's taxpayers. Davies administers approximately 125 active claims for the school district. Since 2003, we have continually improved their workers' compensation and P&C claim programs while delivering exceptional claim outcomes.

The results speak for themselves:

“Davies Claims Solutions provides without hesitation quality services to the PCBOE. Bill Bevins is a professional, knowledgeable claims adjuster. He is readily accessible and provides thorough assistance in each of the claims we have. I recommend Davies Claims Solutions for anyone considering a claims solutions provider.”

- Personnel Director

37%
Reduction in workers' compensation medical-only claims duration

61%
Reduction in casualty claims duration

Improved workers' compensation claims closure rate

32%
Reduction in workers' compensation lost time claims duration

82%
Reduction in property claims duration

Improved workers' compensation P&C closure rate

One of the largest privately fine wine and spirits merchant carrying fine wines, beers, spirits, liquors, sparkling wines, and champagnes from more than 140 retail locations across the state of Florida relies on Davies for their claims management. Our claims staff currently handles approximately 50 active claims for the distributor. Since 2011, we have continually improved their workers' compensation claims program while delivering best claim outcomes from a consistent decline of total workers' compensation claims duration, incurred claim costs, and total paid.

This merchant saw:

31%
Reduction in workers' compensation medical-only claims duration

44%
Improved closing ratio

Continued reduction in annual workers' compensation claims frequency

Reduction in workers' compensation lost time claims duration

40%
Reduction in lag time

Continued reduction in lost time average incurred

“One of my team members suffered an amputation of the left index finger, and we needed to move to an ER quickly. I needed an immediate response to my call even though our claims adjuster was on vacation. Thanks to our adjuster, Geri Wines, she answered my call to work out the details while my team member was in the ER. We are very grateful that our claim adjuster would take time from her vacation to help us with this team member's accident.”

- Workers' Compensation and Leave Administrator

Get In Touch



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