



KNAPP AG: Prioritizing sustainability in a companywide process transformation

KNAPP is considered the vanguard of intralogistics and intelligent warehouse systems, featuring the latest advances in digitalization, software, automation, and robotics. With 7,700 employees, 49 locations, numerous subsidiaries, and an international customer base, KNAPP has been at the forefront of value chain technology for over seven decades.

The European Commission's sustainability due diligence, specifically the Corporate Sustainability Reporting Directive (CSRD), motivated KNAPP to evaluate its own existing software, data systems, and processes. The company strategically partnered with leading tech innovators to shift KNAPP from labor-intensive reporting processes towards a resource-efficient, automated solution.

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Adopting an automated, resource-efficient compliance reporting solution

Before: Challenges and opportunities

- Transform existing software, data systems, and processes for sustainability reporting
- Automate reporting process and integrate 200-400 manual data collectors
- Establish an end-to-end flow to manage and consolidate sustainability data

Why SAP & KPMG

- SAP Sustainability Control Tower solution, integrating ESG data to enable transparent reporting and audit-ready Corporate Sustainability Reporting Directive (CSRD) disclosures; SAP Sustainability Footprint Management solution, providing insights and carbon footprint calculations at scale
- KPMG assessed existing technology, defined CSRD requirements, and led the SAP Sustainability product implementation to address ESG reporting compliance and customer/market transparency

After: Value-driven results

- Implemented a resource-efficient, automated solution to address the European Commission's CSRD compliance reporting requirement as part of the European Green Deal
- Automated data collection from across the business, resulting in an audit-ready reporting foundation
- Mapped pre-built metrics to major ESG standards, using dashboards to identify trends
- Enabled corporate and product carbon footprint calculation at scale, providing insights through transparency
- Leveraged insights and analytics to enhance planning, growth, and strategic decision-making across the business while advancing KNAPP's now4tomorrow program

“Through our collaboration with KPMG and SAP, we are able to **realize a resource-efficient and automated key performance indicator for sustainability reporting**. We rely on innovative methods, in particular, SAP Sustainability Control Tower and SAP Sustainability Footprint Management, to make our reporting efficient and sustainable.”

Bernhard Bischof
Solution Reporting Architect, KNAPP AG

1st

round of CSRD reporting
on track for early 2028

200-400

manual data collectors
integrated to meet regulatory
compliance for CSRD reporting

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KNAPP AG
Hart bei Graz, Austria
<https://www.knapp.com>

Industry
Engineering,
Construction and
Operation

Products and services
Global provider of
intelligent warehouse
automation solutions

Employees
7,700

Revenue
€1.8 billion

Featured solution and services
SAP Sustainability Control Tower
SAP Sustainability Footprint Management