



Internet Service Provider Outage | July 25, 2025, 10:00 AM

Who is receiving this notification?

Varsity Brands and BSN SPORTS users

What is the issue and how does it affect you?

One of our primary internet circuits is currently offline, causing connectivity issues that affect VPN access and applications hosted in our main data center. This may result in difficulty connecting or slower performance for some users.

When did this occur?

July 25, 2025, 9:15 AM Central

What services is the issue affecting?

VPN connections and certain internal applications or services.

What is the resolution?

A support ticket has been opened with our Internet Service Provider, and they are actively working to resolve the issue. In parallel, our infrastructure team is reviewing alternative options to restore services while the issue is being addressed.

When will the next update be sent?

We will provide an update as soon as we have more information from our service provider or when services are restored through alternative resolution.

Questions?

If you have technical questions or need help troubleshooting, please [contact the Service Desk](#).



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