Ana Gallardo Alvarez

352-410-9327 | gallardoana8@gmail.com | www.linkedin.com/in/agallardoalv

EDUCATION

University of Florida College of Journalism and Communications

Bachelor of Science in Public Relations

Concentration in Business Administration; Minor in Event Management

May 2025

PROFESSIONAL EXPERIENCE

Princess Cruises

Ft. Lauderdale, FL June 2024 - August 2024

Public Relations Intern

- Drafted, edited and distributed press releases resulting in 500+ pickup and 4,000+ views and hits.
- Wrote content for company-wide internal newsletters to highlight communications moments across the company.
- Organized travel logistics and compiled media assets, including press lists, bios, face sheets, briefing books, media kits, and personalized itineraries, for 5 press trips and other company-wide events.
- Created coverage reports of 5 events and company-related news to track overall PR coverage and sentiment.
- Researched industry trends, award submissions, and other coverage opportunities to maximize PR potential.

The Agency at The University of Florida

Gainesville, FL

Lead Account Manager, Project Manager, Professional Development Lead

October 2023 - Present

- Leading 27+ account managers, clients, and projects, a portfolio of \$650k+ annually, across all departments.
- Managing Chartwells, Career @ Disney, Disney Pharma accounts, portfolios of \$290k+, communications with company executives to meet expectations for deliverables, ensuring confidentiality and professionalism.
- Planning networking events/trips for 30+ students and creating 5-day itineraries as professional development lead.

University of Florida College of the Arts

Student Communications Assistant

Hybrid/Gainesville, FL April 2023 - December 2023

- Used social media strategy and management to drive organic content by capturing photo and video of 10+ events.
- Developed and executed a content calendar, reaching 7,000+ non-followers and increasing engagement by 371%.
- Researched new contacts and incorporated them into current social media trends, increasing reach by over 200%.

Stephen C. O'Connell Center

Gainesville, FL

Audience Development Senior Supervisor

August 2022 - Present

- Coordinating with a marketing team of 5+ employees to strategize and execute real-time marketing material to promote events in the arena such as sports games, concerts, career fairs, etc., increasing event attendance.
- Using Lightroom to edit 100+ photos, copywriting, and publishing promotional materials and graphics of events.
- Overseeing daily box office operations including managing a team of 10+ Audience Development Assistants tasked with selling event tickets, promoting the venue and recruiting, interviewing and hiring new candidates.

Center for Public Interest Communications

Hybrid/Gainesville, FL January 2023 - April 2023

Social Media Intern

- Collaborated with a team of 5 students to develop and implement social media strategies to promote a conference.
- Conducted research on 25+ speakers to create and post social media copy and graphics in real time for an event.
- Pulled analytics of user engagement and performance on all platforms to improve social media strategy and develop best practices for future events shown through a recap deck.

LEADERSHIP AND PROFESSIONAL DEVELOPMENT

Florida Cicerones University Ambassador, Photography & Design Chair Gainesville, FL January 2023 - Present

• Committing 20+ hours of service per semester in areas such as recruitment, presidential hosting, and promotions.

• Selected out of 800+ applicants to lead tours for groups of 30+ prospective students, advertising benefits of university and delivering a personalized "sales pitch" of university value.

ADDITIONAL INFORMATION

Skills: Spanish, Muck Rack, Canva, Microsoft (Teams, Outlook, etc.), Cision, PR Newswire, Agility, Monday.com Interests: Government Relations & Policy, Public Interest Communications, Event Management, Entertainment, Travel