JORGE E. VALENCIA

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RUTGERS, THE STATE UNIVERSITY OF NEW JERSEY

Rutgers School Of Arts- Newark

Bachelor of Science

December 2018

December 2013

- 3.1 GPA
- Dean's List all of 2017 Calendar Year
- Minor Concentration in Journalism

UNION COUNTY COLLEGE, Cranford, NJ

Associate Degree in Sports Management

• 3.0 GPA

BROOKLAKE COUNTRY CLUB Florham Park, NJ September 2006 – July 2020

Golfer's Customer Service

- Entrusted with supervisory responsibilities when manager is not available.
- Experience with golf rules and regulations.
- Provide customer service and create a welcoming environment.
- Manage golf schedule to ensure adequate payment.
- Train and direct any new employees.
- Cover the golf shop and answer calls and register payments when needed.

PAMBROS TRANSPORT CORP. Kearny, NJ August 2020 – Present

Office Assistant.

- Answering Phone calls and emails from fellow employees
- Organizing paper work each morning and making sure each of the day's before task are entered correctly into the system
- Creating invoices for new orders and making sure the custom pricing are correct
- Create incident reports when necessary
- Replaces Dispatchers when they are not around or off work.

SKILLS:

- Knowledgeable in Microsoft Word, Excel, PowerPoint,, different Social Media technologies and WordPress.
- Languages: Fluent in written and verbal Spanish/English.
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ADDITIONAL:

- Creator, owner and manager of www.worldsportsculture.com
- Creator, owner and manager of youtube channel and IG with 10K+ followers — The Culture Catalog
- Former Certified Personal Trainer by Personal Training Institute of America
- Writer for Rutgers Newark newspaper back in 2014-2015