C. Noel Sanchez Brubaker

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EDUCATION

Brigham Young University - Marriott School of Business

Jan 2023 – Dec 2024

Bachelor of Science in Experience Design and Management 2024

Provo, UT

- GPA 3.88
- Specialized Topics of Study: Experiential Marketing, Event Management, DEI, and Scrum & Agile

EXPERIENCE

Common Spirit Hospital Administration

Apr 2024 – Jul 2024

Redding, CA

Patient Experience Intern

- Collaborated with healthcare professionals to address patient concerns and enhance communication channels
- Assisted in developing and implementing patient-centric initiatives aimed at improving the health care experience

Sundance Mountain Resort

Jul 2023 - Apr 2024

Provo, UT

Communications Specialist

- Spearheaded a departmental rebranding and restructured the guest experience at Sundance through simplistic design
- Designed essential events for the opening day of the 2023 Ski Season increasing family bonding and brand loyalty
- Directed inbound and outbound communication channels, responding promptly to 70+ guest inquiries daily via phone, email, live chat, and customer facing service

T. Adam Bowen, DO. Family Eve Care Ophthalmology Clinic

Aug 2022 – Jan 2023

Redding, CA

Medical Technician

- Administered examinations for 16-25 patients seen in office and supported the needs of the staff
- Accommodated 100+ handicapped and disabled peoples' needs by adjusting equipment and machines making examinations more accessible and friendly to the encumbered
- Developed a system allowing nearly double the number of patients able to be seen each day by managing time efficiency and operation of eye equipment

PROJECTS

Hill Cumorah Visitor Center

Jan 2024 – Apr 2024

Experience Designer

Provo, UT

- Collaborated with the Church of Jesus Christ of Latter-day Saints executive team to help redesign the Hill Cumorah Visitor Center in NY, which hosts thousands of visitors from around the world
- Worked through the discovery, ideation, prototyping, and feedback phases to iterate and build an experience focused solution for a business challenge

Lime Ricki Experiential Marketing Campaign

Jan 2024 – Apr 2024

Experiential Marketer

Provo, UT

- Crafted an immersive brand experience for swimsuit company Lime Ricki to connect with their target audience and build brand awareness and loyalty
- Utilized consumer insights and marketing reports to tailor experiential marketing campaign and maximize impact

Private Event Oct 2022 - Jun 2023

Event Director

Redding, CA

- Directed 4+ major events accommodating up to 460 people and ensured a positive experience for guests by eliminating any possible negative cues
- Supervised technical performance of entertainment, ceremonies, and major events to ensure occasion would run smoothly by utilizing radical collaboration

SKILLS, CERTIFICATIONS & INTERESTS

- Visual Storytelling through Adobe Creative Suite: Photoshop, Illustrator, and InDesign
- Coding Skills: Entity-Relationship Diagramming, SEO, Structured Query Language, Tableau, Excel Solver, Pivot Tables, and Charts, HTML, CSS, Bootstrap, Flow Chart Diagramming, and: VBA Programming in Excel
- Artistic Abilities: Illustrations, Graphic Design, Fiber Arts, and Photography