



Return Address
BT Response Centre
PO Box 10942
LEICESTER
LE3 4HX



Important information
about your new BT
home phone service.

Mr A B Sample
Sample House Number
Sample Road
Sample Town
Sample County
AB1 2CD

Role Key



Mailsort code

Phone nowhere near your router? You may need to order a free adaptor.

Hi <name>,

Your new BT home phone service – Digital Voice – works by plugging your phone into your broadband router, instead of the wall.

But that could be tricky if your router is far away from your phone – such as in the hallway or in the cupboard under the stairs.

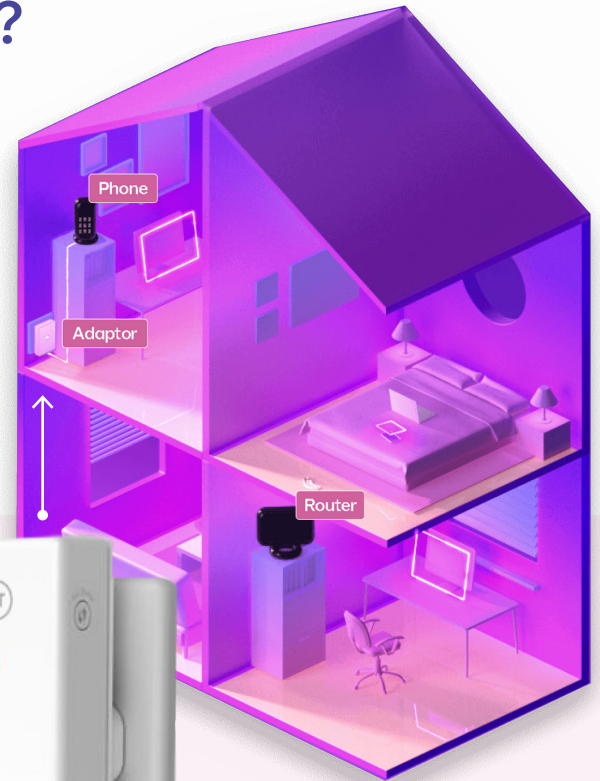
If you can't plug your phone into your broadband router without having to move it, you'll need to order a free adaptor.

The adaptor plugs into any wall socket.

Plug your phone into the adaptor – it will connect wirelessly to your router. That's it, you're all set.

Order your free adaptor at bt.com/dvequipment or text **ADAPTOR** to **61998**.

Keep an eye out for information on how to set up your new home phone service, which we'll be sending soon.



For more help on how to set up your adaptor, watch the video at:
bt.com/help/landline/digital-voice--how-do-i-set-up-my-service