## **Pathways to Success**

Habitat









## Why Stable Housing Matters

Research shows that increasing access to stable, affordable housing is the most cost-effective strategy for reducing childhood poverty and increasing economic mobility in the United States.



## **Our Partnership**

The Pathways to Success partnership between MPHA, Twin Cities R!SE, and Twin Cities Habitat for Humanity aims to make stable housing a reality for more people.

When our organizations work together, we can provide more supports and a proven pathway to success.

#### PATHWAYS TO SUCCESS



#### Who We Are & What We Do

- MPHA owns and operates ~6,000 units of public and deeply affordable housing.
- This includes >700 scattered site family homes, serving >3,100 residents.
  - These single-family, duplex, and fourplex homes are spread throughout nearly every neighborhood in MPLS.
  - The units are owned and operated by the agency's wholly controlled non-profit, Community Housing Resources (CHR).





#### The Success of CHR

- CHR accounts for more than 80% of the agency's housing available for families with children.
- MPHA provides families safe, stable, affordable housing, but the agency does not receive federal funding to provide socio/economic supports.
- Despite the lack of funding for supports, MPHA's scattered site family homes provide families a solid foundation for upward mobility.
  - Residents increase their rates of employment, earned income, and graduate to new housing.





#### The Success of CHR, cont.

- Of the current CHR heads of household, 19% were employed when entering CHR, earning an average income of \$20,722/yr.
- Today, 67% are employed, earning and average income of \$34,225/yr.
  - >60% of these residents' earned income increased while living in CHR homes.
- Between 20'-22', 17% of families leaving CHR purchased their own home.
- These results are despite MPHA not receiving funding to provide socio/economic supports.





#### **Application Process**

- When waiting list is open (currently closed), applicants apply in-person or online.
  - The waiting list has recently been as long as 8,000 people, >80% of whom are Black.
  - Applicant eligibility is detailed in the agency's annual Statement of Policies.
- Families stay in CHR homes an avg. of ~6 years before moving to new housing.
  - As a result, the agency has about 70 CHR vacancies for new families a year.
- When it's a person's turn from the waiting list to move into a CHR home, the agency contacts them, provides tours and offers applicants up to 2 available units.
- When a family accepts a unit, the agency draws up a lease agreement and the family is usually able to move in within seven days of accepting their new home.



### The Opportunity

- Through partnerships, MPHA wants to provide its families assistance navigating employment and housing support services to help families graduate from CHR.
- MPHA seeks to provide families with on- and off-ramp supports to set families up for long-term economic and housing success.



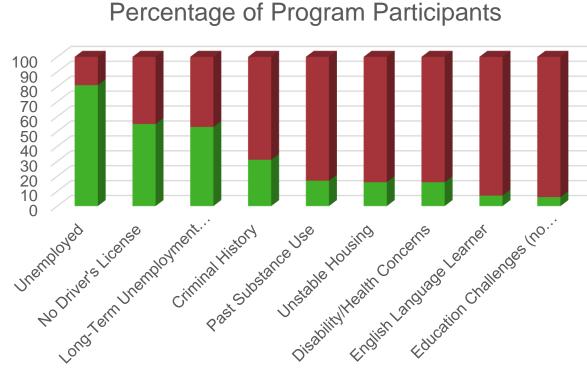
#### Who We Are & What We Do

- Helping individuals become empowered and employed since 1993.
- One-on-one career coaching, interview prep, resume creation, paid internships, and more.
- Skills covered: emotional intelligence, financial literacy, tech literacy, 21<sup>st</sup> century life skills, critical thinking, leadership, and more.





#### **Barriers that Twin Cities R!SE Addresses**



∎Yes ∎No



#### Programming & Careers Programs

- One-on-one career coaching
- Grants for transportation & education
- Interview prep & resume creation
- Paid internships
- Guaranteed job interviews
- \$200 participation incentive
- Lifelong career club membership





#### My Road to Success

#### Personalized Career Training Program

- Professional career
  development training
- Career Exploration & Customizable Career Pathway
- Identify Transferable Skills
- Networking Opportunities & Employer Partner Interview Introductions
- Certification from Dakota County Technical College



Call Center/ Customer Service

#### Deliver A Dynamic Customer Service Experience

- You acquire skills needed to deliver customer service and excel in various sectors.
- Relationship Building
- Communication Skill
  Development
- Customer Service
  Terminology
- Certification from Saint
  Paul Technical College



#### Facilities Maintenance Specialist

#### Facility/Warehouse Operations & Management

- You acquire skills needed to obtain entry-level positions in facilities & maintenance.
- HVAC, Plumbing & Blueprint Reading Basics
- Electrical & Mechanical Systems
- Operation of Equipment & Hand Tools
- OSHA 30 certification, 30 hours of continuing education units, and boiler exam preparation





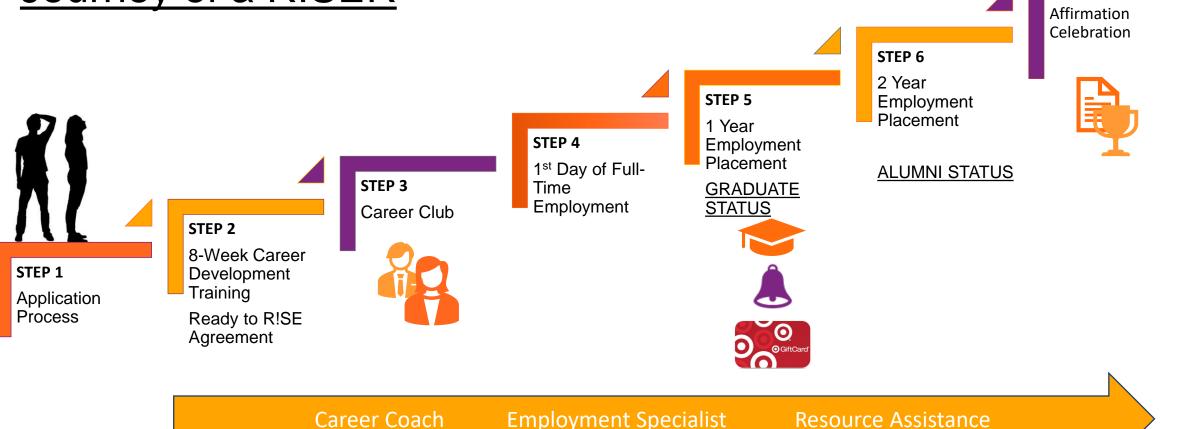
#### Stats on Success

- On average, TCR participants receive an average starting pay of \$18.29/hour or \$37,359/year
- Pay equity between Black & white participants
- 73% of participants still have their full-time job after one year
- Participants with a background are 22% less likely to be repeat offenders



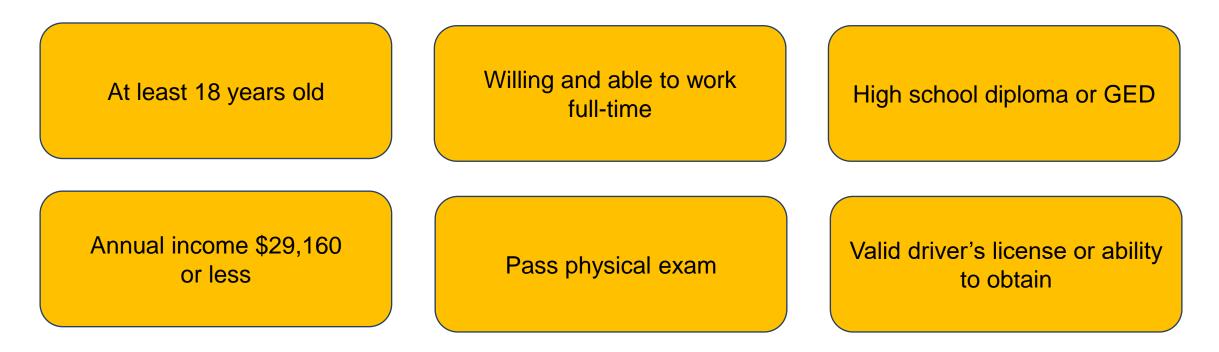


### Journey of a R!SER





#### **Eligibility Requirements**





#### The Opportunity

- Twin Cities R!SE wants to continue empowering its program participants after they've achieved and sustained full-time employment.
- People who sustain full-time employment can begin saving money and/or investing it in their future through homeownership.

Who We Are & What We Do

- Help low-to-moderate income families
  purchase their first home
- Offer financial coaching, homeowner education classes, one-on-one support
- TruePath Mortgage product specifically for first-time homebuyers





### Housing Barriers that Twin Cities Habitat Addresses

- Affordable 30-year fixed mortgage; monthly payments capped at 30% of household income
- No down payment & help with closing costs
- No private mortgage insurance (PMI)
- Financial & homebuyer education
- Post-purchase support





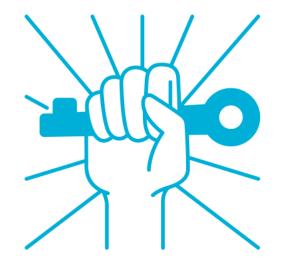
### Programs Offered

- Homeownership Program with education classes
- Financial Coaching Program
- TruePath Mortgage
- Mortgage Foreclosure
  Prevention Program



### Stats on Success

- Have partnered with 1,600+ families since 1988
- 328 Habitat homeowners have paid off their mortgages
- Many people who complete Homeownership Program go on to purchase a home
- Families build generational wealth they can pass to their kids and grandkids







#### Program Process

- 1. Review program requirements; complete eligibility form
- 2. Complete program application
- 3. Complete programs (Financial Coaching and/or Homeownership Program)
- 4. Home search
- 5. Mortgage application with TCHFH Lending, Inc.
- 6. Home closing!





#### Financial Coaching Eligibility Requirements

Minimum income \$42,000 income eligibility is reviewed annually

1 year of continuous employment

No minimum savings requirements

Credit score 580 preferred Debt to income (DTI) ratio is less than 18% Less than \$1000 in judgements, Less than \$2000 in collections and Bankruptcy discharged 2 years

7-county metro resident





#### Mortgage Ready Eligibility Requirements





### The Opportunity

- TCHFH works specifically with low-tomoderate income families.
- Looking to partner with organizations dedicated to helping people get on their feet and build a better future
- Strives to close the racial homeownership gap and help more Black families achieve homeownership



## **Partnership in Action**



## **Next Steps**

- Build MPHA-specific TCR Tools
- Develop promotional materials for residents
- Develop a three-way data sharing process to track success metrics
- Begin a limited test of the partnership for a period of months; solicit participant feedback; adjust program accordingly
- Prepare for broader partnership launch, later in 2023



TWINR!SE





# Thank you!



