



NEENAH DORN

CONTACT

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 [Bold Profile](#)

SKILLS

- Issue Resolution
- Product Sales
- Customer Support
- Social Media Technologies
- Social Media Posting
- Teamwork and Collaboration
- Facility Operations

CERTIFICATIONS

- First Aid/CPR Certified
- expiring August of 2024

Multi-skilled in Customer Service | Very Helpful and Outspoken | Leadership Skills | Diverse in the Sports Field/ Knowledgeable in Outreach and Volunteer Work

EDUCATION

April 2024

Bachelor of Arts Journalism, Broadcast

University of Cincinnati, Cincinnati, Ohio

- Digital Broadcast News Certificate expected April of 2024
- Dean's List Spring Semester 2023
- J.C. Wynn Scholarship (Morning Star Baptist Church)

WORK EXPERIENCE

April 2020 - Current

Shift Lead Panera Bread, Cincinnati, OH

- Enhanced team productivity by implementing efficient work and regularly reviewing performance in guest and food services.
- Developed team members' skills through targeted coaching sessions, resulting in improved individual performance.
- Empowered team members by delegating responsibilities according to individual strengths and areas of expertise.

June 2016 - Current

Volunteer Outreach Ministry Morning Star Baptist Church, Cincinnati

- Current church Morning Star Baptist Church has outreaches in the community with food and toy giveaways all year around.
- Volunteer and attend different food pantries in the community to give additional help to people in need.
- Enhanced ministry outreach by developing and implementing community engagement strategies.

November 2020 - February 2022

COVID-19 Contact Tracer University Of Cincinnati, Cincinnati, OH

- Investigated and identified confirmed and suspected coronavirus cases through the UC COVID Check app.
- Communicated with documented COVID-19 patients and other exposed persons via phone calls and email.
- Provided educational and informational resources regarding isolation policies and quarantine measures as well as daily check-ins of any changes with symptoms.

March 2017 - May 2021

Audio/Visual Ministry Morning Star Baptist Church, Cincinnati

- Responsible for audio and visual aspects of Sunday morning services.
- Record services every Sunday and upload them to our Youtube page.

INTERNSHIPS

Social Media Intern (YMCA) June 2019-August 2019

- Volunteered delegating social media posts and updating webpages.
- Capture high-quality photos and videos showcasing kids' camps, classes, and member success stories.

Local 12 News Intern (WKRC) January 2024-April 2024

- Assist reporters in gathering news materials, conducting interviews, and covering events in-person and remotely.

- Compile and organize data and background information for news articles.
- Write news articles, feature stories, opinion pieces, and other content for digital and print publication.
- Collaborate with producers and reporters to refine writing skills and develop compelling storytelling techniques.