

Order Search

Order # Customer Branch # City Country State

Priority PM Assigned Technical Support Refer

Field Tech Quote # Quote Name

Showing 0 to 0 of 0 entries

Order # Type Created PO # Customer Branch # State

1 Order #: Search for a ticket using the specific order number.

3 Branch #: Search for a ticket belonging to a specific branch.

5 Country: Select the country your ticket is in.

2 Customer: Search for all tickets related to a specific customer.

4 City: Search for a ticket in a specific city.

Customer

- Acadia Healthcare
- Albion Ventures
- Apple American Group
- Arlington Computer Products
- ASSURED AUTOMOTIVE (2017) INC
- AutoZone
- Azria Health
- Bed Bath & Beyond
- Bell American Group

Country

- Select -
- US
- CA

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Order # Type Created PO # Customer Branch # Status

No data available

6 Priority: Search for a tickets by priority type.

8 Technical Support: Search for tickets flagged for tech support

10 Quote #: Search for ticket by a quote number.

Priority

Select - Select - Standard Emergency Move Add Change

7 PM Assigned: Search for tickets assigned to a specific project manager.

PM Assigned

Select options

Check all Uncheck all

☐ CPI API

☐ Ken

☐ Scott

☐ Steven

☐ Theresa

☐ Engle

☐ Alex

☐ Innu

9 Field Tech: Search for tickets assigned to a specific field technician.

Field Tech

Field Nation - Dominic (User ID:)

Field Nation - James (User ID:)

Field Nation - Jeff (User ID:)

Field Nation - Manuel (User ID:)

Field Nation - Mark (User ID:)

Field Nation - Michael (User ID:)

Field Nation - Ryan (User ID:)

Field Nation - Shun (User ID:)

Field Nation - Tim (User ID:)

Country: State: Zip: Type: Status:

Technical Support: Reference: PO #: Req By: Entered By:

Quote Name: Max Row:

Branch #	Status	Location	Reference	Project Name	Field Tech(s)
No data available in table					

11 State: Select the state a job is located in.
Important Note: Make sure to select the country before selecting the state.

13 Type: Search for tickets by a specific ticket type.

Type:

- Break / Fix
- Project
- Installation
- Equipment Only
- Tech
- Credit
- Voice

12 Zip: Search for tickets in a specific zip code.

14 Status: Search for tickets by ticket status.

15 Reference: Search for a ticket by the **CUSTOMER'S** ticket reference number.

Status:

☒ Check all ☐ Uncheck all

- ☐ Open
- ☐ Review
- ☐ Dispatched
- ☐ Tech On-Site
- ☐ Pending
- ☐ Follow-Up
- ☐ On Hold
- ☐ Quote Denied

Hide Extended Search

Refresh

Reset

Country

Select - ▾

State

11 Select - ▾

Zip

12

Type

13 Select - ▾

Status

14 Select options ▾

Search

al Support

Reference

15

PO #

16

Req By

17

Entered By

18

Quote Name

Max Row

250

Branch #

Status

Location

Reference

Project Name

Field Tech(s)

No data available in table

16

PO #: Search for a ticket by the purchase order number.

17

Req By: Search for tickets requested by a specific individual.

18

Entered By: Search for tickets created by a specific person.

Entered By

Alan
Alex
Allyson
Altrina
Amanda
Andrew
Angeline
Angie
Answering_MN

19

Quote Name: Search for tickets with a specific quote name.

Quote Name

JEWEL OSCO #1443 Replacement Station Module install
Jo-Ann #204
JEWEL OSCO #224 Nortel Tray replacement