



Dear <PatientFirstName>,


As the CenterWell® Chief Medical Officer, I want to make sure you receive the care and support you need. Today, I'm writing about the importance of knowing how to take your medicine. Taking your meds as directed by your doctor helps you be your healthiest and feel your best. That way, you can focus on enjoying the summer—and beyond.


Your primary care team at CenterWell® <Center Name> is here to help. If you have questions or want to talk about your medicine, call your center today.

Tips to stay on track with your prescriptions

 **Plan ahead for refills.** If you are running low on medicine, you may need a refill from your doctor. Request a refill when you have one to two weeks of medicine left.

 **Let your care team know if cost is a concern.** They can help find assistance programs or lower-cost options.

 **Remember to take your medicine.** If it's hard for you to take your medicine correctly, call your center—they're here to help.

 **Prepare for appointments.** Write down how many refills you have, questions for your doctor and your pharmacy info. Bring this and your medicine bottles with you.

We know that getting to the pharmacy isn't always easy. CenterWell Pharmacy®, our mail-order partner, can work with your care team to ensure you get the right medications, on time*. Your prescriptions are delivered right to your door, and you can also receive refill reminders or even opt in to auto-refills for certain prescriptions. Find more information about CenterWell Pharmacy by calling **844-222-3909 (TTY: 711)** or by visiting **CenterWellScripts.com**.

Taking your medications as prescribed is one of the most important things you can do for your health. It's a simple step that can lead to better days, more energy and greater peace of mind.

On behalf of myself and your care team, I'd like to thank you for trusting us with your care. We value you as a patient.


Sincerely,



Dr. Vivek Garg, Chief Medical Officer

[R1 Proof]

* CenterWell Pharmacy is affiliated with Humana. Other pharmacies are available in the Humana network. Certain drugs are only available in a 30-day supply. Savings and copays are subject to the terms of your health plan.

 **CenterWell <Center Name>**
<Center address>
<Center Phone>

