

NICO ALBA

Technical Writer / Documentation Engineer

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SUMMARY & LIFE PHILOSOPHY

I'm a technical writer / documentation engineer specializing in docs-as-code, AI content orchestration, and managing doc systems end to end. I'm passionate about Markdown, information architecture, API docs, AI enhancement, zero-trust networking, blockchains, cybersecurity, and decentralization.

I bring order, understanding, and efficiency to tech docs through Diátaxis-based information architecture, active oversight of agents, and a pedagogical approach based on active learning. I like to test what I'm writing, as one can't explain if they don't understand. I've built sample apps from scratch, debugged them, and created tutorials explaining the process.

I carry a growth and accountability mindset wherever I go, striving for daily self-improvement, increased efficiency, and principled action. My goal is to join a technical, mission-focused team building in AI, developer tooling, cybersecurity, or Web3 infrastructure.

EXPERIENCE

— **Lead Technical Writer** 10/2025 – Present
NetFoundry

- Manage all documentation for NetFoundry and its open-source core, OpenZiti. It's a zero-trust networking platform that secures everything by identity, from apps and developer connectivity to AI agents (LLM and MCP gateways).

— **Vice President, Engineering Division** 01/2024 – 04/2025
Goldman Sachs

- Helped take our internal developer portal from 0 to 300 products, with 14k monthly active users, 560k monthly page views, hundreds of contributors, and 5k total pages of documentation.
- Evangelized EngHub, docs-as-code, and good documentation across GS Engineering.
- Managed a summer intern on the developer team.

— **Associate, Engineering Division** 01/2022 – 12/2023

— **Senior Analyst, Engineering Division** 07/2020 – 12/2021

— **Technical Writer 3** 04/2019 – 06/2020
Microsoft Redmond, WA

- Maintained Azure Stack, Azure Media Services, and JEDI documentation, focusing on editing, freshness, and SEO.

— **Technical Writer** 04/2016 – 03/2019
Adobe Lehi, UT

- Created documentation for Adobe Experience Cloud, including content production and strategy, editing, publication, and release notes.

TRAINING / COURSES

- Learn Python 3
- Swagger and the Open API Specification
- API Technical Writing 1: JSON and XML
- API Technical Writing 3: The Art of API Documentation
- Mastering Ethereum
- Learn JavaScript
- Coding for Writers: Basic Programming
- API Technical Writing 2: REST
- Automate the Boring Stuff with Python
- Scrum Master Training



SKILLS / TOOLS

docs-as-code · developer, API & end-user docs · CI/CD · information architecture · SEO · project mgmt · DevRel/DevOps · AI workflows & agent orchestration

VS Code · Git · GitLab/GitHub · GitHub Actions · Linux · Jira · Postman · static-site generators (MkDocs · Sphinx · Docusaurus) · Vale · Mermaid · Redocly · Scalar · Swagger/OpenAPI · FastAPI · Claude Code · Codex · GitHub Copilot · Confluence

LANGUAGES

English/Spanish	Fluent
Markdown	Expert
reStructuredText	Intermediate
HTML/CSS	Intermediate
XML/JSON/YAML	Intermediate
Python	Actively Learning
Javascript/TS	Basic/Learning

EDUCATION

Tech Comm Certificate
University of California, Riverside (4.0 GPA)

B.S., Sociology
University of Utah

AWARDS & ACHIEVEMENTS

- 🏆 Engineering Tenets Award — Goldman Sachs
- 🏆 2024 Goldman Sachs Chess Tournament finalist
- 🏆 2016 President's Club (Diamond Wireless)
- ★ 1964 personal best Glicko rating for blitz chess
- 🏋️ 315/435/545 personal bests in power lifting