

Learner Response Summary

Successful

Scenario: Communicating with Clients and Team Members when Clients Refuse Treatment (017)

Started On May 28, 2023

14.0 / -

Organizational plan

Your Choices:

- Report 1.0 pts ✓
 - Review patient charts 1.0 pts ✓
 - Assessments 1.0 pts ✓
 - Documentation 1.0 pts ✓
 - Infusion pump inservice ✗
 - Medication review ✗
 - Medication pass ✗
 - Break 1.0 pts ✓
-

Shift report

Your Choices:

- Mr. Foo ✓
 - Mrs. Davoski ✓
 - Mr. McCloskey ✓
-

How do you proceed with this report? (Mr Foo)

Your Choices:

- I wish to clarify some information ✓
-

What is your immediate priority?

Your Choices:

- Mrs. Davoski ✓
-

What are your options in response to the patient's behavior?

Your Choices:

- Don't disturb, return later 1.0 pts 
-

What are your responsibilities in relation to the medication refusal?

Your Choices:

- Consider client needs 1.0 pts 
-

What do you think might have contributed to the development of loose stools?

Your Choices:

- Medications 1.0 pts 
-

Do you provide report?

Your Choices:

- Request Doctor ID 1.0 pts 
-

Based on the patient's reaction, how would you proceed?

Your Choices:

- Double check medication 1.0 pts 
-





What is the best way to describe to Mrs. Davoski how Atacand works?

Your Response:

causes relaxation to the blood vessels from the heart, letting the blood be pumped around the body more easily.

The patient has refused this medication regardless of your client centred approach. What are your next steps?

Your Choices:

- Document refusal in medication administration record (MAR) 1.0 pts 
 - Notify Most Responsible Physician 1.0 pts 
 - Retake B/P 
 - Document in Narrative Note 1.0 pts 
-

How would you respond to Mrs. Davoski's statement that she wants to leave the hospital?

Your Response:

Ask her why she is feeling the way she is.
validate her feelings
provide education without sounding pushy.

What is your priority responsibility when a patient wishes to leave against medical advice - before being formally discharged

Your Choices:

- Notify the most responsible physician 1.0 pts 

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