

We've got your back

We've lined up a team of professionals committed to your success at ASU, from the time of your enrollment all the way through graduation.

Enrollment Counselor

Your Enrollment Counselor will help you select the right degree program, discuss admission requirements, request your transcripts, and complete your enrollment application.

- Finding the best program for your goals
- Application assistance
- Guidance and updates throughout the admissions process
- Preparing you for your first day of classes

asuonline.asu.edu/become-student/admission

Academic Advisor

Your Academic Advisor will work with you to provide course recommendations, discuss credits, explain policies and procedures, and keep you on track to graduate.

- Course scheduling
- Requirements for majors, minors and certificates
- Staying on track to graduate
- Academic policies
- Transferable credits

“90% of ASU graduates get job offers within 90 days of graduation.”

—ASU Career Services

Financial Aid Counselor

Your Financial Aid Counselor will help you find the best way to fund your education by maximizing your scholarship and grant opportunities and minimizing student debt.

- Financial aid instruction through graduation
- Award explanation and cost review
- Loan borrowing guidance
- Student loan repayment resources

students.asu.edu/financialaid

Success Coach

Your Success Coach will reach out to you periodically to ensure you are meeting your goals, balancing your work and home life with your college responsibilities, and progressing through your degree successfully.

- Professional coaching to identify and overcome obstacles
- Navigating ASU resources
- Short-term and long-term planning
- Strengths-based approach
- Valuable resource for all students
- Personal connection to ASU

Your Success Coach will help you meet your goals, balance your life with your college responsibilities, and progress you through your degree successfully.

What is Success Coaching?

Coaching is part of the online experience at ASU and is tailored to you and your goals, both academically and professionally. The majority of students at ASU Online are working professionals leading busy lives. Coaching is a space for you to step back during the session and discuss your experiences, strategies, and priorities to stay connected to your end goal.

How does it work?

Success Coaches are here to help guide you through your higher education journey! You can connect with your Success Coach in a variety of ways, including:

Phone meetings
Email communication
Text messages

What do students focus on?

Every student is unique and comes to ASU with different goals and challenges. Common areas of focus during coaching meetings include:

School Community	Graduation
Academics	Health & Support
Career	Finances
Managing Commitments	Effectiveness

What are students saying about Success Coaching?

“I think the coaching that ASU offers its students is an incredible service. I feel like I am wanted, and that is an amazing feeling to have at such a large institution.” —Christine W.

“It definitely helped me keep my eye on the ball, and that’s hard sometimes. These (coaching) sessions keep you looking at the end result and how, from week to week, those little things that you do matter in getting you to your destination. You are one step closer. Sometimes it’s hard to see that every little mile and step counts.” —Arthur M.

What do Success Coaches focus on?

ASU understands the types of challenges students face and is a committed partner in your academic and personal success. Coaches are available to help you achieve work/school/life balance.

Clarifying where the student wants to be after graduation
Connecting to what the student needs to accomplish every week
Organizing the student to get work done
Motivating students to overcome obstacles
Reaffirming the value of the university