



RACHEL MACDONALD

DEPUTY SHERIFF TRAINEE

Profile

I am a law enforcement professional employee with over 4 years in public service and over 15 years of customer service experience. I have used my time as a 911 dispatcher to qualify myself to transition my career into becoming a deputy sheriff. I am passionate about being a first responder and making the community a better place,



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EXPERIENCE

DEPUTY SHERIFF TRAINEE

Los Angeles County Sheriff's Department

2022 - Present

- Criminal Justice application of the California Penal Code
- Weapons Training
- Defensive Tactics
- Emergency Vehicle Operations

911 DISPATCHER

Los Angeles County Sheriff's Department

2019 - 2022

- Emergency response call communication and coordination
- Allocate and dispatch emergency resources to deputies
- Work with multiple agencies and interdepartmental stations on Large scale emergency response operations

OPERATIONS SUPERVISOR

Rapid Response Monitoring

2016 - 2019

- Strategically assign operators to alarm calls to ensure timely response
- Review calls and accounts for service accuracy and professionalism

EDUCATION

NATIONAL UNIVERSITY

2021-2023

Bachelor of General Studies

with a concentration in Sociology and Communications

AWARDS & CERTIFICATIONS

- LASD Academy Experience
- 2020 & 2021 "Dispatcher of the Year" Award
- Mental Health Crisis Intervention for Dispatchers Certification
- Terrorism Awareness for Dispatchers Certification
- California Peace Officers Standards and Training (POST) for Dispatchers Certification