

# Penelope Oseguera

**Experienced criminal justice training and technical assistance professional**  
eager to put her knowledge into practice.

## CONTACT

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## SKILLS AND PROFICIENCIES

- Criminal justice training and technical assistance
- Professional knowledge of criminal justice resources and evidence-based practices
- Project management
- Report writing
- Written and oral communication
- Case management
- Data management and reporting
- Change management
- Strategic planning
- Capacity building
- Digital learning programming

## LANGUAGES

- English (Native)
- Spanish (Native)
- French (B2 Level)

## WORK HISTORY

### ICF

Training and Technical Assistance Team Lead | May 2023 - Present

Training and Technical Assistance Coordinator | Mar 2022 - May 2023

- Ensure TTA Coordinators are completing and accurately documenting their assignments
- Create training resources for TTA Coordinators to succeed in their roles
- Provide supervision and support, both in one-on-one and group settings, to TTA Coordinators
- Maintain and execute a portfolio of criminal justice TTAs from the beginning to the end of the TTA lifecycle
- Work on special projects, including the Public Safety Partnership (PSP) and special events
- Serve as a subject matter expert on various aspects of the TTA work conducted by the BJA NTTAC team

### 211 San Diego

Learning Technology Specialist | Oct 2019 - Feb 2022

- Created learning and development solutions for 211 agents related to their work with justice-involved clients, specifically focusing on:
  - Identifying resources to provide to these clients (i.e., judicial, legal, law enforcement-related, substance abuse, and victim services)
  - Navigating 211's internal infrastructure and protocols to identify the most appropriate resource for each client
  - Understanding the landscape of San Diego's justice systems, the demographics of the justice-involved population, and how to best approach these clients
  - Providing trauma-informed service

### San Diego State University

Graduate Assistant | Aug 2020 - May 2021

- Fully migrated artcrimearchive.net website from Wix to Wordpress
- Graded work for graduate advisor's undergraduate criminal justice courses

### San Diego Workforce Partnership

Reporting Coordinator | Jun 2019 - Oct 2019

Program Coordinator | Feb 2018 - Jun 2019

Business Program Specialist | Aug 2016 - Feb 2018

Business Development Specialist (Temporary) | Feb 2016 - Aug 2016

- Promoted to Reporting Coordinator to fill a more specialized role for work with justice-involved clients, including:
  - Ensuring system data was entered and reported on with accuracy and precision
  - Ensuring subrecipients were compliant with data management
  - Receiving and reviewing reports from subrecipients to determine their impact on the field and whether the Workforce Partnership would continue to fund them moving forward

## EDUCATIONAL BACKGROUND

### Master of Science, Criminology and Criminal Justice

San Diego State University, San Diego | 2020 - 2021

*Master's Research Scholarship Recipient*

### Bachelor of Arts in Literatures in English

UC San Diego, San Diego | 2011 - 2015

*Graduated with Cum Laude and department honors*