

CoMMUNITY

SEPTEMBER 2019



Inside...

Skype's the Limit

Kudos

You Matter

MAP Gift

Family Fun & Fitness Day

Officer Moultry

Seen & Heard

Up Next

Skype's the limit for Information Services

The City of Memphis prides itself on being "Brilliant at the Basics." One way employees excel at this is by staying proactive.

- Last month, the Information Systems (IS) division completed the installation of more than 50 Skype phones for EMS Administration, Fire Investigation and Air Mask Services.
- The telecommunications team began the project in March 2018, replacing 29 Nortel telephones. Through the tedious process of paperwork, purchasing, and installation, IS was finally able to bring the Skype rollout to life.

"Users can now use their phone for more than just a desk phone," said Paige Jackson, Communications and Training Lead for Information Services. "Skype provides users access to instant messaging, video calls, unified messaging through multiple devices and is available in a mobile app."



Skype phones provide efficiency.

Did you know...

Skype provides significant savings for the city.

Overall, CoM has more reliable phones because we are now using current technology.

More divisions can look forward to receiving this new technology, which is already in use by all CoM fire stations, certain community centers and golf courses, and HR Total Rewards.

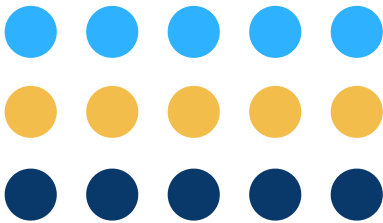
Kudos: LaChandra Bell



LaChandra Bell has an understanding ear mixed with a dash of empathy for people who need to talk to someone. She's the kind of person who attentively listens and tries to offer uplifting words of comfort.

Her faith is as steadfast as her character. It's one of the reasons Racquel Nelson submitted LaChandra's name for kudos. Both are administrative assistants to deputy police chiefs. "She has a caring spirit that manifests through her work and communication with others," Racquel said.

LaChandra will celebrate her 20th year with the city in December. Most of her career has been with the police department; the last five years with Deputy Police Chief of Special Operations Michael Hardy. She's typically at work every morning no later than 7:50. The first thing she does is calm her mind and read something inspirational.



"The best part of my day is when I'm able to offer help to a concerned citizen, or support to a coworker in need, LaChandra said. "This gives me my greatest satisfaction and keeps me in a positive state of mind."

"The best part of my day is when I'm able to offer help to a concerned citizen, or support to a coworker in need. This gives me my greatest satisfaction and keeps me in a positive state of mind." - LaChandra Bell, Administrative Assistant, Police Services

Do you know a CoM employee who deserves recognition? Submit them for Kudos! Send an email explaining why with a picture to HRcommunications@memphistn.gov by the 20th of each month.

September is National Suicide Prevention Month. All month, mental health advocates, prevention organizations, survivors, allies, and community members will unite to promote suicide prevention awareness.

World Suicide Prevention Day is September 10. It's a time to remember those affected by suicide, to raise awareness, and to focus efforts on directing treatment to those who need it most.

YOU MATTER **CALL EAP**

City of Memphis Employee Assistance Program (EAP)
8 a.m.-5 p.m. M-Th/8 a.m.-5 p.m. Fridays
901-458-4000

NO CALL IS EVER TOO SMALL

Concern Employee Assistance Program is a free, confidential resource available to help part-time and full-time City of Memphis employees and their families during stressful times.

Full-time employees using BlueCross BlueShield of Tennessee have up to 10 behavioral health visits at no cost.

Students find their jam in hundreds of jars of peanut butter



Students donated hundreds of jars of peanut butter.

High school students in the Memphis Ambassadors Program (MAP) and middle school students in the Memphis Apprentice Program donated 482 jars of peanut butter (491.64 pounds/6,748 servings) to the Mid-South Food Bank's annual Operation Feed campaign.

The more than 400 high school students in the Memphis Ambassadors Program and Memphis Apprentice Program Summer Leadership Academy, brought in the jars of peanut butter as part of their community service project.

Mary H. Brooks, MAP Support Coordinator, said she wanted the students to not just learn about the importance of giving, but to understand what giving peanut butter means.

**Thanks to your contributions,
The City of Memphis**

**Won the 2019 Operation Feed
Mayor's Plate**

Peanut butter is a protein," Brooks said. "It's an important part of nutrition. We wanted the Ambassadors to understand that their gift could be the only protein a child gets in a day."

The Ambassadors participated in a six-week leadership academy whose five pillars are Community Service, Leadership, Education, Entrepreneurship, and Perseverance.

The students learned leadership skills, critical/analytical thinking, financial literacy, hard/soft skills, volunteerism and life skills.

The Ambassadors also collected more than 2,600 back-to-school items to donate to families of school-aged children. MAP encourages its participants to be excellent in all they do. To achieve this goal the program has committed to "Empower our Youth for Positive Results."



Family Fun and Fitness Day Set for Sept. 21

The City of Memphis Family Fun & Fitness Day isn't your parents' company picnic. It's a rock-climbing, ziplining event that offers something for all 8,000 city employees.

It's a day when divisions aren't divided, and rank can depend on who catches the biggest fish, or which team wins the intramural basketball tournament. There's also a Family Feud competition. The team that makes it to the final round will play against Mayor Jim Strickland's team.

Employees can watch cooks demonstrate how to make healthy dishes. Several vendors will offer healthy food choices such as kabobs, said Melundee Scott, Total Rewards Wellness Coordinator.

Traditional picnic food like hamburgers and hotdogs will also be available.

In addition to the fun, the fitness part of the day, also includes eye exams, dental screenings, podiatry exams, carotid ultrasounds and flu shots.

The free biometric screening includes, a check of your glucose level, cholesterol, blood pressure and other key tests to determine your overall health.



Face-painting in the Kid Zone at FFFD

Family Fun & Fitness Day

When: 10 a.m. to 4 p.m., Saturday, Sept. 21

Where: For the Kingdom, 4100 Raleigh Millington Road in Raleigh

Details

- Free admission
- Employees must preregister to attend.
- Wristbands will be delivered to employee worksites starting the week of Sept. 9.

To register:

www.totalrewards.memphistn.gov

Call (901) 636-9000 8:30 a.m. to 3:30 p.m., M-F

Email: comfffd1@gmail.com

Officer Moultry finds his beat at City Hall's front door

When it came to choosing between a career as a Memphis Police officer or a firefighter, Officer Terry Moultry didn't decide based on a passion for either profession.

It came down to a phone call. He left a voicemail at the police department and fire department. He was going to join whichever called first. The Memphis Fire Department called four days after the police department. That was 21 years ago.

Moultry spent the bulk of his career patrolling the streets of Airways in South Memphis. Then seven years ago, his commander assigned him to City Hall. Moultry found his stride. He guards the front door with a firm hand and kind smile.



**"I love the people and
the culture.
Memphis is home
now."
— Officer Terry
Moultry**

Instead of breaking up a domestic fight, he gets people a visitor's pass and directs them to where they need to be. Moultry grew up in Pensacola, the oldest of two children. After graduating college, Moultry didn't want to work in a mill; common for people in the city.

His sister suggested that he move to Memphis with her. He worked several odd jobs, but soon realized he wanted to do something more — be someone better.

Police or fire would fit the bill. But, with the satisfaction he feels in his work, Moultry feels lucky the police department called first.

Seen & Heard



Photos 1-3: Bring your Child to Work Day

1. HR Chief Alex Smith with her daughter Sasha.
2. Sons and daughters learn about their parents' jobs.
3. Mayor Strickland and a young guest.
4. Memphis City Employees Credit Union cookout to benefit Operation Feed.
5. Innovate Memphis and 6. Talent Management team selfies on #CityHallSelfie Day.

If you have pictures of you and your team out and about and would like to be featured, please send them to HRCommunications@memphistn.gov. Be sure to include the names and what's happening in your picture.

Up Next, September...

Labor Day

Sept. 2

Government offices closed.

Twilight Thursdays

Sept. 5, 12, 19, 26 Extended hours to sunset.

Memphis Botanic Garden

750 Cherry Road

Free to members or with paid admission. Each week, there will be a different highlight from plants to pets. Visit memphisbotanicgarden.com/twilightthursdays for more information.

"Your Rights as a Renter or Homeowner"

Sept. 17, 5:30-7:30 p.m.

Benjamin J. Hooks Central Library – Third Floor

Attorneys from Memphis Area Legal Services will provide information on a renter's rights and obligations, steps to take if you are behind on your mortgage, and discrimination in housing and fair housing laws. There will be a question and answer session at the end.

Cooking with Julie: ZeroPoint Cooking Tips - Webinar (online)

Sept. 19, 1-2 p.m.

WW (formerly Weight Watchers)

In this webinar, Julie shares easy recipes and cooking tips to show ways to take advantage of ZeroPoint ingredients in your cooking and entertaining. You can watch even if you aren't a member.

Family Fun & Fitness Day

Sept. 21, 10 a.m.-4 p.m.

For the Kingdom, 4100 Raleigh Millington Road

City of Memphis annual employee gathering will feature swimming, fishing, a zipline, a rock climbing wall and lots of food. You must preregister to attend. (See page 4).

Professional Development Training

The following classes will be held at the Office of Talent Management, 2714 Union Ave. Ext. Fifth floor

- Embracing a Multigenerational Workforce: Sept. 6, 8:30 a.m.-12:30 p.m.
- Communication Strategies: Sept. 10 & 24, 8:30 a.m.-4:30 p.m.
- Respectful Workplace: Sept. 12, 8:30 a.m.-12:30 p.m.
- Successful Interviews: Strategies for Competency-based Interviews: Sept. 18, 8:30 a.m.-12:30 p.m.



This is only a snapshot of upcoming activities for employees. A full list of monthly activities can be found on the city's intranet by going to intranet.memphistn.gov. Please contact service.desk@memphistn.gov if you experience issues logging in.

CoMMUNITY is a monthly newsletter produced by the Division of Human Resources Engagement and Brand team. We welcome feedback and submissions. We can be reached by email, HRCommunications@memphistn.gov.