To be shared in the September 14 newsletter and on the company's intranet to all team members.

New version of analytics tool launches October 1, 2022

As you may know, the analytics team provides insights to both customers and team members to improve our operational processes, develop greater staffing solutions, continue building client trust, and generating new business opportunities.

As we evolve our solutions to better meet the reporting needs of our operations partners, **we're excited to roll out a new version of our reporting tool effective October 1, 2022.** Team members who utilize the tool can still access the old features until the links are retired on September 30, 2022.

Please review this slide deck and the below FAQs to learn more about the tool and how it will help support our customers.

FAQs

What's coming to the new version of the reporting tool?

The automated push-button solution provides self-service reporting for the quarterly reporting process. The analytics team occasionally updates this solution to better meet team members' needs. In August, we launched an update to adjust labeling and categorization within the reports, and to generally improve user experience in the tool.

How will the new version of the tool be available?

For your convenience, updated links will be available within the tool's current location. When you click the new links for the first time, select *Request Access* and you'll receive permissions within the same business day—usually within a few minutes.

What if I have questions or experience issues with the new tool?

Please direct any questions or concerns to here.