FOH Training: 30 hours





- UPON COMPLETION OF ALL TRAININGS, NTM EMPLOYEE FILE IS TO BE UPLOADED ON SNAG
- TRAINER TO COMPLETE VISUAL VALIDATION CHECKLIST FOR NTM BY END OF TRAINING
- NTM TO COMPLETE NEW HIRE TRAINING OUESTIONNAIRE AT END OF TRAINING

E.G.G.

Orientation

7:00am - 2:00pm

- Culture Learning Path
- HR Compliance Learning Path

FW Front of House Trainer Guide PG 1-17

- Classroom 1 (1 hour) with B.A.
- AYR with MOD
- Follow Shift with B.A.
- Abbreviations & Check Writing Class(1 Hour) with GM, MOD or B.A.

FW Front of House Trainer Guide PG 18-25

- AYR with MOD
- 6:00am 2:00pm
- Open Alley and FOH with B.A.
- Classroom 2 (1 hour) with B.A.
 - Abbreviations Test
- Follow Shift with B.A.

FW Front of House Trainer Guide PG 26-40

- AYR with MOD
- 7:00am 4:00pm
- Classroom 3 (1 Hour) with B.A.
- Final Check Writing Quiz and Abbreviations Test
- Follow Shift with B.A.
 - NTM takes 2 table section
- Mock Service with MOD
- Closing Side Work with B.A.

MH Restaurants Server Certification by GM

- Passsing Score = 100%
- If NTM scores less than 100%, complete Server Certification #2 on Training Day 4

Host Stand Experience

AYR with MOD

8:00am - 2:00pm

- Host with B.A. or MOD
 - No Wait Management
- 2 table section and Server Certification #2 if NTM scores less than 100% on Training Day 3

1st weekend shift NTM to be scheduled host or server with 2 table section



Orientation

7:00am - 4:00pm

- Culture Learning Path
- HR Compliance Learning Path

Fusion Prep Recipes, Builds, & Videos

- AYR with MOD
- Station Training with B.H.
- Close Line with B.H.

Fusion Prep Recipes, Builds, & Videos

AYR with MOD

6:00am - 2:00pm

- Open Line with B.H.
- Satefy and Sanitiation:
 - Time and Temp Log with MOD
- Prep (1 hour) with B.H.
- Station Training with B.H.

Fusion Prep Recipes, Builds, & Videos

AYR with MOD

6:00am - 2:00pm

- Open Line with B.H.
- Safety and Sanitation:
 - Steritech Walk with MOD
- Prep (1 hour) with B.H.
- Station Training with B.H.

Fusion Prep Recipes, Builds, & Videos

AYR with MOD

7:00am - 4:00pm

- Station Test
- Prep (1 hour) with B.H.
- Station Training with B.H.
- Close Line with B.H.

MH Restaurants Station Certification by GM

- NTM to be certified on one station by the end of training week
- NTM to be certified on prep & second station within 30 days
- 1st weekend shift NTM to be scheduled last in first out



