Discover DEP: CD Refresh Journey ORACLE CX Marketing DDPS_0004M, DDPS Touchpoint Subject Line + Super Subject Line Options SL1: ATTN: [First Name], your CD is approaching maturity—here's what's next SSL1: Your CD matures on [XX/XX/XX] SL2: [First Name], your CD matures on [XX/XX/XX] SSL2: Learn about your maturity options and submit instructions SL3: Don't forget! Your CD matures on [XX/XX/XX] SSL3: Be sure to submit your maturity instructions-details inside SL4: It's time to renew your CD, [First Name] SSL4: Your maturity date is almost here, so don't forget to submit instructions

Learn about your maturity options and submit instructions

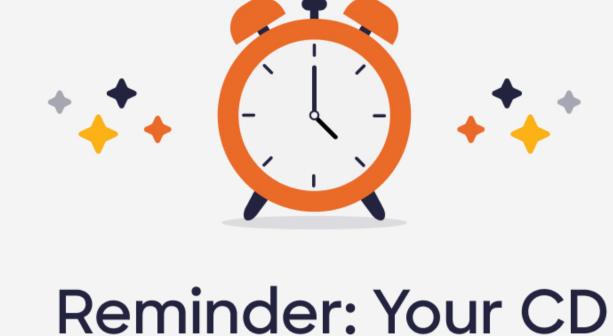
SSL5: Details inside-look into your options so you can submit maturity

SL5: Get ready, your CD matures on [XX/XX/XX]

DISC VER

instructions

Account #: [0000]

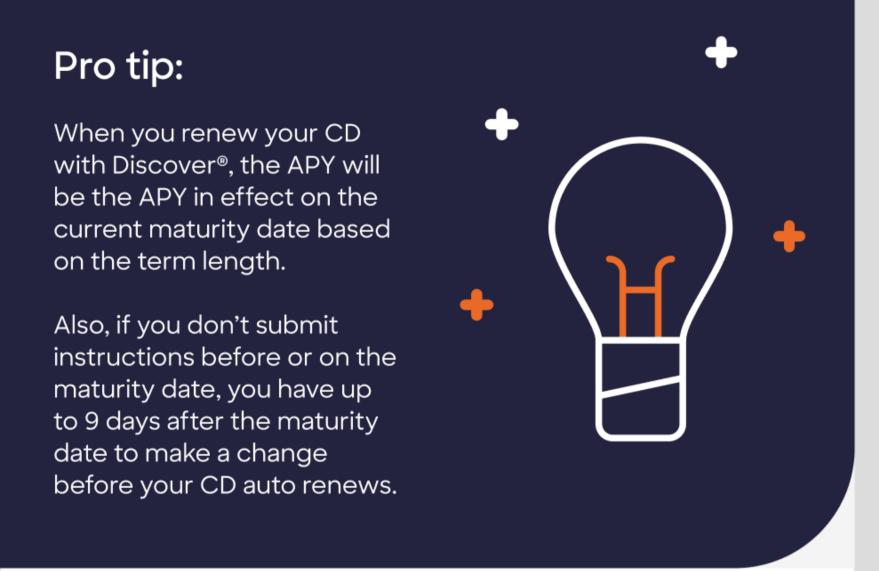


matures on [XX/XX/XX] If you've already submitted instructions to let us know what to do with your [term length] Certificate of Deposit (CD)

account number ending in XXXX on maturity, we'll process them on [maturity date]. If you haven't submitted instructions yet, you can simply do

nothing and let your CD automatically renew for [term length]

with the Annual Percentage Yield (APY) in effect on the maturity date, or you can submit instructions. **Submit Instructions**



Step 1: Choose your option

Take the next steps

and we'll automatically renew your CD for another [term length]



4\$

term Renew-choose a term and renewal amount; you can renew with the balance, add funds, or

withdraw funds

1-800-347-7000

Auto renew-you can do nothing,



<u>Discover® Online Savings Account</u> **Step 2: Submit instructions**

To renew the balance or add or

Close—withdraw the full balance;

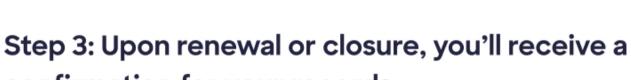
consider transferring it into a

withdraw some funds by funds transfer, log in, select your CD,



and follow the prompts to choose a term and renewal amount For all other renewal requests or to close your account, send us a message or call us at

navigate to "Maturity Instructions,"



confirmation for your records **Submit Instructions**

Find answers to CD FAQ here

Still have questions?

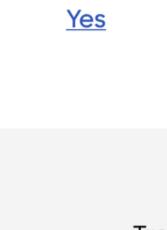
Reach our 100% U.S.-based customer service

team through our Secure Message Center

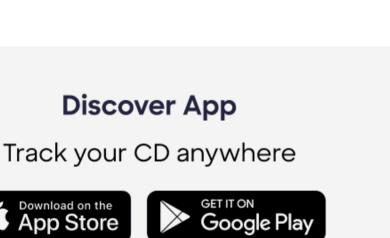
Send a Message

Did you find this information useful?

Discover App



View Online



Contact Us

No



Email Security

App Store

Privacy Policy

Member

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Mobile view:

Learn about your maturity options

and submit instructions.

DISC VER

Account #: [<u>0000]</u>



CD matures on [XX/XX/XX] If you've already submitted instructions

[term length] Certificate of Deposit (CD) account number ending in XXXX on maturity, we'll process them on [maturity date]. If you haven't submitted instructions yet, you can simply do nothing and let

to let us know what to do with your

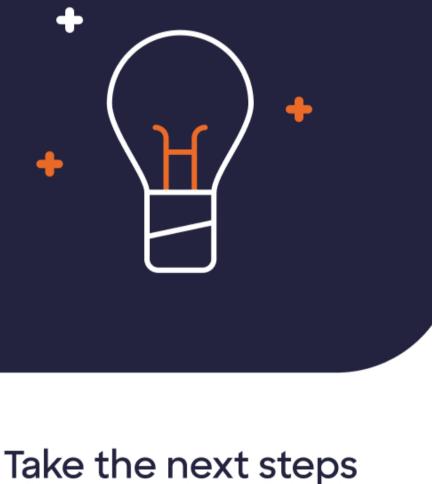
your CD automatically renew for [term length] with the Annual Percentage Yield (APY) in effect on the maturity date, or you can submit instructions. **Submit Instructions**

When you renew your CD with Discover®, the APY will be the APY in effect on the current maturity date

Pro tip:

based on the term length. Also, if you don't submit instructions before or on the maturity date, you have up to 9 days after the maturity

date to make a change before your CD auto renews.

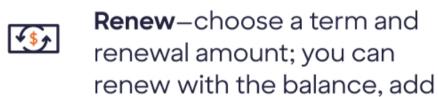


Auto renew-you can do

nothing, and we'll automatically

renew your CD for another [term length] term

Step 1: Choose your option



Close—withdraw the full balance; consider transferring it into a **Discover® Online**

funds, or withdraw funds

Step 2: Submit instructions To renew the balance or add or withdraw some funds by funds

navigate to "Maturity

Savings Account



your records

<u>here</u>

 \bowtie

prompts to choose a term and renewal amount For all other renewal requests or to close your account, send us a message or call us at 1-800-347-7000

transfer, log in, select your CD,

Instructions," and follow the

Submit Instructions Find answers to CD FAQ

Step 3: Upon renewal or closure,

you'll receive a confirmation for

Still have questions?

Reach our 100% U.S.-based customer

service team through our Secure

Message Center

Send a Message

Did you find this

information useful?



Yes

No

Discover App Track your CD anywhere

App Store

View Online Email Security





Google Play

Add <u>discoverbank@bank.em.discover.com</u> to your address

book to ensure delivery of these emails.



IMPORTANT INFORMATION This email was sent to: <email address> for Discover Bank account number ending with <####>.

questions, call 1-800-347-7000 anytime, 24 hours a day/7 days a week (TDD for Hearing Impaired, call 1-800-347-7454), or visit <u>DiscoverBank.com</u>.

Discover Bank P.O. Box 30416 Salt Lake City, UT 84130

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