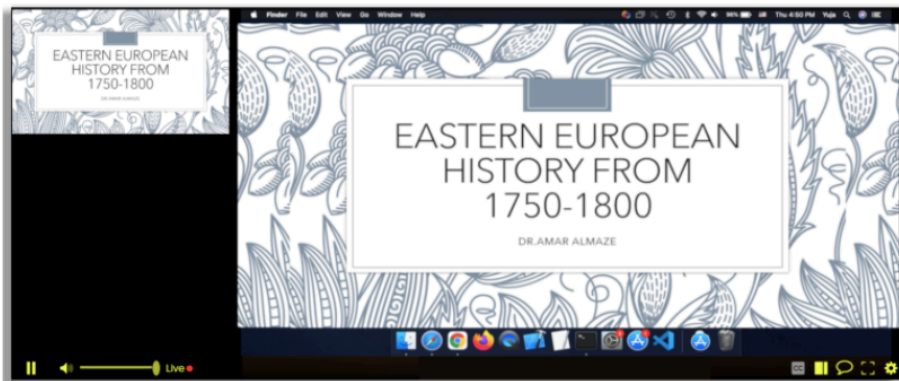


We have a new firmware available for Hardware Hubs. If you are interested in updating to the latest firmware, please contact your Customer Success Manager or Account Manager. This firmware is a maintenance release that also adds the ability to record HDCP signal devices such as MacBook inputs, improved robustness of livestreams, and 20+ smaller improvements. Please note that the firmware is available upon request.

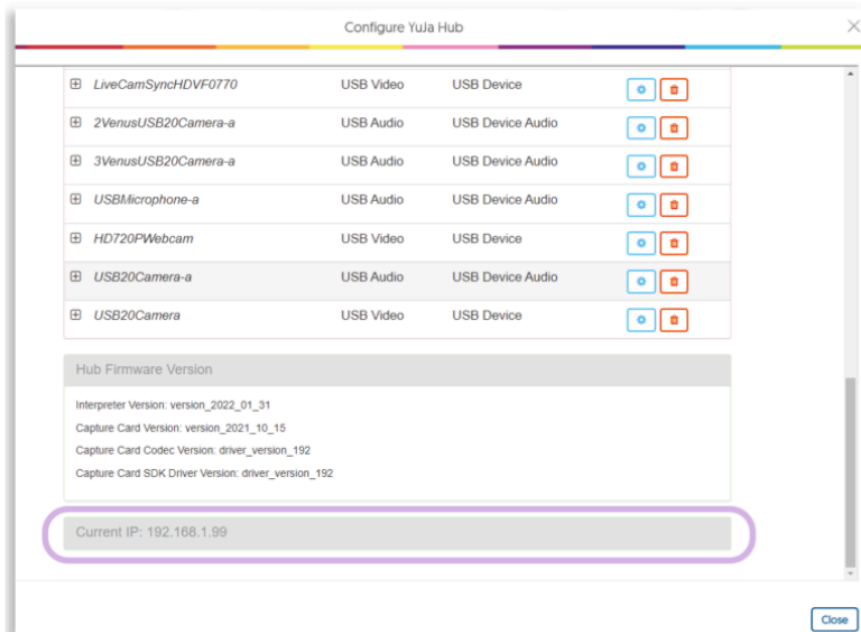
**1 HDCP Signal Recording and Livestream Support**

This update now allows Hardware Hubs to support recording and livestreams from MacBook and other HDCP signal devices.



**2 Show IP Address for the Hub on the Session Page**

Administrators can now easily locate the IP Address for their Hub on the Hardware Hub Settings panel.



**3 Increased Robustness if the Hardware Hub Powers off or Terminates Abnormally**

This update provides added robustness if your Hardware Hub abnormally powers off during a live stream or recording session.

**4 Service to Support Hub Watchdog Hardware**

In the rare case you find your Hardware Hub in an error state, this update now supports new 24/7 physical "Watchdog Hardware", which will assist in automatically rebooting the Hub without intervention.