

# Robert Moura Sena Gomes

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## OBJECTIVES

Contribute as a linguist, with my experience in writing and content review, NLP, discourse analysis. Work with Brazilian Portuguese materials and data, applied to linguistics.

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## WORK EXPERIENCE

09/2021 – Currently

### Computational Linguist (Bot Specialist), Hi Platform

#### Projects

- Customer Service, Designer Conversational, UX Writer, and API Analyst.
- Technologies: POSTMAN, JSONPath, Figma.

02/2020 – 11/2020

### Computational Linguist (Freelancer), Defined Crowd

#### Projects

- Annotation, identification of ambiguity and entity recognition in Brazilian Portuguese raw text.

07/2019 - 01/2020

### Computational Linguist, Juristec +, Brazil

#### Projects

- Yuki - Legal Assistant (Chatbot): UX Writer, Content Production, Language Data Writing, and NLP.  
Technologies: Wit.ai and IBM Watson.

#### Role description

- Teamwork;
- Conversation architecture;
- Develop and analyze chatbot content and dialog streams;
- Storytelling;
- Definition and estimation of tasks based on Scrum.

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## INTERNSHIPS

08/2018 - 07/2019

**Natural Language Processing Intern, Brazilian Agricultural Research Corporation / EMBRAPA Pecuária Sudeste, São Carlos - Brazil**

### Projects

- Management of knowledge and information as a support for strategic management under the *Pasture* Portfolio: Language Data Writing, NLP, Content Production, bibliometrics, and scientometrics. Technologies: VOSviewer and Gephi.

### Role description

- Bibliographic searches in knowledge databases;
- Compilation and cleaning of language corpora
- Operation of VOSviewer software for concept map generation
- Spell Checker

03/2018 - 08/2018

**Linguistics Intern, Universidade Federal de São Carlos, São Carlos - Brazil**

### Role description

- Meeting transcripts and evaluated written documents, against grammar and other aspects. References available on request.

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## EDUCATION

2015 - 2019

**Bachelor Degree of Linguistics**, Universidade Federal de São Carlos - Brazil

2020 - 2022

**Master's Degree in Linguistics**, Universidade Federal de São Carlos - Brazil

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## LANGUAGE SKILLS

**Portuguese**  
Mother Tongue

**English**  
Good verbal skills, Excellent Reading skills and ability to write technical documents

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## ADDITIONAL

- Linguistics

## **SKILLS**

- Microsoft Office
- Natural Language Processing
- Semantics
- Pragmatics
- Discourse Analysis
- Instructional Means and Materials
- Bibliometrics and Scientometrics
- Customer experience
- User experience;
- UX Witing;