

PRESS RELEASE WRITING



THE EMERGENCY REPAIR WORK ON BURST PIPE CAUSED BY THIRD PARTY IN TAMAN SUNGAI SERING, CHERAS IS ACTIVELY CARRIED OUT

copyright © 2021 Pengurusan Air Selangor Sdn. Bhd

KUALA LUMPUR, Jan 8, 2021 - Starting from 1 pm, repairs on the damaged pipeline at Jalan Sering, Taman Sungai Sering, Cheras, were 38% completed at 6 pm today, resulting in the destruction of water supply in 121 districts in Kuala Lumpur, Petaling, and Hulu Langat. Scheduled to start at 1:00 this afternoon.

According to the investigation, the incident occurred due to sewer installation work done by a third party on January 2, but we do not know it and they are not fully responsible for the accident, the repair work of the damaged pipeline emergency due to the following reasons. The third party is running very smoothly and is expected to be completed by the timetable set by the region affected by this event.

In addressing this matter, Air Selangor has undertaken various initiatives to reduce the burden of the people who face water supply problems. Water Selangor has provided water supply assistance through water tankers that have been moved to the affected areas according to the schedule that has been set. The Selangor Water will also ensure that the water assistance provided is sufficient until the repair activities are fully carried out.

The recovery time of the water supply will vary from one area to another depending on the location and distance of the user. Please be patient because we will do repair activities as soon as possible so that this problem does not linger. We will also monitor all activities involving plumbing by third parties and take firm action if they still repeat the same thing. Air Selangor will update the progress of the pipe repair works from time to time through all official communication channels of the company.

For the latest update on the unscheduled water supply disruption, consumers can visit the Air Selangor website at www.airselangor.com .

For more information please contact:

Syabas Headquarters Kuala Lumpur Office,

Jalan Pantai Baharu, 59990 Kuala Lumpur,

Free-Helpline at 15300

Syabas PUSPEL Toll Free: 1-800-88-5252

SMS: type PUSPEL Send to: 39222

FAX: (03) 2295 – 5168

