



# The 21st century's public safety platform

Mark43 builds the world's leading public safety CAD, RMS, and analytics platform, and sets the industry standard for customer support and care.

## MARK43 CAD Computer-Aided Dispatch

Capabilities for

- **Call-Taking & Dispatch**
- **Field Response**

Highlighted Features

### **Bidirectional RMS Sync**

View historical activity as soon as a person, location, or vehicle is identified by a dispatcher, and later autofill reports with CAD event information.

### **Embedded AVL Mapping**

First responders and dispatchers alike can display GPS-tied units and events alongside Google Maps views and any other GIS data uploaded through our shapefile import wizard.

### **Live In-App Messenger**

Reduce radio gridlock while increasing collaboration between dispatchers and responding units during an event.

### **Configurable Workspace**

Reduce response times with a setup configured for how you and your agency work best, from the status queues on your monitor to the shortcuts on your keyboard.



## MARK43 RMS Records Management System

Capabilities for

- **Report Writing**
- **Investigative Cases**
- **Property & Evidence**
- **Warrants**
- **Booking & Jail**
- **UCR Reporting**

Highlighted Features

### **Active Error Detection**

Prevent duplicate and incomplete records with real-time validation of every collected data field.

### **Automatic UCR Coding**

Reduce reporting error by mapping the appropriate federal, provincial, and local codes to the same data entry field, and automatically generate monthly stat reports within an integrated workspace.

### **Configurable Report Forms**

Adapt to changing operational needs with flexible control of fields, codes, and validation rules.

### **Digital Content Management**

Work with all of the facts at your disposal by linking records, documents, and multimedia from external systems to your agency's active reports and cases.

## MARK43 ANALYTICS Data Analytics & Intelligence

Capabilities for

- **Crime Analysis**
- **Business & Operational Intelligence**
- **Data Lake Access & Storage**

Highlighted Features

### **Report Library**

Populate pre-built analytics dashboards and reports with real-time data from dispatch, records, cases, and evidence.

### **Hands-On Explorer**

Create custom visualizations and dashboards of real-time incident data, community crime, and agency operations using hundreds of dimensions and data fields.



**The innovation, ease of use, user-customization,  
and 24/7/365 customer service is unparalleled.**

**Mark43 is the future of policing.**

- Sergeant, Placentia Police Department, CA