Talking point: Some cities hire bouncers to protect doctors, but B'luru isn't that paranoid yet

Attack by MP adds to nervousness of doctors

Meghana Choukkar

BENGALURU: Uttara Kannada MP Ananth Kumar Hegde's assault on doctors in Sirsi has brought the focus back on the vulnerability of medical personnel.

On Tuesday, Hegde thrashed two doctors and a hospital staffer, angry that his mother had been made to wait for the treatment of a fracture.

Doctors, nurses, paramedical staff and even security guards fear assaults by relatives of patients in case of an unfavourable treatment outcome.

Tall, muscular men walking around hospital corridors is not an uncommon sight in Mumbai, New Delhi, Pune, Hyderabad and Chennai

Fed up of the constant attacks they come under, hospitals there are hiring bouncers. They are not meant to intimidate patients but to protect doctors from physical harm. "It is a costly affair, so in Maharashtra five to seven hospitals form a group and hire bouncers. When there is an alert from a hospitals, they rush there," a city doctor said. The practice is not followed in Bengaluru yet.

At heart institute

"People barge into ICUs and when the guard tries to stop them, they attack him," said Dr C N Manjunath, director of Sri Jayadeva Institute of Cardiovascular Sciences and Research. Patients have unrealistic expectations from doctors, he reckons. "Doctors are easily

Attacks in flashback

DECEMBER 2016 Kin of accident victim ransack Hassan Institute of Medical Sciences (HIMS) and attack doctors and staff.

SEPTEMBER 2016

Relatives of a patient attack staff and ransack Apollo Hospital, Bannerghatta Road, after death of seven-year-old girl admitted for

MARCH 2015

Family of an H1N1 patient damage property and attack doctors at Mahaveer Jain Hospital, Vasanthnagar, after her death.

JUNE 2013

alleging medical negligence. officials. So when something goes wrong, people immediately vent their anger on them," said Dr Veeranna, general sec-

Vinay Kulkarni, Minister for

Mines and Geology roughs up a

paediatrician at the Karnataka

Institute of Medical Sciences,

retary of the Indian Medical Association (IMA), Karnataka chapter. If the family believes doctors have been negligent, they should take legal recourse and complain to the authorities. Why beat them up, he wondered.

"Most hospitals have security guards but they stand at the entrance. If people attack the ford to hire gunmen and extra DH News Service

accessible, unlike government doctor in his consultation security guards, Dr Bellary room, he has no protection," said Dr Rajashekar S Bellary, president of IMA, Karnataka. At Jayadeva Hospital, attacks were so frequent that female doctors refused to work on the night shift.

To tackle this, the hospital appointed a gunman and stationed him in the Outpatient Department (OPD) during the day and the casualty ward at

But not all hospitals can af-

Rural service

Frequent attacks on doctors is one reason why many are reluctant to work in taluk and district hospitals, said Dr Manju-

"Such incidents are demoralising. If this goes on, common people will suffer because doctors will be scared to take up emergency cases, fearing

Junior doctors continue their protest for the fourth day at Hassan Institute of Medical Sciences (HIMS) on Wednesday condemning the recent attack on doctors by the relatives of an accident victim. DH PHOTO

₹50,000 penalty and 3 years in jail for assaulting medical staff

vandalism, pays an additional penalty and twice the price of the equipment

Hospital in danger? Here's a support group support group has members from hospitals in the come into existence to

help hospitals facing threats of violence The Private Hospitals and Nursing Homes Association, abbreviated to PHANA, runs a

crisis support cell. It has divided hospitals into seven zones, to match the police divisions in Bengaluru, and uses a Whatsapp group for

When an attack is imminent,

Stringent law exists, but cops push for compromise

The government passed the Karnataka Prohibition of Violence Against Medicare Service Personnel Act in 2009. However, doctors say it is hardly ever implement-

"There is pressure on doctors and hospitals not to lodge complaints in such cases. Police try to broker a compromise because they are outnumbered by the mob," a doctor said.

Hospitals display notices to inform people about the Act, and the agencies to contact in case of grievances, but this does little to deter attackers. "If the police take strict ac-

tion and immediately arrest the offender, people will have fear," said Dr Bellary of the Indian Medical Association.

The Indian Medical Association is pushing for a similar Central law to protect those in-

vicinity rush to the spot.

tional police are alerted.

Simultaneously, the jurisdic-

"The idea is to match the

numbers of the attackers, be-

cause often it is not just rela-

tives. Local goons also join the

mob. When we get there, we

don't take the hospital's side.

We just tell people not to at-

tack, and to approach the right

I am deeply hurt by the actions of the MP. I will speak to DC of Uttara Kannada and take action because it is my duty to protect doctors. We are trying to provide more doctors for rural areas. If this is how they are treated, how can I ask doctors to continue serving people?

Thursday, January 5, 2017

K R RAMESH KUMAR, Minister for Health and Family Welfare

volved in providing medical care. The Act passed in 2009 protects doctors, nurses, trainees and other hospital staff from assaults

PHANA. The association took

the initiative of informing the

police about the 2009 Act, as

its formation, the cell has man-

aged to defuse at least 20 at-

tacks in the city," Dr Nagendra

350 members in the city and

they are working to create a

The association has about

Swamy said.

"In the past two years since

most had no clue about it

Cardiac centre launched

In brief

A dedicated cardiac rehabilitation centre was launched on Wednesday at M S Ramaiah Narayana Heart Centre at Mathikere here. The centre will help cardiac patients to return to an active life and prevent recurrence of cardiac events after surgery. D Nagamalesh U M, senior

consultant, Heart Failure and Transplant Cardiologist, M S Ramaiah Narayana Heart Centre, said a primary cause for the re-occurrence of a cardiac ailment is imbalance in the autonomic nervous system of the patient. Apart from treatment, a focused corrective programme to reduce the risk of a repeat occurrence and post-surgery monitoring are crucial in this regard, he

'Don't rush new textbooks'

A BJP delegation led by MLC Ramachandra Gowda on Wednesday met Govenor Vajubhai Vala and sought his intervention to impress upon the government not to rush through introduction of new textbooks in the next academic year. The delegation told the Governor at Raj Bhavan in Bengaluru that the new textbooks are not yet ready and it will be impractical to introduce them in the academic year 2017-18.

Drunk man drives into footpath; 5 hurt

A drunk man ploughed his sedan into a footpath in Devanahalli, on the northern outskirts of the city, damaging at least three food carts and injuring five people on Tuesday night.

Srinivas, 35, a resident of Devanahalli, lost control of his white Toyota Etios around 9.30 pm and crashed it into the walkway near a playground opposite the Devanahalli Town Municipal Council office. The car hit the food carts that went on to strike customers. Four to five people were injured and treated as outpatients at a hospital.

Public caught Srinivas and thrashed him before turning him over to the police. Police took him to the Devanahalli police station where he was subjected to the blood alcohol test. The content of alcohol in his blood was found to be 186 mg/dL, way above the permissible limit. He was booked for driving under the influence of alcohol in a rash and negligent manner, endangering public lives and safety. He was remanded in judicial custody.

Goraguntepalya road overbridge set to open for traffic tomorrow

The RoB is expected to make travelling on this stretch a breeze

Rasheed Kappan

BENGALURU: Four years in the making, the Goraguntepalya Road Overbridge (RoB) along the Outer Ring Road is all set for a formal launch on January 6. Designed to decongest the ORR, the project will also ease traffic on Tumakuru Road, just in time for the Pravasi Bharatiya Divas event kicking off on Saturday.

Built jointly by Bengaluru Development Authority (BDA) and South Western Railway, the RoB passes over two rai routes rendering the railway gates redundant. Frequent closures of the gates triggers massive traffic pile-ups on the busy Ring Road. The traffic police have often been at loggerheads with Railways, insisting that closure frequency cannot be increased.

Perennially stuck at the gates in kilometre-long queues, ORR commuters are bound to heave a huge sigh of relief. Chief Minister Siddaramaiah is expected to inaugurate the partially completed RoB on January 6, R Hithendra, Additional Commissioner of Police, Traffic, said. Two-way traffic will be allowed on the RoB, only one ramp of which is complete. SWR is expected to ready the second ramp soon.

During gate closures - at least 20 times a day - the traffic pile-

BENGALURU: The bird flu

outbreak that forced the clo-

sure of Mysuru zoo for one

Park (BBP). This is because.

migratory birds do not visit

BBP, the park's executive di-

Also, the birds in the zoo are

in enclosures and do not come

in any contact with migratory

birds. However, based on the

directions from Zoo Authority

of Karnataka, a close watch on

the avian population is being

kept and precautionary meas-

ures are being taken, he said.

wet their feet in potassium per-

manganate solution placed at

the zoo entrance and tyres of

vehicles entering the zoo will

also be sprayed with the solu-

tion. Zoo keepers have also

been directed to keep them-

Visitors are being asked to

rector Santosh Kumar told

month poses no threat to

Bannerghatta Biological



up extends all the way up to Tumakuru Road, a small stretch of which is part of the Ring

The commute from BEL Circle on ORR to Goraguntepalya now takes about an hour. The RoB is expected to make travelling on this stretch a breeze and reduce congestion at Goraguntepalya by over 50%.

This, as traffic police officials point out, will benefit delegates

heading to the Bangalore International Exhibition Centre, where the Pravasi Bharatiya Divas event is scheduled to be

held from January 7 to 9.

No migratory birds at BBP, so no bird flu threat

ZAK chief, zoo director lock horns

Zoo Authority of Karnataka (ZAK) chairperson Mallige

Veeresh expressed unhappiness over the decision of Chama-

K Kamala, to close the zoo for a month, reports *DHNS* from

Mysuru. Mallige said, "I told her I will be in the ZAK office

on Wednesday and the issue can be discussed at the govern-

ing council meeting. But, I learnt about the decision to close

the zoo for a month only through the media," she said. How-

ever, Kamala claimed she had communicated the decision to

Mallige after a meeting with officials.

selves clean and keep a close

Dr Maniunatha V. Scientist-

Wild Animal Disease Diag-

nostic Lab, Institute of Animal

Health and Veterinary Biolog-

icals (IAHVB), added that there

are 500 birds of 25 species in

the zoo, including ostrich, pea-

cock, pelicans, parakeets and

silver pheasant. He added that

wild migratory birds, like

ducks, carry the H1N1 virus

watch on animals and birds.

rajendra Zoological Gardens, Mysuru, executive director

Once the railway gates underneath the bridge are permanently closed, train halts at Yeshwantpur railway station are likely to be reduced to three minutes. Currently, Tumaku-

ru-bound trains are not allowed

which spreads through water

and fecal matter. Though water

bodies of the national park and

zoo's safari area are connected,

there is no contact of these wa-

ter bodies with the birds in the

zoo area. Hence, the chances

of bird flu infecting avian pop-

Deputy Conservator of

Forests, Ganesh Bhat, Mysuru

forest division, said there is no

bird flu threat at Ranganthittu

ulation here is minimal.

platforms till the gates are closed. Incoming trains are stuck at Chikkabanavara sta-

People advocating the suburban rail project say trains from the Krantivira Sangolli Rayanna city railway station can now chug into Yeshwantpur station at smaller intervals, decongesting tracks at the crowded city station. to proceed from the first three **DH News Service**

and Kokrebellur conservation

reserves. Though a large num-

ber of migratory birds visit the

two places in Mandya, so far

there have been no cases re-

ported.

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removed, **BBMP tells HC BENGALURU, DHNS:** The gara Palike (BBMP) on

1,841 illegal

hoardings

Bruhat Bengaluru Mahana-Wednesday submitted to the high court that there are 2,439 unauthorised hoardings in the city. The civic agency also said that they have so far removed 1.841 such billboards

There are 605 unauthorised hoardings yet to be removed. BBMP counsel V Sreenidhi submitted the status report which said, an amount of Rs 29.59 crore has been collected as advertisement tax from 2,621 advertising agencies till December 31, 2016. At the previous hearing, the BBMP commissioner had informed the court that BBMP has issued 5,507 notices demanding annual charges, penalty charges and interest charges. The total amount demanded is Rs 331.92 crore. In the status report, the Palike has said that of all the persons to whom notices were issued, only 94 have made the full payment amounting to Rs 1.88 crore.

Justice Vineet Kothari is hearing a batch petitions where in Shine Outdoor Media, an advertising agency and others have challenged the demand notices issued by BBMP.

The judge had passed an order on December 15 framing certain guidelines in tax collection after which BBMP had collected nearly Rs 24.98 crore from 879 hoardings as advertisement tax from eight zones of the city. The judge directed BBMP to file its next status report and adjourned the next hearing to January 25, 2017.

I-T proceedings against Yogeshwara quashed

He said that a month ago, The high court on two birds died in Kokrebellur Wednesday quashed the and their samples were sent to Income Tax department pro-IAHVB for analysis. The receedings initiated against former minister C P Yogeshwara. ports were negative. Also last his brother C P Gangadharesweek, another death was reported and again the reports hwar and their firm Megacity were negative. No deaths have (Bangalore), Builders and Debeen reported in Ranganthittu velopers. Yogeshwara and his so far. However, a close watch brother had approached the is being kept at both the places. court challenging the I-T department proceedings initiat-A team of veterinarians also visited the conservation reed against them for not filing serves on Wednesday and ditheir returns on time. The perected the staff to keep a close titioners argued that they had watch on the birds and collect delayed filing their returns but samples every alternate day for had eventually filed them. analysis. This year, around 200 Justice Anand Byrareddy almigratory birds visited Kokrelowed the petitions and quashed the I-T department proceedings initiated against them.

authorities," said Dr Nagendra similar system in other parts of Swamy, former president of Mayor fumes at pathetic

state of Palike hospitals

BENGALURU: A visit to the BBMP's two maternity homes left Mayor G Padmavathi flabbergasted on Wednesday.

The mayor carried out a sudden inspection of the Palikerun maternity homes only to come across the lack of hygiene in the hospitals and the missing doctors. She gave an earful to the medical health officers for the poor maintenance of these hospitals.

The most annoying sight for the mayor was garbage littered all over the premises at Halasuru Maternity Home. Taking the garbage contractor to task, she ordered the officials to impose a penalty of Rs 50,000 on him. The mayor blasted Dr Latha who is in charge of the hospital for the untidy interiors. On noticing that the rusted operation table and racks, she directed the officials to immediately replace them.

Infuriated with the pathetic condition of the hospital, Padmavathi questioned the officials, "Why would anyone visit this hospital if it is so badly maintained? Is this how you keep your house?"

There were more shockers in store for the mayor at Murphy Town Hospital, where doctors were not present. The duty nurse too had gone to complete her personal chores. The pharmacist was playing the role of doctor by giving medicines to the patients. There was no medical or paramedical staff to look after the hospital.

She directed the chief of medical officer to issue showcause notices to the doctors why they were not present in the hospital. The mayor warned that henceforth she would not tolerate such indiscipline.

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Airtel's V-Fiber broadband comes to Bengaluru

superfast broadband to its customers, Bharti Airtel, India's largest telecommunications services provider, on Wednesday announced launch of 'V-Fiber' in Bengaluru.

V-Fiber is a green technology and there is no new wiring or drilling required at an existing customer's premises. One simply needs to upgrade to a new 'V-Fiber' modem.

Airtel also announced the launch of unlimited free voice calling for all broadband customers. The facility is now

BENGALURU, DHNS: To offer available across broadband plans and customers can make unlimited free voice calls to any network across the country at no extra cost.

C Surendran, CEO, Karnataka, Bharti Airtel told *DH*, "This will help three lakh existing Airtel broadband customers, who can an upgrade to 'V-Fiber' speeds to enjoy superfast data speeds at no extra month ly cost. If they are not happy with the service within one month, Airtel will refund the activation charges in the next bill cycle."

In city today

GENERAL

Al-Aman Educational and Welfare Trust: Inauguration of Ashiana Food Bank, Frazer Town, 11 am. NMKRV PU College for Women: Annual day celebrations, Nadoja Dr Mahesh Joshi, additional director general of Doordarshan, College

CULTURAL

premises, Jayanagar, 9 am.

The Indian Institute of World Culture: Smt Radhamma Gopalakrishna Gupta Endowment Programme, compositions of Saint Thyagaraja by K Srilatha, Institute premises, B P Wadia Road, Basavanagudi, 6 pm.

Natyajana: "13th Nrityotsava," inauguration by statistician Nagarai Dasarahalli, K H Kala Soudha, Ramanjaneya Temple Compound, Hanuman thnagar, Basavanagudi, 4.30 pm.

RELIGIOUS

Infant Jesus Church and Shrine: Novena Masses, Church premises Viveknagar, Tamil and English (5.45) am), English (6.30 am), Kannada (8 am 10 am), Telugu (9 am), Tamil (11.15

am), Malayalam (3 pm), Konkani (4 pm), English (5 pm), Tamil (6 pm) Sri Rama Lalitha Kala Mandira: Vocal by Mahadevan Shankaranarayanan open air theatre, 9th Main, BSK 2nd Stage, 5.45 pm.

City weather

FORECAST: Mainly clear sky. **TEMPERATURES**

Maximum	29.0 C
Minimum	15.8 C
tainfall	Nil
lumidity	38 pc
unrise	6.43 am
unset	6.07 pm
loonrise	11.54 am
loonset	
Relevant data recorded at 5.30 pm.	

Source: IMD)